



**Molina Healthcare of New Mexico, Inc.**  
**EDI Clearing House – Emdeon**  
**August 10, 2010**

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Dear Molina Healthcare Practitioner/Provider:

We want to make you aware of a change underway at Molina Healthcare of New Mexico, Inc. (Molina Healthcare). Emdeon is now Molina Healthcare's designated electronic data interchange (EDI) gateway and business Partner.

**What does this mean for you?**

As our designated EDI gateway, all EDI claims that come to Molina Healthcare must come through Emdeon. Emdeon works with more than six hundred (600) vendor partners so you should experience no interruption in your current workflow. Molina Healthcare and Emdeon will work with your EDI clearing house to see that they route your EDI claims to Emdeon, rather than directly to Molina Healthcare for processing and payment.

Emdeon is offering all Molina Healthcare network providers access to their provider web portal, Provider WebConnect. The single payer version of this portal is a **no cost** web-based product that requires no installed software. You may either create claims directly in Emdeon or import prepared claims from your EDI Clearinghouse into Emdeon for transmission to Molina Healthcare. Additionally, Provider WebConnect allows practitioners/providers to verify eligibility and check claim status online for Molina Healthcare Members.

To begin using Provider WebConnect, go to <https://office.emdeon.com/vendorfiles/molina.html> and select "Enroll New Customer." You may begin checking eligibility and claims' status immediately. If you opt to import claims from your EDI Clearinghouse, or any other source, rather than create them in WebConnect, you will be contacted to complete the mapping process. Please contact Emdeon toll free at [\(866\)369-8805](tel:8663698805) or e-mail [Physicianinfo@emdeon.com](mailto:Physicianinfo@emdeon.com) if you would like any additional WebConnect information.

If you experience any challenges or have additional questions regarding this change, please contact your Molina Healthcare Provider Service Representative toll free at (800) 377-9594.

Please Note: It is a New Mexico State regulation that ALL practitioners/providers that bill for Medicaid services bill all claims electronically. Therefore Molina Healthcare requires that ALL contracted practitioners/providers submit claims electronically. If you are not currently billing electronically and/or need assistance with this process, contact your Provider Service Representative immediately.

Sincerely,

Molina Healthcare of New Mexico, Inc.