

Covered Services Section

What is covered by Molina Healthcare?

Molina Healthcare covers the following MICHild benefits:

- Ambulance Services
- Acupuncture Therapy
- Blood Lead Testing
- Chiropractic Care
- Durable Medical Equipment
- Emergency Services
- Family Planning Services
- Health Education
- Hearing Care
- Hemodialysis and Peritoneal Services
- Home Health Care – 120 days per calendar year
- Hospice Care
- Immunizations
- Inpatient and Outpatient Hospital Services
- Lab, X-ray and Other Imaging Services
- Limited Oral Surgery
- Out of Area Emergency or Authorized Services
- Pharmacy Services
- Physician and Other Professional Provider Services, Medical/Surgical Supplies and Services
- Prosthetic and Orthotic Appliances
- Second Surgical Opinion
- Skilled Nursing Facility Services – 120 days per admission
- Therapies (Physical, Speech, Occupational)
- Transplants (Organ and Tissue)
- Vision Care
- Weight Loss Counseling
- Well Child Care/EPSTD

Please call our Member Services Department at 1-888-898-7969 if you have questions about covered or non-covered health care services. You can also call if you have questions on how to get covered services.

A description of some of the MICHild benefits covered by Molina Healthcare are listed below. Refer to your Certificate of Coverage for detailed benefits, limits and exclusions on MICHild benefits.

Doctor Office Visits

PCP and specialist office visits are covered by Molina Healthcare. Your doctor may provide well child care, annual physical exams, or evaluation and treatment of illnesses.

Urgent Care Services

Urgent care centers are able to treat minor injuries and illnesses when your doctor's office is closed. Examples of conditions in which urgent care treatment is appropriate:

- sore throat
- back pain
- headache
- cold
- minor injury

Call Member Services or visit our website at www.molinahealthcare.com to find an urgent care center close to you.

Ambulance Services

Molina Healthcare will cover emergency transportation to or from the hospital, skilled nursing facility or home. You should call 911 when you have an emergency and need immediate transportation to a hospital.

Acupuncture

Benefits include up to 20 visits in a calendar year when performed by a physician.

Chiropractic Care

Benefits include initial office exam, manipulations, x-rays for back or spine, and first aid treatment of musculoskeletal injury. Coverage is limited to 24 visits per calendar year.

Durable Medical Equipment (DME) and Supplies

Benefits include certain medical supplies and equipment. Your PCP or Molina Healthcare can help arrange this for you. The equipment and supplies must be medically necessary to be covered.

Diagnostic Services, Treatment and Surgical Care

These services may require authorization from Molina Healthcare. Benefits include:

- X-rays
- CT scans
- MRI/MRA
- Lab work

- Surgery
- Chemotherapy
- Radiation therapy
- Hemodialysis and peritoneal services
- Abortions (when determined to be medically necessary to save the life of the mother, or in the case of rape or incest)

Federally Qualified Health Centers (FQHCs)

You may choose to get services from a FQHC located in your county. You do not need to ask your PCP to receive FQHC services.

Hearing Care

Hearing Care is covered for the following services and supplies payable once in every 36 consecutive months:

- Audiometric examination to measure hearing ability, including tests for air conduction, bone conduction, speech reception, and speech discrimination
- Hearing aid evaluation tests to determine what type of hearing aid(s) should be prescribed to compensate for loss of hearing
- Hearing aids including in-the-ear, behind-the-ear, and on-the-body designs, and binaural aids purchased together
- Dispensing fees for the normal services required in the fitting of a hearing aid
- Hearing aid conformity tests to evaluate the performance of a hearing aid and its conformity to the original prescription after the aid has been fitted

Hearing care benefits are not payable for hearing aid repairs or for the replacement of parts (including batteries and ear molds). Benefits are also not payable for the replacement of lost or broken hearing aids unless the 36 month coverage limitation does not apply.

Health Education

Free classes and written materials are available through our Health Education Program on subjects such as:

- Asthma
- Pre-natal care
- Diabetes
- Birth control
- Immunization shots and well child care
- Diet and weight control

Call Member Services at 1-888-898-7969 for more information.

Oral Surgery

Limited to the following:

- the treatment of a jaw fracture, dislocation, or wound
- the treatment of cysts, tumors, or other disease tissues
- other incision or excision procedures on the gums and tissues of the mouth when not performed in connection with tooth repair or extraction
- the alteration of the jaw, jaw joints, or bite relationships by a cutting procedure when appliance therapy alone cannot result in functional improvement
- charges for office visits related to the above procedures.

Prenatal and Post-Partum Services

Prenatal care is an important part of a healthy pregnancy. Doctor visits for pregnancy care and diagnostic services are covered. Routine pre-natal and post-partum care does not require a referral or authorization. Post-partum stays at a hospital are will be covered consistent with the minimal hospital stay standard required by law.

Prescription Drugs

If you are a new Molina Healthcare member, please call Member Services at 1-888-898-7969 if you need help with any of your medications. Prescriptions are provided at no cost to you when they are filled at approved pharmacies. Covered prescriptions and over the counter drugs are listed on the drug list. You may request a drug list by calling Member Services at 1-888-898-7969. The list of pharmacies and approved drug list may also be found on the Molina Healthcare website at www.molinahealthcare.com.

Some drugs ordered by your doctor may require prior approval. Prior approval drugs are in gray on the drug list. Your doctor may request a prescription drug prior approval by faxing a drug prior approval form to 1-888-373-3059. Sometimes you may experience a delay in getting your prescriptions filled. This is because Molina Healthcare may have requested additional information from your doctor. Please remind your doctor when your medication requires a prior approval.

If a drug does not appear in the drug list, your doctor may request a review by the Pharmacist by faxing a drug prior approval form to 1-888-373-3059.

Prosthetic and Orthotics

Benefits include certain prosthetic and orthotic appliances. The benefit includes orthopedic shoe inserts when prescribed by a physician. Your PCP or

Molina Healthcare can help arrange this for you. Prosthetic and orthotic appliances must be medically necessary to be covered.

Skilled Nursing Facility

This benefit provides up to 120 days per admission of care in a skilled nursing facility. The benefit renews 90 days after discharge.

Therapy Services

Up to 60 combined visits for physical, occupational and speech therapy are covered a calendar year.

Transplant Services

Molina Healthcare can help coordinate the care for transplants and related care. If you need a transplant, call the Member Services Department at 1-888-898-7969.

Vision Care

March Vision Care provides routine eye exams, glasses and other vision services. Call March Vision at 1-888-493-4070 to make an eye appointment or ask questions about vision services.