



**Molina Healthcare of California  
Provider/Practitioner Manual**

**Contacts**

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# SECTION 1: IMPORTANT PHONE NUMBERS AND ADDRESSES

Molina Healthcare of California (MHC) Corporate Office  
 200 Oceangate, Suite 100,  
 Long Beach, CA 90802

Main Phone (562) 499-6191  
 Toll Free (888) 665-4621  
 TTY (800) 479-3310

Department	Contact Information
<p><b>California Children Services (CCS)/            Medical Case Management:</b></p> <p>The CCS/Medical Case Management Department coordinates referrals to CCS offices and manages the coordination of health care services for members with catastrophic and/or chronic medical conditions.</p>	<p>200 Oceangate, Suite 100            Long Beach, CA 90802</p> <p>Phone: (888) 665-4621            Fax: (888) 273-1735</p>
<p><b>Child Health and Disability Prevention (CHDP):</b></p> <p>The Child Health and Disability Prevention Department handles all orders for PM 160s and processes PM 160s from Primary Care Practitioners.</p> <p>On line submission of PM 160s <a href="http://www.molinahealthcare.com">HYPERLINK "http://www.molinahealthcare.com"</a>  <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a></p>	<p>P.O. Box 16027            Mailstop "HFW"            Long Beach, CA 90806            Attn: CHDP Department</p> <p>Phone: (800) 526-8196 Ext. 127350            Fax: (562) 499-6117</p>
<p><b>Claims Department:</b></p> <p><i>First Time Submission, Contested or Corrected Claims</i></p> <p>Molina Healthcare is responsible for processing all of its members' claims. <b>Those Providers/Practitioners with affiliations with a Molina Healthcare subcontracted IPA or a shared risk group should submit claims and appeals to the affiliated IPA/shared risk group per their affiliation contract.</b> Send written correspondence or claims, tracers, or adjustments to the following address:</p>	<p>P.O. Box 22702            Long Beach, CA 90801</p> <p>Phone: (888) 665-4621            Fax: (562) 499-6117 Tracers</p>
<p><b>Fee-For-Service Claim Submission</b></p> <p>On line submission: <a href="http://www.molinahealthcare.com">HYPERLINK "http://www.molinahealthcare.com"</a>  <a href="http://www.molinahealthcare.com">www.molinahealthcare.com</a></p>	
<p><b>Community Outreach:</b></p> <p>The Community Outreach staff provides outreach and organizes participation in community events such as health fairs.</p>	<p>200 Oceangate, Suite 100            Long Beach, CA 90802</p> <p>Phone: (800) 898-9892            Fax: (866) 440-9697</p>

<p><b>Credentialing:</b></p> <p>The Credentialing Department verifies all information for Credentials Committee approval on each Provider/ Practitioner to evaluate the applicant's qualifications to be credentialed or recredentialed. Recredentialing of Providers/Practitioners is conducted at least every three (3) years.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p><b>Credentialing</b> Phone:(800) 526-8196, Ext. 120117 Fax:(562) 951-1504</p>
<p><b>Department of Health Care Services (DHCS) Medi-Cal Managed Care Division:</b></p>	<p>P.O. Box 997413 Mail Stop 4400 Sacramento, CA 95899-7413</p> <p>Phone: (916) 449-5000</p>
<p><b>Department of Managed Health Care (DMHC):</b></p> <p>The Department of Managed Health Care (DMHC) is the regulatory body that licenses and oversees health maintenance organizations. The DMHC is responsible for regulating health care service plans. The DMHC accepts complaints regarding health plans by telephone. If a beneficiary has a grievance, he/she should contact the Plan and use the Plan's grievance process.</p>	<p>Phone: (800) 400-0815</p>
<p><b>Department of Social Services (DSS):</b></p> <p>The DPSS Public Inquiry and Response Unit handle inquiries from Medi-Cal beneficiaries regarding fair hearings.</p>	<p>Phone: (800) 952-5253 TDD: (800) 952-8349</p>
<p><b>Eligibility List Distribution:</b></p> <p>The Member Services Department is responsible for distribution of eligibility rosters (reports) on a monthly basis to all direct Primary Care Practitioners and IPA/Medical Groups.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone: (888) 665-4621/ Option 1 Fax: (562) 901-9632</p>
<p><b>Eligibility Verification:</b></p> <p>The Member Services Department verifies both member eligibility and PCP assignment.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Molina Eligibility Unit: (888) 665-4621/Option 1</p> <p>Interactive Voice Response (IVR): (800) 357-0172</p> <p>Healthy Families Eligibility: (866) 848-9166</p> <p>Fax: (562) 901-9632</p>

