



December 1, 2005

Hospital Name  
Attention: Hospital Administrator  
Address  
City, State Zip

Dear Hospital Administrator:

Beginning January 1, 2006, all inpatient stays less than twenty-four (24) hours will require prior authorization, and will be processed as an inpatient stay.

Previously, these claims were paid as observation stays, and therefore did not require prior authorization.

Should you have any questions regarding this, please contact your Provider Services Representative in Albuquerque at 505-341-7491, or toll free at 888-825-9266.

We appreciate the quality of care you provide our members and we thank you for your continued support.

Sincerely,

Karen Bounds  
Manager, Provider Services