

## Annual Mandatory D-SNP Medicare Model of Care Training *Information for providers in the Medicare network*

The Centers for Medicare and Medicaid Services (CMS) requires certain contracted Medicare medical providers complete a basic training on the Molina Healthcare-specific Dual Eligible Special Needs Plan (D-SNP) Model of Care (MOC) by Dec. 31, 2024. This includes the following provider types:

- Primary Care Provider (all specialties for PCP Physicians)
- Hematology/Oncology (Gynecologic Oncology, Hematology, Hematology and Oncology/Oncology and Hematology, Medical Oncology, Oncology, Surgical Oncology)
- Obstetrics/Gynecology (Gynecology, Obstetrics and Gynecology, Obstetrics)
- Psychiatry (Child and Adolescent Psychiatry, Geriatric Psychiatry, Psychiatry)

Your practice must take action to complete this training and submit your attestation.

- **Microsoft Teams Training:** Molina will host monthly MOC provider training sessions starting in July to help train you, your staff and address questions. Meeting dates include July 23, Aug. 13, Sept. 17, Oct. 1 and Nov. 12. Visit the [You Matter to Molina](#) page on our Provider Website and select the desired training to access meeting details.
- **Online Training:** The Molina [2024 Model of Care Provider Training](#) is on the Medicare Provider Website, under the Model of Care header.

After reviewing the training, providers should complete and submit the [OH MOC Attestation Form](#) located in the Select State Form drop-down menu. **Reminder**, individual providers can fill out and submit the OH MOC Attestation Form online.

If one provider is willing to sign off for a group or clinic, the provider should not fill out and submit the OH MOC Attestation Form online, instead the provider must:

1. Export the OH MOC Attestation Form using the “Export to PDF” button
2. Fill out an Excel spreadsheet of all the providers in the clinic/group and include:
  - Name of the provider giving the training
  - Clinic/Practice name address
  - Tax Identification Number (TIN)
  - The method used to train office staff and providers
  - Date the office staff and providers were trained and signed the attestation
3. Email the completed OH MOC Attestation Form and Excel spreadsheet to [OHAttestationForms@MolinaHealthcare.com](mailto:OHAttestationForms@MolinaHealthcare.com)

Find additional information on CMS Model of Care requirements at [cms.gov](https://www.cms.gov) under “Regulations & Guidance,” then “Manuals,” and “Internet-Only Manuals (IOMs)” in the “CMS 100-16 Medicare Managed Care,” then “Chapter 5 – Quality Assessment,” find “Section 20.21 – Model of Care Elements,” then “3. SNP Provider Network,” and “C. MOC Training for the Provider Network.”

### In This Issue – March 2024

→ [Model of Care Training](#)

#### Questions?

Provider Services: (855) 322-4079 Mon.-Fri. 7 a.m. to 8 p.m. for Medicaid, 8 a.m. to 6 p.m. for MyCare Ohio and 8 a.m. to 5 p.m. for Medicare and Marketplace

Email: [OHProviderRelations@MolinaHealthcare.com](mailto:OHProviderRelations@MolinaHealthcare.com)

Visit our website at [MolinaHealthcare.com/OhioProviders](https://MolinaHealthcare.com/OhioProviders)

#### Join Our Email Distribution List

Did you receive this provider bulletin via fax? Sign up to receive it via email on the Provider Bulletin page.

**2024 MODEL OF CARE TRAINING ATTESTATION MANDATORY REQUIREMENT**

As part of required CMS mandated annual training, Molina has developed the Model of Care program for dual eligible enrollees. The Model of Care program serves as the foundation for Molina’s care management policy, procedures and operational systems for our Medicare/Dual eligible population(s).

**What Providers Need to Do – DEADLINE: DECEMBER 31, 2024**

1. Complete training.
2. Complete and sign this form.
  - a. If it is a group training, one Attestation Form should be submitted via email by the individual with authority to sign on behalf of the group and an attendance roster must be attached.
3. Return this form via email to [OHAttestationForms@MolinaHealthcare.com](mailto:OHAttestationForms@MolinaHealthcare.com).

This Attestation will serve as evidence of the completion of Molina’s Model of Care provider training.

**Model of Care Training Attestation Calendar Year 2024**

I have received and reviewed the written materials for the Model of Care training.

Print Provider Name	
Provider Primary Specialty	
Print Clinic/Practice Name	
Clinic/Practice Address	
Signature	
Date	
TIN	
NPI	
Provider Contact Name	
Telephone Number	