



**Molina Healthcare of California
Provider/Practitioner Manual**

A Welcome Message

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Introduction Letter

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Dear Provider:

Thank you for participating in Molina Healthcare of California’s (“MHC’s” or “Molina Healthcare’s”) provider network and partnering with us to deliver high quality services to plan members.

The MHC Medi-Cal Provider/Practitioner Manual has been consolidated to now cover all counties in which Molina Healthcare provides Medi-Cal managed care services:

	Riverside	Sacramento	San Bernardino	San Diego
Medi-Cal Geographic Managed Care (GMC) Model Program		X		X
Medi-Cal Two Plan Model Program	X		X	

The Manual is divided into sections stating the requirements and standards for providing quality care to Molina Healthcare’s Medi-Cal members. Included in the Manual are references to Molina Healthcare’s website where forms can be accessed to fulfill contractual requirements. These forms are optional if your practice is already using forms that meet the plan’s contractual requirements. These sample forms on the plan’s website are intended to serve as resources to help ensure plan members receive appropriate, quality health care services.

Another change to Molina Healthcare’s Provider Manual is the inclusion of specific information and requirements regarding providing services to the plan’s Medi-Cal-only Seniors and Persons with Disabilities (“SPDs”). These revisions are made as a result of the mandatory enrollment of SPDs into Medi-Cal Managed Care beginning June 1, 2011. As you review the Provider Manual, please note the SPD-specific standards denoted by the italicized font under the heading “**Specific Requirement for Serving Molina Healthcare’s Medi-Cal-only SPD Members**”.

In an effort to continually bring value added services to you, Molina Healthcare is pleased to offer the plan’s Provider/Practitioner Manual in the following multimedia formats: CD-ROM and on Molina Healthcare’s website (www.molinahealthcare.com).

We appreciate and value your participation in Molina Healthcare’s provider network. We look forward to continuing to partner together to provide quality, culturally sensitive and accessible healthcare services to Molina Healthcare’s Medi-Cal members.

Sincerely,

Richard.Bock, MD
Chief Medical Officer
Molina Healthcare of California