

Remember your ID cards

You should have an ID card for each family member on Molina Healthcare. You must show your ID card when you get medical or pharmacy services.

Why are some of my drugs not covered?

This might happen when:

- You are trying to refill too early
- The drug needs to be approved by Molina Healthcare
- The drug is not on the formulary
- You did not bring your ID card

Why is my Basic Health prescription co-pay high sometimes?

Your co-pay is high if your prescription is for a brand-name drug. If your PCP prescribes a brand-name drug, ask if it comes in a generic version.

Member Services
(800) 869-7165

24-hour Nurse Advice Line
(888) 275-8750



www.MolinaHealthcare.com

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HCA (BH) - 11/21/11 HCA (HO) - 12/6/11

A Member's Guide to Pharmacy Services



Who can prescribe drugs for me?

In order for your drugs to be covered, they must be prescribed by a provider who has a contract with Molina Healthcare.

Does Molina Healthcare cover all drugs prescribed by my provider?

Molina Healthcare uses a list of approved drugs. The list is called a “drug formulary.” A group of providers and pharmacists creates this list. Your provider should prescribe drugs to you from this list.

The list is on Molina Healthcare’s website at: www.MolinaHealthcare.com

- **Certain drugs on the list need to be approved by Molina Healthcare.**

In this case, your provider needs to send Molina Healthcare a prior approval before the drug will be covered.

- **What if my provider wants me to have a drug not on the list?**

In this case, your provider needs to send Molina Healthcare a prior approval before the drug will be covered.

If the request is denied, you or your provider can appeal our decision. See your member handbook.

Call **Member Services** at (800) 869-7165 for more information.

Can I use any pharmacy I choose?

Molina Healthcare contracts with most pharmacies. You must get your drugs at one of these pharmacies. A list of the pharmacies is on our website at: www.MolinaHealthcare.com. You can also call **Member Services** at (800) 869-7165 to find out which pharmacy is closest to you or if you have problems getting your drugs at the pharmacy.

Molina Healthcare contracts with most pharmacies, including:

- Grocery stores
- Club/member warehouses
- Drug stores
- Hospitals and clinics

Call **Member Services** at (800) 869-7165 if you have questions.



Do I pay a co-pay for my drugs?

If you are on Healthy Options, CHIP, Basic Health Plus or Basic Health Maternity Benefits or WMIP you do not have a co-pay. Basic Health AI/AN members do not pay co-pays. If you are on regular Basic Health you have the following pharmacy co-pays:

Tier 1 - \$10 Co-pay (or cost of drug, whichever is less)

- Generic drugs in the Molina Healthcare drug formulary
- All oral contraceptives in the Molina Healthcare drug formulary
- Diabetic supplies, including syringes and needles, diabetic test strips, lancets and insulin
- Inhaled short-acting beta-agonists
- Inhaled steroids
- Inhaled anticholinergic bronchodilators
- Beta-blockers for severe heart failure
- Anti-platelet clotting inhibitors for patients after intra-arterial stent placement

Tier 2 - 50% Co-pay

- Brand-name drugs in the Molina Healthcare drug formulary