

# MHIL Provider Memo

Molina Healthcare of Illinois | February 1, 2024

## Molina's Marketplace PA Requirements: Second Quarter 2024

The codes listed in the Molina Healthcare of Illinois (Molina) Prior Authorization (PA) Codification List **require** Prior Authorization for Marketplace members. The changes below will be reflected on the PA Codification List found on the [Molina Marketplace provider website](#) on the [Forms & Documents](#) page, under Prior Authorization. The downloadable file lists the Current Procedural Terminology (CPT) and Healthcare Common Procedural Coding System (HCPCS) codes.

**Important:** This memo is notification only and does **not** determine if the benefit is covered by the member's plan. Providers are strongly encouraged to review all updates regularly and confirm whether a code requires PA.

### Updates to the PA Codes

These codes are being updated effective **April 1, 2024**:

Genetic Testing
Remove (PA)
81420, 81507

### Advanced Imaging Authorization Requests

Providers are **strongly encouraged** to submit all requests in the [Availity Essentials Portal](#). If you are unable to do so, you may submit a request by fax to (877) 731-7218. Use the [Portal](#) to quickly and easily check the status of a request.

**Note:** Obtaining authorization does **not** guarantee payment. Molina retains the right to review benefit limitations and exclusions, eligibility on the date of the service, correct coding, billing practices, and whether the service was provided in the most appropriate and cost-effective setting of care.

### PA Process

The process for obtaining Prior Authorization has **not** changed. Please complete the Prior Authorization Request Form with **all** pertinent information **and** medical notes as applicable. The form is located on the [Molina Marketplace provider website](#) on the [Forms & Documents](#) page, under Prior Authorization.

### Convenient Tool for PA Codes

Providers are encouraged to use Molina's online [PA LookUp Tool](#) to help find the correct codes. It is intended for **searches only** and should **not** be used to make determinations about coverage.

The PA Tool is for outpatient services **only**. All elective inpatient admissions to acute hospitals, Skilled Nursing Facilities (SNF), rehabilitation facilities, or Long-Term Acute Care Hospitals (LTACH) **must** follow standard Molina Utilization Management notification and review procedures.

## **Molina Clinical Policies**

All of Molina's Clinical Policies (MCPs) are accessible at [MolinaClinicalPolicy.com](https://MolinaClinicalPolicy.com).

## **MCG for Cite Guideline Transparency**

Molina has partnered with MCG Health to implement Cite for Care Guideline Transparency. You can access this feature through the [Availity Essentials Portal](#). With MCG for Cite Guideline Transparency, Molina can share clinical indications with the providers. The tool operates as a secure extension of Molina's existing MCG investment and helps meet regulations around transparency for care delivery.

These guides will show you how to access the MCG feature:

[MCG Quick Reference Guide—Molina's Availity Provider Portal](#).

[MCG Quick Reference Guide—Molina Legacy Provider Portal](#).

## **Questions?**

We're here to help. Contact your dedicated Provider Relations Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). For help identifying your dedicated Provider Relations Manager, visit [Molina's Service Area page](#) at [MolinaHealthcare.com](https://MolinaHealthcare.com).

## **Provider portal alert**

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff have access to streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with [Availity Essentials Portal](#) today!

## **Get critical updates**

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.