



November 1, 2023

IMPORTANT NOTICE: Oncology and Cardiology Quality Management Vendor – New Century Health

Dear Provider,

Molina Healthcare of Florida cares about our members' health and is continually enhancing programs to improve the quality of care. We are pleased to announce our collaboration with **New Century Health (NCH)** as the administrator of the Molina Healthcare Oncology and Cardiology Quality Management program.

Beginning on February 1, 2024 oncology-related infused and injectable chemotherapeutic agents, supportive/symptom management medications, and radiation treatments services administered in a physician's office, outpatient hospital or ambulatory setting, will be submitted to NCH for prior authorization. In addition, **cardiology services rendered** in a physician's office, outpatient hospital, ambulatory setting or inpatient (professional services only) will be submitted to NCH for prior authorization. Treatment plans will be reviewed as a whole using nationally recognized evidence-based guidelines. This requirement applies to all relevant specialties for your Molina Medicaid members 21 years of age and older and Marketplace members 18 years of age and older.

We hope you will find value in the following changes coming with the NCH partnership:

- Real-time authorizations issued for approvable treatment plans submitted via the NCH online portals at <https://my.newcenturyhealth.com>
- Ability to confirm member eligibility through the NCH portal prior to entering a treatment plan
- Oncology, radiation oncology, and cardiology physicians on staff to answer your questions
- Telephonic Intake available for submitting treatment plans, if needed
- Dedicated NCH Provider Network Manager to use as a direct point of contact for any issues or questions

Authorizations issued by Molina Healthcare before February 1, 2024, are effective until the authorization end date. Re-authorization requests must be submitted to NCH, otherwise, claims may be affected.

A New Century Health representative will contact you soon to schedule an introductory meeting and training. Should you have any questions prior to the introductory meeting, please call New Century Health at 888-999-7713, Option 6 or email us at: providertraining@newcenturyhealth.com. If you have questions regarding Molina Healthcare's relationship with NCH, please call your provider service manager at 1-855-322-4076.

Thank you for your participation in our network and dedication to Molina members' health.