<p><b>Encounter Data:</b></p> <p>The Encounter Data Department handles all encounters for capitated services.</p>	<p>P. O. Box 22807 Long Beach, CA 90801</p>
<p><b>Facility Site Review:</b></p> <p>The Facility Site Review is conducted as part of the PCP credentialing process. Members are not assigned until the facility has passed the site review.</p> <p>A re-review is conducted at the time of recredentialing every three (3) years.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Facility Site Review Phone: (800) 526-8196, Ext. 120118 Fax: (562) 951-8325</p>
<p><b>Health Care Options (HCO):</b></p> <p>The Health Care Options Contractor processes Medi-Cal Managed Care enrollments and disenrollments. Please refer members to the HCO call-in number.</p>	<p>Phone: (800) 430-4263 (all languages)</p>
<p><b>Health Education/Cultural and Linguistic Services:</b></p> <p>The Health Education and Cultural/Linguistic Services Department assist members and providers in accessing health education and disease management programs and services. These include adult and pediatric asthma, diabetes, prenatal education, smoking cessation and weight control. The department also oversees the delivery of interpreter services for Molina's limited English proficient (LEP) members. The department also makes available educational materials to assist providers in delivering patient education to their Molina members.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p><b>Health Education Information</b> Phone: (800) 526-8196, Ext. 127532 Fax: (562) 901-1176</p> <p><b>Interpreter Services Information</b> Phone: (800) 526-8196, Ext. 127421</p>
<p><b>Managed Care Ombudsman:</b></p> <p>The Department of Health Services (DHS) Managed Care Ombudsman will investigate and attempt to resolve complaints involving managed care plans that members have been unable to resolve through their health plans. Members may call at any time for information, questions, assistance, or complaints.</p>	<p>DHS Managed Care Ombudsman Phone: (888) 452-8609</p>
<p><b>Member Services:</b></p> <p>The Member Services Department handles all telephone and written inquiries from members regarding claims, benefits, eligibility/identification, selecting or changing primary care physicians, grievances, and appeals. The Member Services Department telephone calls are distributed to the representatives via an I.C.D. queue.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone: (888) 665-4621 Fax: (562) 901-9632 TTY/TTD: (800) 479-3310</p>

<p><b>Molina Healthcare Ombudsman:</b></p> <p>The Ombudsman phone provider customers with guidance should they be unsure of how to proceed with a question, concerns or problems. The Ombudsman assist in those instances where they believe the normal Molina process has not adequately addressed their questions, concerns, or problems.</p>	<p>Molina Healthcare Ombudsman Phone: (877) 665-4627</p>
<p><b>Nurse Advice:</b></p> <p>The Nurse Advice Program is staffed during Molina Healthcare business hours and after hours by Registered Nurses for member assistance and referral.</p>	<p>Phone: (888) 275-8750 - for English Phone: (866) 648-3537 - for Spanish</p>
<p><b>Pharmacy Authorizations:</b></p> <p>The Molina Healthcare Pharmacy Authorization Desk is responsible for Molina Healthcare's Drug Formulary inquiries and drug prior authorization requests. Requests for copies of Drug Formularies should be directed to Molina Healthcare Provider Services.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone: (800) 526-8196, Ext. 127854 Fax: (866) 508-6445</p>
<p><b>Provider Dispute Resolutions:</b></p> <p>The Provider Dispute Resolution unit is responsible for providing a fast, fair and cost-effective dispute mechanism to process and resolve contracted and non-contracted provider disputes. Formal disputes must be submitted in writing.</p>	<p><b>Claims Provider Dispute Resolution Unit</b> P.O. Box 22722 Long Beach, CA 90801</p>
<p><b>Provider Information Management (PIM):</b></p> <p>The PIM Department is responsible for the maintenance of Molina's Provider Network which includes all demographic updates, in addition to provider additions and terminations.</p>	<p>Fax: (562) 499 – 0619</p> <p>E-mail – HYPERLINK "mailto:MHCPIM@MolinaHealthcare.com" <a href="mailto:MHCPIM@MolinaHealthcare.com">MHCPIM@MolinaHealthcare.com</a></p>
<p><b>Provider/Practitioner Education and Communications:</b></p> <p>The Molina Healthcare Provider Education Training and Communications staff informs Providers/Practitioners about Medi-Cal policies and procedures through Provider/Practitioner manuals, bulletins, newsletters, and workshops.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone: (800) 526-8196, Ext. 127413 Fax: (562) 951-8351</p>

