



IMPORTANT NOTICE

New Security Measures for Molina's e-Portal

To better serve you, Molina Healthcare implemented a number of enhancements to the Provider e-Portal on March 6, 2009. As part of these enhancements, new security authentication measures were implemented that include the following:

- The Provider ID used to create the e-Portal account must be a pay-to (group) record.
- The provider must be actively contracted with Molina Healthcare to obtain access to the Provider e-Portal.

As a result of the new security authentication measures, you have been identified as a provider with a current e-Portal login that will need to be changed. We are asking that you please contact Provider Services at 1-800-642-4168 for assistance with re-registering your account.

When re-registering your account, it is important to keep the following in mind:

- If you re-register the account, you will become the administrator for all users under that pay-to (group).
- The administrator can create user accounts for as many sub-users (or office users) as needed.
- Only one registration is allowed per pay-to (group).

We look forward to assisting you with the re-registration process so that you can continue to experience the benefits of the Provider e-Portal. We are sure that you will find the recent enhancements valuable. Please look for more details in the latest issue of Just the Fax.

If you have any questions, please call the Provider Services Department at 1-800-642-4168, TTY: 1-800-750-0750 or 711, from 8:00 a.m. to 5:00 p.m., Monday through Friday.