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PLEASE POST IN YOUR OFFICE FOR ALL PROVIDERS

Narcotic Prescription Changes Effective May 1, 2011

Effective May 1, 2011 Molina Healthcare will begin a program to allow pharmacies to only dispense certain narcotics one time when written by providers designated as not participating with Molina Healthcare.

This allows prescriptions from urgent care /ER rooms to be dispensed one time. While the majority of prescriptions written by non par prescribers for narcotics are dispensed one time, there are members who receive refills. Members will be required to have their prescriptions re written by a participating provider and may contact their primary care provider or specialist to obtain more medication.

Prescriber Information:

- Molina Healthcare Providers will be notified via EzRx newsletter regarding the program
- Non participating prescribers will be notified about this program
- Information will be available via the *EzRx newsletters* on the Molina Healthcare website at: www.Molinahealthcare.com/providers/Michigan/communications

Members:

- Members will be notified if they have filled an Rx from a non par provider before the program begins and on an ongoing basis if they fill a prescription from a non participating prescriber
- Members will be instructed to contact Molina Healthcare Member Services to obtain contact information for their primary care provider if needed at 1-888-898-7969
- Members will not be reimbursed if they decide to pay cash for the prescription and submit the receipt

Pharmacy Information:

- Pharmacies will be notified by a newsletter and will receive an online error messaging for refills
- Pharmacies can contact Molina Healthcare during business hours at: 1-888-898-7969
- Pharmacies can contact CVS/Caremark Help Desk after hours at 1-800-791-6856 to obtain an emergency over ride for three days