<p><b>Provider/Practitioner General Information and Assistance:</b></p> <p>The Molina Healthcare Provider Services Department is the Provider/Practitioner liaison to the health plan's administrative programs. This department handles telephone and written inquiries from Providers/Practitioners regarding contracting, capitation verification, scheduling of in-service training, site audit status and credentialing information and status.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Toll Free: (888) 665-4621 extensions: 127674: Los Angeles County 128093: Riverside/San Bernardino Counties 123600: San Diego County 128543: Sacramento County</p> <p>Regional Local Numbers</p> <p>Los Angeles Regional Office Phone: (888) 665-4621 Fax: (562) 951-1529</p> <p>Sacramento Regional Office Phone: (916) 561-8540 Fax: (916) 561-0355</p> <p>Riverside/San Bernardino Regional Office: Phone: (909) 430-0018 Fax: (909) 430-0071</p> <p>San Diego Regional Office: Phone: (858) 614-1580 Fax: (858) 503-1210</p>
<p><b>Quality Improvement (QI):</b></p> <p>The QI Department is responsible for management of the QI program, HEDIS and CAHPS (member satisfaction) reporting and oversight of appointment standards. It updates and distributes preventive care guidelines and clinical practice guidelines.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone: (800) 526-8196, Ext. 126137 Fax: (562) 499-6185</p>
<p><b>Utilization Management, Referrals, &amp; Authorization</b></p> <p>The Medical Affairs Department conducts concurrent review on inpatient cases and facilitates referral requests for specialty care services.</p> <p>This includes Molina Healthcare urgent referral requests for Member who requires services within seventy two (72) hours based on urgency of member's medical condition. Authorization decision completed within seventy two (72) hours.</p> <p>Other elective referral requests for Member who requires services within two (2) weeks. Authorization decision completed within three (3) business days.</p>	<p>200 Oceangate, Suite 100 Long Beach, CA 90802</p> <p>Phone (800) 526-8196, Ext. 126400/(Outpatient) (800) 526-8196, Ext. 126410/(Inpatient)</p> <p>Fax (800) 811-4804/Prior Authorization (866) 472-6303/Notification of Admissions and Concurrent Review</p> <p>Clinically Urgent Referral Requests Phone: (800) 526-8196, ext. 126400 Fax: (800) 811-4804</p> <p>Elective Referral Request Phone: (800) 526-8169 ext. 126400 Fax: (800) 811-4804</p>

**Vision Care**

March Vision Care Group

Toll Free Customer Service:  
(888) 493-4070

# COUNTY CONTACT INFORMATION LOS ANGELES COUNTY

(Subcontracted to Health Net)

**Molina Healthcare of California Corporate Office**

(562) 4353666 200 Oceangate, Suite 100  
Long Beach, CA. 90802  
Attn: Provider Services

**Public Health and Special Services Contact Information:**

**California Children's Services (CCS) Program**

County Department of Health  
9320 Telstar Avenue, Suite 226  
El Monte, CA. 91731  
(800) 288-4584 phone  
(800) 924-1154 fax

**Child Health and Disability Prevention (CHDP) Program**

City of Los Angeles 9320 Telstar Avenue, Suite 226  
El Monte, CA. 91731  
(800) 993-2437  
(626) 569-9350 fax

PM 160 County Code: 352M

City of Long Beach Health Department 2525 Grand  
Avenue Long Beach, CA. 90815  
(562) 570-4000

**Comprehensive Perinatal Services Program (CPSP)**

Los Angeles: (213) 639-6419  
Long Beach: (562) 570-4060  
Pasadena: (626) 744-6091

**Communicable Disease Reporting**

Los Angeles County 313 N Figueroa Street # 117  
Los Angeles, CA 90012  
(213) 240-7821 phone  
(888) 397-3778 fax

