



April 15, 2005

RE: Fax Recall Eligibility Verification

Dear Provider:

Our organization has recently made the decision to move away from using the Fax Recall eligibility verification system as of April 30, 2005. While we realize that this program is useful and provides a service to our network providers, due to lack of use throughout the network and our move toward new technologies, it is our intent to move eligibility verification to a web-based format through HealthXNet. Also, we are working with HealthXNet in an effort to make claim status and prior authorization status available online as well.

If you are interested in using the HealthXNet system, please contact them directly at 800-577-2121 or visit their website at www.healthxnet.com. They will be happy to discuss the various options available and how the system works.

Should you have any questions or require additional information, please call me at 505-348-1533 or via email at kevinb@molinahealthcare.com.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Bridwell". The signature is fluid and cursive.

Kevin Bridwell
Manager, Provider Services & Contracting