



## Counseling Patients on Smoking Cessation

Counseling your patients about smoking cessation is important. As a health care provider, you can influence your patients by educating them about the health-related consequences of smoking.

Below are a few tips to keep in mind:

- Make smoking status part of your routine data collection, just like height, weight and blood pressure.
- Document smoking status: current smoker, ex-smoker, non-smoker.
- For current smokers and ex-smokers, chart the amount they smoke or used to smoke.
- If a patient has tried to quit before, help them identify barriers, and talk about a plan to overcome them. For example, help patients who do not want to quit because of fear of weight gain by developing a nutrition and exercise plan.
- Explain how smoking is related to any health problems the patient may be experiencing.
- Explain the health effects of smoking can be reversed.

Molina Healthcare recommends the Ohio Tobacco Quit Line for free smoking cessation help. Members can call 1-800-QUITNOW (1-800-784-8669).

## Medicare Covers HIV Screening for High-Risk Populations

In late 2009, the Centers for Medicare & Medicaid Services announced that **HIV screenings for people in high-risk groups have been added to the list of covered preventive services.**

FDA-approved HIV rapid screening tests will be covered annually for:

- Men who have had sex with men after 1975
- Men and women having unprotected sex with more than one partner
- Past or present injection drug users
- Men and women who exchange sex for money or drugs, or have sex partners who do
- Individuals whose past or present sex partners were HIV-infected, bisexual or injection drug users
- Persons being treated for sexually transmitted diseases
- Persons with a history of blood transfusion between 1978 and 1985
- Persons who request an HIV test despite reporting no individual risk factors, since this group is likely to include individuals not willing to disclose high-risk behaviors

HIV screening is also covered for pregnant Medicare beneficiaries when the diagnosis of pregnancy is known, during the third trimester and at labor.

HIV screenings are also a covered service for Medicaid consumers.

According to the Centers for Disease Control and Prevention, approximately 25% of HIV-infected people are unaware that they are infected. Screening high-risk individuals can help HIV-infected people get treatment early and can limit the spread of the disease.

## FREE Mental Health Medication Hotline Helps Doctors Serve Patients

The National Alliance on Mental Illness of Ohio (NAMI Ohio) and the Northeastern Ohio Universities of Medicine and Pharmacy (NEOUCOM) BeST Center have announced the creation of the Mental Health Medication Hotline.

The hotline provides primary care physicians with expertise about all psychiatric medications for their patients. **Psychiatric pharmaceutical experts are available to answer questions from primary care physicians Monday through Friday from 8:00 a.m. to 5:00 p.m. at 1-800-216-3125.**

## New Cost Recovery Resources

Molina Healthcare has implemented a **cost recovery phone line** to improve service to our providers. If you have questions about a refund letter received, call 1-866-642-8999, and select option 4 for Ohio. Representatives are available from 10:00 a.m. to 7:00 p.m., Monday through Friday.

Additionally, a **Return of Overpayment form** has been posted to [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com). Select Providers, Ohio, Forms.

### New Forms Required

The state of Ohio has updated a number of forms:

- Sterilization Consent Form
- Hysterectomy Consent Form
- Attachment B
- Attachment C

**The state will not accept old forms signed on or after July 1, 2010.** Please be sure you are using the most up-to-date forms. Current forms are available at [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com). Select Providers, Ohio, Forms.

## Submitting PA Requests for Multiple Patients

When submitting prior authorization requests by fax for multiple patients, please **list each patients name on the cover sheet, or fill out a cover sheet for each patient.** This will help ensure that your request is clearly communicated to Molina Healthcare's Utilization Management Department and that you get a timely turnaround on your request.

## Transportation Hotline Now Open 24/7

Molina Healthcare offers members transportation to and from covered medical appointment as an extra benefit (15 round trips per year). The hotline for scheduling transportation is now open 24/7. To schedule trips, members should call 1-866-642-9279. If you have a Molina patient who needs help getting to a medical appointment, please encourage them to call at least 48 hours in advance to schedule their transportation.

## *Partners in Care* Newsletter Now Available

The Spring 2010 *Partners in Care* newsletter is now available at [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com). Select Providers, Ohio, Communications.

The newsletter features the following articles:

- Practitioner Credentialing Rights: What you Need to Know
- Molina Healthcare Utilization Management
- Complex Case Management
- Patient Safety
- Care for Older Adults
- Behavioral Health
- Drug Formulary and Pharmaceutical Procedures
- Member Rights and Responsibilities
- Disease Management Programs Improve Member Health
- Quality Improvement Program
- Standards for Medical Record Documentation
- Preventive Health Guidelines
- Clinical Practice Guidelines
- Advance Directives
- Care Coordination & Transitions: Coordination of Care During Planned and Unplanned Transitions for Medicare Members
- New ACOG Practice Bulletin on Cervical Cytology Screening

Hardcopy versions of the newsletter can be requested by contacting your Provider Services Representative at 1-800-642-4168.

## Immunization Codes

Governor Strickland has signed an executive order amending the immunization rule to allow for reimbursement of the administration of Prevnar 13, a pneumococcal vaccine. **Effective May 1, 2010, the administration of Prevnar 13 will be covered.**

**Covered immunization codes have been relocated from Appendix DD of Ohio Administrative Code 5101:3-1-60 to OAC 5101:3-4-12 Immunizations, Appendix A and B.** This change was made to accelerate the adoption of new vaccines into the Medicaid program. The OAC is available online at <http://codes.ohio.gov/oac>.

A Medical Assistance Letter (MAL) is the way that the state communicates policy changes to the provider community. MALs can be accessed through ODJFS' e-manuals website <http://emanuals.odjfs.state.oh.us/emanuals/>. MALs are emailed to anyone who has signed up to receive updates. Instructions on how to sign up to receive email updates are also available on the e-manuals website.

### Questions?

If you have any questions, please call Molina Healthcare's Provider Services Department at 1-800-642-4168 (TTY: 1-800-750-0750 or 711). Representatives are available to assist you from 8:00 a.m. to 5:00 p.m., Monday through Friday.