Long Beach City-Epidemiology  
2525 Grand Avenue  
Long Beach, CA. 90815  
(562) 570-4301 phone  
(562) 570-4374 fax

**Los Angeles County Mental Health**

550 South Vermont Avenue  
Los Angeles, CA. 90020  
(800) 854-7771

**Regional Centers**

Eastern Los Angeles Regional Center (626) 299-4700  
1000 S. Fremont Avenue  
PO Box 7916  
Alhambra, CA. 91802-4700

Frank D. Lanterman Regional Center (213) 383-1300  
3303 Wilshire Blvd. Suite 700  
Los Angeles, CA. 90010-2197

Harbor Regional Center (310) 540-1711  
21231 Hawthorne Blvd.  
Torrance, CA. 90503

North Los Angeles Regional Center (818) 778-1900  
15400 Sherman Way, Suite 170  
Van Nuys CA. 91406

San Gabriel/Pomona Regional Center (909) 620-7722  
761 Corporate Center Drive  
Pomona, CA. 91768

South Central Los Angeles Regional Center (213) 763-7800  
650 West Adams Blvd., Suite 200  
Los Angeles, CA. 90007

Westside Regional Center (310) 258-4000  
5901 Green Valley Circle, Suite 320  
Culver City, CA. 92030-1024

**Special Supplemental Nutrition Program for Women, Infants and Children (WIC)**

Antelope Valley (661) 9495805  
Long Beach (562) 5704242  
Northeast Valley (818) 3617541  
Orange County Health Care (714) 8348333  
Pasadena (626) 7446520  
Public Health Foundation (888) 9422229 or (626)8566600  
Watts Health Foundation (323) 5683070  
Harbor-UCLA Research and Education Institute (310) 6613080

**Substance Abuse-CASC Community Assessment Service Center**  
(800) 5646600

**HIV Services/AIDS Wavier**

*(Los Angeles County Department of Health)*

(213) 2408117 directory business office

(213) 3518001 AIDS Program

(213) 3518117 HIV Epidemiology

**TB Control Program**

Los Angeles County Department of Health Services-Public Health

2615 S. Grand Avenue, Room 507

Los Angeles, CA 90007

(213) 744-6160 phone

(213) 749-0926 fax

**Los Angeles County Public Health**

(213) 240-8204

# HEALTH NET-IMPORTANT PHONE NUMBERS AND ADDRESSES

*Molina Healthcare of California is sub-contracted to Health Net in Los Angeles. If the member is a Medi-Cal beneficiary enrolled in Molina Healthcare in Los Angeles you must contact Health Net for Member Eligibility, Enrollment or Disenrollment. Please see important phone numbers listed below.*

## **Business Integration Services Electronic Data Interchange (BIS-EDI)**

BIS-EDI processes electronic claims and encounter data.

12033 Foundation Pl., 2nd Floor, Rancho Cordova, CA 95670  
(916) 935-3178

## **Eligibility Department**

The Eligibility Department verifies member eligibility. It is available 7 a.m. -7 p.m., Monday through Friday.

11971 Foundation Place, Rancho Cordova, CA 95670  
(800) 554-1444

## **Facility Site Review Compliance Department**

The Facility Site Review Compliance Department provides one-on-one education and provider support.

21287 Burbank Boulevard, Woodland Hills, CA 91367  
(818) 676-5638  
(818) 676-5454 Fax

## **Health Net Pharmaceutical Services (HNPS)**

HNPS administers Health Net's Medi-Cal Recommended Drug List and drug prior authorization requests.

10834 International Drive, Rancho Cordova, CA 95670  
(800) 867-6564  
(800) 977-8226 Fax

## **Health Net Web site**

Health Net's Web site offers information on member eligibility; claim status; Health Net reference materials such as the Recommended Drug List, Evidence of Coverage, and county-specific Medi-Cal Operations Manuals; forms; and information on how to contact Health Net.

[www.health.net](http://www.health.net)

## **Medi-Cal Claims**

Send written correspondence, claims, tracers, adjustment requests, or denial reconsiderations to Health Net Medi-Cal Claims at the following address:

P.O. Box 14598, Lexington, KY 40512-4598

## **MediCal Claims Appeals**

Submit claims appeals to Health Net Medi-Cal Claims Appeals at the following address:

11971 Foundation Place, Rancho Cordova, CA 95670

**Medi-Cal Member Services**

The Medi-Cal Member Services Department handles telephone and written inquiries from members regarding claims, benefits, eligibility, identification, grievances and appeals, and selecting or changing primary care physicians.

