

Fraud & Abuse Section

Fraud, Waste & Abuse

Molina Healthcare's Fraud, Waste and Abuse Plan benefits Molina, its employees, members, providers, payors and regulators by increasing efficiency, reducing waste, and improving the quality of services. Molina Healthcare takes the prevention, detection, and investigation of fraud, waste and abuse seriously, and complies with state and federal laws. Molina Healthcare investigates all suspected cases of fraud, waste and abuse and promptly reports all confirmed incidences to the appropriate government agencies. Molina Healthcare takes the appropriate disciplinary action, including but not limited to, termination of employment, termination of provider status, and/or termination of membership.

Definitions:

"Abuse" means provider practices that are inconsistent with sound fiscal, business, or medical practices, and result in unnecessary cost to the MICHild program or in reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care. It also includes recipient practices that result in unnecessary cost to the MICHild program. (42 CFR §455.2)

"Fraud" means an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or some other person. It includes any act that constitutes fraud under applicable Federal or State law. (42 CFR § 455.2)

Here are some ways you can help stop fraud:

- Do not give your Molina Healthcare ID card, MICHild ID Card, or ID number to anyone other than a health care provider, a clinic, or hospital, and only when receiving care.
- Never let anyone borrow your Molina Healthcare ID card.
- Never sign a blank insurance form.
- Be careful about giving out your social security number.

You can report potential fraud, waste and abuse without giving us your name by:

- Phone: Toll-free 1 (877) 372-5361 (Molina Healthcare of Michigan hotline)
- Fax: Compliance Director 1 (248) 925-1797
- Mail:

Attention: Compliance Director
(CONFIDENTIAL)
Molina Healthcare of Michigan
100 West Big Beaver, Ste. 600
Troy, MI 48084

Or you can contact by e-mail at: MHMCompliance@Molinahealthcare.com.