



REGIONAL PROVIDER OFFICE MANAGER'S MEETINGS (POMM) 2010 Schedule

LOS ANGELES

Dates	Discussion/Training Topics
April 15th, 2010	<ul style="list-style-type: none"> ▪ HEDIS 2010 ▪ ePortal ▪ Member Services ▪ Health Education ▪ Motherhood Matters ▪ Bridge 2 Access ▪ Cultural Linguistics
August 26th, 2010	<ul style="list-style-type: none"> ▪ Medicare Updates ▪ Claims Processing ▪ Provider Dispute Resolution ▪ Compliance – Fraud/Waste and Abuse
December 14th, 2010	<ul style="list-style-type: none"> ▪ Encounters ▪ Disease Management ▪ HIPAA ▪ Utilization Management ▪ Prescription Drug/Formulary

RIVERSIDE/SAN BERNARDINO

Dates	Discussion/Training Topics
April 8th, 2010	<ul style="list-style-type: none"> ▪ HEDIS 2010 ▪ ePortal ▪ Member Services ▪ Health Education ▪ Motherhood Matters ▪ Bridge 2 Access ▪ Cultural Linguistics
August 5th, 2010	<ul style="list-style-type: none"> ▪ Medicare Updates ▪ Claims Processing ▪ Provider Dispute Resolution ▪ Compliance – Fraud/Waste and Abuse
November 4th, 2010	<ul style="list-style-type: none"> ▪ Encounters ▪ Disease Management ▪ HIPAA ▪ Utilization Management ▪ Prescription Drug/Formulary

SACRAMENTO

Dates	Discussion/Training Topics
April 22nd, 2010	<ul style="list-style-type: none"> ▪ HEDIS 2010 ▪ ePortal ▪ Member Services ▪ Health Education ▪ Motherhood Matters ▪ Bridge 2 Access ▪ Cultural Linguistics
August 12th, 2010	<ul style="list-style-type: none"> ▪ Medicare Updates ▪ Claims Processing ▪ Provider Dispute Resolution ▪ Compliance – Fraud/Waste and Abuse
December 7th, 2010	<ul style="list-style-type: none"> ▪ Encounters ▪ Disease Management ▪ HIPAA ▪ Utilization Management ▪ Prescription Drug/Formulary

SAN DIEGO

Dates	Discussion/Training Topics
April 29th, 2010	<ul style="list-style-type: none"> ▪ HEDIS 2010 ▪ ePortal ▪ Member Services ▪ Health Education ▪ Motherhood Matters ▪ Bridge 2 Access ▪ Cultural Linguistics
August 19th, 2010	<ul style="list-style-type: none"> ▪ Medicare Updates ▪ Claims Processing ▪ Provider Dispute Resolution ▪ Compliance – Fraud/Waste and Abuse
November 11th, 2010	<ul style="list-style-type: none"> ▪ Encounters ▪ Disease Management ▪ HIPAA ▪ Utilization Management ▪ Prescription Drug/Formulary

Information may be subject to change.

To verify POMM information please contact our department at (800) 526-8196:
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