21281 Burbank Boulevard C-5, Woodland Hills, CA 91367

(800) 6756110

(818) 6765387 Fax

Email:

Eligibility and billing inquiries

Claim status and denial inquiries

Capitated claims/nonpayment

[HNMedical.Eligibility@health.net](mailto:HNMedical.Eligibility@health.net)

[HNMedical.ClaimsInquiry@health.net](mailto:HNMedical.ClaimsInquiry@health.net)

[HNMedical.ProviderBilling@health.net](mailto:HNMedical.ProviderBilling@health.net)

# **RIVERSIDE COUNTY**

## **Molina Healthcare of California San Bernardino/Riverside Regional Office**

(909) 430-0018

Send correspondence to: 200 Oceangate, Suite 100  
Long Beach, CA. 90802  
Attn: Provider Services

### **Public Health and Special Services Contact Information:**

#### **California Children's Services (CCS) Program**

10769 Hole Avenue Suite 220

Riverside CA. 92505

Emergency Referrals: (951) 358-5401 phone  
(951) 3585198 fax

#### **Child Health and Disability Prevention (CHDP) Program**

3900 Sherman Drive, Suite G

Riverside CA. 92503

Mail: PO Box 7600

Riverside CA. 92513-7600

(951) 358-5481

PM 160 County Code: 355

#### **Riverside CPSP Program Coordinator**

(951)358-5260

#### **Communicable Disease Control**

(951) 358-5107

#### **Riverside Department of Behavioral Health**

(800) 706-7500 Access Unit

(951) 358-5352 Outpatient fax

(951) 358-4474 Inpatient fax

#### **Inland Regional Center** (*Serves both Riverside and San Bernardino County Areas*)

674 Brier Drive

San Bernardino, CA. 92408

(909) 890-3000 phone

(909) 890-3001 fax

#### **Riverside WIC Program**

(800) 455-4942

#### **Substance Abuse**

(951) 782-2400

#### **HIV Services/AIDS Waiver Program**

(951) 358-5307

**TB Control Program**  
(951) 358-5107

**Riverside County Public Health**  
(951) 358-5000

# SACRAMENTO COUNTY

## **Molina Healthcare of California Northern Regional Administration Office**

2277 Fair Oaks Blvd., Ste. 195  
Sacramento, CA 95825  
(916) 561-8540

## **Public Health and Special Services Contact Information:**

### **California Children's Services (CCS) Program**

Department of Medical Systems  
9616 Micron Avenue #640  
Sacramento, CA. 95827  
(916) 875-9900

### **Child Health and Disability Prevention (CHDP) Program**

County Department of Health  
9333 Tech Center Drive, #100  
Sacramento, CA. 95826  
(916) 875-7151

PM 160 County Code: 130

### **Comprehensive Perinatal Services Program (CPSP)**

County Department of Health and Human Services  
7001 East Parkway, Suite 600  
Sacramento, CA. 95823  
(916) 875-6171

### **Communicable Disease Reporting**

Sacramento Department of Health Services  
7001-A East Parkway, Sacramento, CA 95823  
(916) 875-5471 phone  
(916) 875-4069 fax

### **Sacramento County Mental Health Treatment Center**

2130 Stockton Blvd. Sacramento, CA. 95817

### **Regional Center**

Alta California Regional Center  
2135 Butano Drive, Sacramento, CA.95825  
(916) 978-6400

**Special Supplemental Nutrition Program for Women, Infants and Children (WIC)**

Sacramento Department of Health and Human Services  
2251 Florin Road #100  
Sacramento, CA. 95822  
(916) 427-5500

**Community Resource Project WIC Program**

915 Broadway  
Sacramento, CA.95818  
(916) 326-5830

**Substance Abuse**

Alcohol and Drug Services Division  
Sacramento Department of Health and Human Services  
4875 Broadway Blvd. #129  
Sacramento, CA. 95818  
(916) 874-9754

