

# Coordination of Services

## California Children's Services (CCS)

As part of the services provided through the Healthy Families Program, members needing specialized medical care may be eligible for services through the California Children's Services (CCS) program.

CCS is a California medical program that treats children with **certain physically handicapping conditions and who need specialized medical care**. This program is available to all children in California whose families meet certain medical, financial and residential eligibility requirements. All children enrolled in the Healthy Families Program are deemed to have met the financial eligibility requirements of the CCS Program. Services provided through the CCS Program are coordinated by the local county CCS office.

If a member's PCP suspects or identifies a possible CCS eligible condition, he or she **must refer** the member to the local county CCS program. Molina Healthcare can assist with this referral. Molina Healthcare will also make a referral to CCS when a PCP refers the member to a specialist or where there is an inpatient admission which appears to involve care for a CCS eligible condition. The CCS program will determine if the member's condition is eligible for CCS services.

If the CCS program determines that the condition is a CCS eligible condition, the member will remain enrolled in the HFP. He or she will be referred to, and **should receive treatment for the CCS eligible condition through, the specialized network of CCS providers and/or CCS approved specialty centers**. These CCS providers and specialty centers are highly trained to treat CCS eligible conditions. CCS services must be received from CCS paneled providers. Payment for CCS eligible services obtained from non-CCS paneled providers will be the responsibility of the member's legal guardian.

Molina Healthcare will continue to provide primary care, prevention services, and any other services that are not related to the CCS eligible condition, as described in this booklet. Molina Healthcare will also work with the CCS program to coordinate care provided by both the CCS program and Molina Healthcare. If a condition is determined not to be eligible for CCS Program services, the member will continue to receive all medically necessary services from Molina Healthcare.

Although all children enrolled in the HFP are determined to be financially eligible for the CCS program, the CCS office must verify residential status for each child in the CCS Program. If a member is referred to the CCS Program, the member's legal guardian will be asked to complete a short application to verify residential status and ensure coordination of the member's care after the referral has been made.

Additional information about the CCS program can be obtained by calling Molina Healthcare's Member Services at 1-888-665-4621 or by calling the local county CCS program at 1-800-288-4584

## County Mental Health Benefits for Serious Emotional Disturbance (SED) children

If the member exhibits the behaviors listed below, the member may be able to access the mental health services through Molina Healthcare.

- Serious problem eating or sleeping
- Often crying or sad
- Saying things that worry you
- Behaving in ways that cause serious family and school problems
- Ongoing or frequent problems with playmates and friends
- Purposefully hurting him/herself and others

As part of the services provided through the Healthy Families Program (HFP), members needing specialized mental health services for a Serious Emotional Disturbance (SED) condition will be referred for a SED assessment to their local county mental health department. The referral may be made from the primary care provider (PCP), or by Molina Healthcare. Parents may also refer their child directly to the county mental health department if the parents suspect their child suffers from any of the conditions listed below. The county mental health clinician will have the final determination of whether the child meets SED criteria.

## What is Serious Emotional Disturbance (SED)?

SED refers to any diagnosable mental disorder (in a child

under age 19) that severely disrupts social, academic, and emotional functioning. A child is considered to have SED if his or her inappropriate behavior does not result from drug or alcohol substance abuse, or a developmental disorder.

To determine if a child has a SED condition, he/she must meet one or more of the following criteria:

1. Has substantial difficulties in a least two of the following areas: self-care, school functioning, family relationships, or the ability to function in the community; and either of the follow occurs:
  - a. the child is at risk of removal from the home or has already been removed; or
  - b. the mental health condition has been present for more than 6 months or is likely to continue for more than 1 year if not treated.
2. Shows signs of psychotic behavior, risk of suicide or risk of violence which are related to mental disorder.
3. Meets special education eligibility requirements not related to developmental disorders.

If a member is determined to have a SED condition, care for the SED condition will be provided by the county mental health department. Molina Healthcare and the county mental health department will coordinate services to ensure that medically necessary services and treatment are provided to a member with a SED condition. The member will remain enrolled in the HFP and will continue to receive primary care, specialty care, and all other services for medical conditions not related to the SED condition from Molina Healthcare.

If a member does **not** meet the SED criteria, the member will continue to receive all medically necessary health care services from Molina Healthcare subject to applicable copayments, limitations and exclusions.

When a member is determined by the county to have a SED condition and the member's legal guardian refuses services from the county mental health department and seeks treatment from other providers (including services from Molina Healthcare providers), the legal guardian will be responsible for payment for the services.

Services provided by the county for the SED condition are provided to your child at no cost and may include:

- Outpatient visits for treatment of SED
- Inpatient mental health care after the member has exhausted 30 inpatient days covered through Molina Healthcare

- Day treatment programs
- Individual or family therapy
- All medications prescribed to treat the SED condition
- Counseling assistance with medication management related to the SED condition

Additional information about services for children with a SED condition can be obtained by contacting your county's mental health department. The phone number of your county mental health department can be found in the "governmental listing" section of the phone book under the heading "County Government".