

## HEDIS® 2011

Molina Healthcare of MI participates in annual HEDIS® studies as part of our State quality reporting and voluntary quality accreditation process with NCQA (National Committee for Quality Assurance). Molina Healthcare’s goal for all HEDIS® rates is to **meet or exceed the NCQA national 75<sup>th</sup> percentile** performance benchmarks. The following represents our scores reported in June 2011. Improved HEDIS® rates are critical to maintaining our national “Excellent” NCQA accreditation status.

HEDIS Measure	2011 MHM Combined Results	2010 MHM Combined Results	2009 MHM Combined Results	2011 NCQA Medicaid Accreditation Benchmark
Appropriate Treatment for Children with Pharyngitis	52.09%	52.03%	<b>46.57%</b>	<50 <sup>th</sup> percentile
Appropriate Medication for Asthma (combined) <small>*2010 Baseline – New methodology Ages 5 - 50</small>	84.18%	85.00%*	<b>85.15</b>	50 <sup>th</sup> percentile
Upper Respiratory Infection (URI) Treatment	84.48%	82.96%	80.94%	<50 <sup>th</sup> percentile
Breast Cancer Screenings	<b>54.12%</b>	<b>51.88%</b>	51.18%	50 <sup>th</sup> percentile
Cervical Cancer Screenings	71.46%	70.85%	69.18%	50 <sup>th</sup> percentile
Well Child Visits – Ages 3-6	74.31%	72.69%	75.14%	50 <sup>th</sup> percentile
Prenatal-timeliness of prenatal care	80.42%	79.35% <b>rotated</b>	79.35%	<50 <sup>th</sup> percentile
Postpartum Care	64.10%	61.25% <b>rotated</b>	61.25%	<50 <sup>th</sup> percentile
Controlling High Blood Pressure	<b>59.21%</b>	<b>59.01%</b>	55.36%	50 <sup>th</sup> percentile
<b>Comprehensive Diabetes Mgmt.</b>				
Eye Exam	51.42% <b>rotated</b>	51.42%	53.53%	<50 <sup>th</sup> percentile
HbA1c Testing	<b>81.75%</b> <b>rotated</b>	<b>81.75%</b>	87.35% rotated	50 <sup>th</sup> percentile
LCL-C Screening	<b>81.52%</b> <b>rotated</b>	<b>81.52%</b>	79.32% rotated	75 <sup>th</sup> percentile
Monitoring for Nephropathy	80.81% <b>rotated</b>	80.81%	78.83% rotated	50 <sup>th</sup> percentile
HbA1c – poor control	38.63% <b>rotated</b>	38.63%	41.36% rotated	75 <sup>th</sup> percentile

**Some of the initiatives to assist in improving our HEDIS® rates are:**

- Welcome calls to new members to encourage Initial Health Assessments
- Practitioner, Member and Disease Management Newsletters with information about health promotion
- Asthma, COPD, Heart Disease, and Diabetes Disease Management Programs
- Moms of Molina Pregnancy Program to encourage prenatal and postpartum care
- Member incentives for select measures – Mammograms, Adolescent Well Visits, and Diabetic Retinal Exams

Molina values the care you and your staff continue to provide to our members. We invite your comments or suggestions on how we can continue to improve those areas of opportunity.