**HIV Prevention and Education**

(800) 342-2437

**TB Control Program**

Sacramento County Department of Health and Human Services, Chest Clinic  
2921 Stockton Blvd.  
Sacramento, CA. 95817  
(916) 874-9823 phone  
(916) 874-9442 fax

**Sacramento Public Health**

(916) 875-5471



# SAN BERNARDINO COUNTY

## **Molina Healthcare of California San Bernardino/Riverside Regional Office**

(909) 4300018

Send correspondence to: 200 Oceangate, Suite 100  
Long Beach, CA. 90802  
Attn: Provider Services

## **Public Health and Special Services Contact Information:**

### **California Children's Services (CCS) Program**

515 N. Arrowhead Avenue  
San Bernardino, CA. 92415

Emergency Referrals: (909) 387-8400 phone  
(909) 387-8401 fax

### **Child Health and Disability Prevention (CHDP) Program**

120 Carousel Mall San Bernardino CA. 92415

(909) 388-0400 phone

(909) 388-0401 fax

PM 160 County Code: 356

### **San Bernardino CPSP Program Coordinator**

(909) 388-1900 phone

(909) 388-1901 or (909) 388-1902 fax

### **Communicable Disease Control**

(909) 383-3050

### **San Bernardino Department of Behavioral Health**

(888) 743-1478 or (909) 381-2420 Access Unit

(909) 386-0775 fax

### **Inland Regional Center** (*Serves both Riverside and San Bernardino County Areas*)

674 Brier Drive San Bernardino, CA. 92408

(909)890-3000 phone

(909) 890-3001 fax

### **San Bernardino WIC Program**

San Bernardino County Department of Public Health 351 N. Mountain View  
Avenue, Room 104 San Bernardino, CA. 92415-0010

(909) 387-8301

### **Substance Abuse**

Alcohol and Drug Abuse Prevention Program

(909) 387-6280

**HIV Services/AIDS Waiver Program**  
(San Bernardino Public Health Department)  
(909) 388-5725

**TB Control Program**  
799 E. Rialto Ave,  
San Bernardino, CA 92415-0011  
(909) 383-3287

**San Bernardino County Public Health**  
(800) 782-4264

# **SAN DIEGO COUNTY**

**Molina Healthcare of California**  
**San Diego Regional Office**  
(858) 6141580 9665  
Chesapeake Dr. Ste. #305  
San Diego, CA 92123

## **Public Health and Special Services Contact Information:**

**California Children's Services (CCS) Program**  
County Department of Health  
6160 Mission Gorge Road  
San Diego CA. 92120  
(619) 528-4000

**Child Health and Disability Prevention (CHDP) Program**  
County Department of Health  
3851 Rosecrans Street  
PO Box 85222  
San Diego, CA. 92110  
(619) 692-8808

PM 160 County Code: 013

**San Diego CPSP Program Coordinator**  
3851 Rosecrans Street  
San Diego CA 92110  
(619) 542-4053

**Communicable Disease Reporting**  
San Diego County  
(619) 515-6620

**San Diego County Mental Health Plan contact information:**  
Providers call: (800) 798-2254  
Members call: (800) 479-3339 (24-hour access line)

**San Diego Regional Center information**  
San Diego Regional Center for the Developmentally Disabled  
4355 Ruffin Road, Suite 200  
San Diego, CA. 92123-1648  
(858) 576-2938

**San Diego WIC Offices:**

American Red Cross WIC  
5911 University Avenue  
San Diego, CA. 92115  
(800) 500-6411

Mercy Hospital WIC  
4077 Fifth Avenue  
San Diego, CA. 92103  
(619) 260-7054

North County Health Services  
150 Valpreda Road, Suite 202  
San Marcos CA. 92069  
(760) 752-4324

San Diego State University Foundation WIC  
7323 Engineer Road, Suite B  
San Diego, CA. 92069  
(888) 999-6897

San Ysidro Health Center WIC  
1655 Broadway Street, Suite 17  
Chula Vista, CA 94102  
(619) 426-7966

**Substance Abuse**

Office of Alcohol and Drug Program  
(619) 584-5007

**AIDS Waiver Agency:**

North County Health Services AIDS Case Management  
150 Valpreda Road  
San Marcos, CA 92069  
(760) 736-6725 Phone  
(760) 736-3210 Fax

**TB Control Program**

(619) 692-5565

**San Diego County Public Health**

(619) 531-5800