

# Provider Memorandum

## 2024 Provider Manuals Now Available

Molina Healthcare of Illinois (Molina) is informing providers that the 2024 Provider Manuals are available on our website. The 2024 Provider Manuals will go into effect on January 1, 2024. Please refer to the 2023 Provider Manuals for the remainder of the calendar year.

Medicaid: [Manual Home \(molinahealthcare.com\)](https://www.molinahealthcare.com)

MMP/Duals: [Manual \(molinahealthcare.com\)](https://www.molinahealthcare.com)

Marketplace: [Forms and Documents \(molinamarketplace.com\)](https://www.molinamarketplace.com)

Medicare (MAPD): [Medicare Providers \(molinahealthcare.com\)](https://www.molinahealthcare.com)

Molina customarily updates all Provider Manuals at least annually, and more frequently as needed. These documents provide you with information about Molina Healthcare and our processes, and describe how we work together as you care for your patients/our members.

## Questions?

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Relations Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://www.MolinaHealthcare.com).

## Provider Portal Alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with Availity Essentials Provider Portal today! [Click here](#).

## Get Critical Updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated specifically for Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.