

ProgenyHealth & Molina Healthcare's Partnership

Neonatal Care Management Services

Molina Healthcare is happy to announce a partnership with ProgenyHealth for the Florida Marketplace line of business. ProgenyHealth specializes in Neonatal Care Management Services. ProgenyHealth's care management program will enhance services to your patients and support Molina Healthcare's mission to make a lasting difference in our members' lives by improving their health and well-being.

Under the agreement that begins **8/1/2023**, ProgenyHealth's Neonatologists, Pediatricians and Neonatal Nurse Care Managers will work closely with **Molina Healthcare's Marketplace members along with their continued management of Molina Florida Medicaid members** to promote healthy outcomes for premature and medically complex newborns.

What activities are conducted by ProgenyHealth?

ProgenyHealth's clinical care nurses conduct admission and continued stay reviews, discharge planning, and post hospitalization care of newborns admitted to the NICU or Special Care Nursery. These services also include any readmissions that may occur within 60 days after NICU discharge.

ProgenyHealth's Case Management department consists of nurse case managers, social workers, and case management associates who deliver comprehensive services telephonically. ProgenyHealth Case Managers outreach families during the inpatient stay, discuss case management needs, and collaborate with facilities to safely transition from the hospital to home.

How do I contact ProgenyHealth for admission and continued stay review of newborns?

You will notify ProgenyHealth of NICU admissions and continued stay reviews via sfx. ProgenyHealth will guide you with regard to this process.



Who should I contact for reviews of newborns who are admitted for acute inpatient care in the well-baby nursery?

The Health Plan will continue to conduct UM reviews of newborns not discharged home with the mother who require acute care in a well-baby nursery. Providers should continue to follow the process outlined by the Health Plan for these reviews.

What is the process if the requested level-of-care does not match ProgenyHealth's determination based upon clinical information or if a denial is a possibility?

If the requested level-of-care differs from the level-of-care assigned by ProgenyHealth based upon guidelines, a ProgenyHealth nurse will communicate this verbally. The nurse will ask for any additional information to validate the requested bed level.

The first option is a peer-to-peer discussion between a hospital physician and a neonatologist or pediatrician at ProgenyHealth. The provider may also submit additional clinical documentation for consideration prior to determination is rendered. Appeal rights are detailed in communications sent to the providers with each adverse determination and are managed by Molina Healthcare.

Molina Marketplace of Florida

Utilization Management

Phone: (888) 832-2006 option 3 | Secure Fax: (888) 365-1062

Case Management

Phone: (888) 832-2006 option 4 | Secure Fax: (855) 834-2567

Molina Medicaid of Florida

Utilization Management

Phone: (888) 832-2006 option 3 | Secure Fax: (866) 879-0331

Case Management

Phone: (888) 832-2006 option 4 | Secure Fax: (855) 834-2567



NICU Review Information Guide



Admission Reviews

Parent Demographics

Demographic sheet	Mother's contact information
Mother's name	Other contact information
Mother's date of birth	

Pregnancy Information

Prenatal care (yes/no)

Maternal comorbidities (i.e. depression, hypothyroid)

Pregnancy complications (i.e. gestational diabetes, pre-eclampsia/eclampsia)

Meds during Pregnancy Gravida/Para

Preterm labor PROM

Anormal serologies or studies (laboratory results, ultrasound/fetal echo findings, etc.)

Prenatally diagnosed neonate condition (i.e. Down syndrome, heart defect)

Birth Information

Method of delivery (NSVD, C-section – if urgent/why?)

Birth weight (in grams), gestational age

Apgar scores

Resuscitation in delivery room

Clinical Information for Admission Reviews

Requested level of care

Bed Type

- Thermoregulation (Radiant warmer, Isolette) or Open crib.
- Infant temperature and isolette temperature.

Respiratory status

- Ventilatory requirements, FiO2 and O2 sats
- NC/CPAP with liter flow and FiO2 with O2 sats
- Date infant was off respiratory support and is on room air

Nutrition

- Percentage of feeds broken down via route - NG and/or PO
- IVF/TPN with Total Volume

Meds

- IV • PO

Labs/Tests pertinent to the admission (e.g., GBS, Tox screen, HSV, Hepatitis, CBC, cultures, bilirubin, etc.)

Social issues Infant's Race

Plan of care (Antibiotics and planned duration, Phototherapy)

Transition of care plans (Parent teaching, Discharge plan, Transition of care concerns)

Concurrent Reviews

Clinical Information for Continued Stay Reviews

Requested level of care

Daily weights (in grams/Kilograms)

Bed Type

- Thermoregulation (Radiant warmer, Isolette) or Open crib.
- Infant temperature and isolette temperature.

Respiratory status

- Ventilatory requirements, FiO2 and O2 sats
- NC/CPAP with liter flow and FiO2 with O2 sats
- Date infant was off respiratory support and is on room air
- Apnea, bradycardia, desaturation events with details (date, time, with or without feeds)

Nutrition

- Percentage of feeds broken down via route - NG and/or PO
- IVF/TPN with Total Volume

Meds for infants with NAS and being treated with oral morphine, dose and weaning plan. Include NAS scores.

- IV • PO

Labs/Tests pertinent to continued inpatient stay (e.g., blood gas, BMP, bilirubin, CBC or H/H, cultures, etc.)

Social issues: Need for social services engagement? Is baby cleared to be discharged to mother?

Is there another discharge plan?

Plan of care (Antibiotics and planned duration, Phototherapy)

Transition of care plans (Parent teaching, Discharge plan, Transition of care concerns, Follow up appointments)

Questions? Call 888-832-2006