

# MHIL Provider Memo

Molina Healthcare of Illinois | April 12, 2024

## Enterprise Medicare Unit PA Fax Update

Molina Healthcare of Illinois (Molina) is informing providers of a dedicated **Medicare** fax number for certain Prior Authorization (PA) requests.

The Enterprise Medicare Unit (EMU) now has a dedicated fax number for submitting PA requests for **all Medicare post-acute levels of care**. This includes Skilled Nursing Facility (SNF), Long-Term Acute Care (LTAC), and Acute Inpatient Rehabilitation (AIR) requests.

Providers should fax post-acute requests (SNF, LTAC, and AIR) to **(833) 912-4454**.

**Note:** Post-acute requests (SNF, LTAC, and AIR) may also be submitted via the provider portal: [Availity Essentials Portal](#).

### Questions?

We're here to help! Contact your dedicated Provider Relations Manager or email the Provider Network Management team at [MHILProviderNetworkManagement@MolinaHealthcare.com](mailto:MHILProviderNetworkManagement@MolinaHealthcare.com). To help identify your dedicated Provider Relations Manager, visit our [Service Area page](#) at [MolinaHealthcare.com](https://MolinaHealthcare.com).

### Provider portal alert

Providers no longer have direct access to the Molina Legacy Provider Portal. Ensure that you and your staff can access streamlined claims management, authorizations, eligibility/benefit verification, and more. Get started with the [Availity Essentials Provider Portal](#) today!

### Get critical updates

Receive news and updates about Molina services and plan requirements delivered straight to your inbox! [Click here](#) to receive updates curated for Molina's Illinois providers.

**Note:** Molina's website and documents are best viewed in Google Chrome or Microsoft Edge.