



Influenza Immunizations Update

Here is a summary of the primary changes in the Advisory Committee on Immunization Practices (ACIP) 2009 recommendations:

- Annual vaccination of all children 6 months-18 years of age should begin as soon as the 2009-2010 influenza vaccine is available.
- The 2009--2010 trivalent vaccine virus strains are A/Brisbane/59/2007 (H1N1)-like, A/Brisbane/10/2007 (H3N2)-like, and B/Brisbane 60/2008-like antigens.
- Most seasonal influenza A (H1N1) virus strains are now resistant to oseltamivir. Consult interim recommendations for antiviral treatment and chemoprophylaxis of influenza issued in December 2008 until further recommendations are published by the ACIP.

Annual vaccinations should be given to all children 6 months - 18 years of age and adults who want to reduce the risk of becoming ill with seasonal influenza. Vaccinations should be given as soon as the vaccine becomes available and continue throughout the influenza season. Molina Healthcare encourages your office to administer the influenza vaccine to these groups as well as the following groups at high risk for influenza complications, as recommended by the ACIP. Per ODJFS guidelines, please bill CPT 90663 for the administration of the H1N1 flu vaccine.

- Children 6 months - 4 years of age (59 months)
- Children & adolescents receiving long-term aspirin therapy
- Residents of nursing homes and long-term care facilities
- Persons aged ≥ 50 years
- Women who will be pregnant during the influenza season
- Children & adults who have a chronic condition
- Children & adults who have immunosuppression
- Healthcare personnel
- Household contacts and caregivers of children aged < 5 years and adults aged ≥ 50 years
- Household contacts and caregivers of persons at high risk for complications from influenza

A complete copy of the recommendations and any updates can be found at the Centers for Disease Control and Prevention (CDC) <http://www.cdc.gov/vaccines/recs/acip/default.htm>. As more information on the novel H1N1 becomes available, please keep in touch with your local public health officials or visit <http://www.cdc.gov/h1n1flu> and monitor the recommendations from the ACIP. Please use the Ohio Department of Health Vaccines for Children (VFC) program <http://www.odh.ohio.gov/odhPrograms/idc/immunize/immindex1.aspx> to ensure that you have an adequate supply of vaccine for your Molina Healthcare pediatric members.

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Features at www.MolinaHealthcare.com:

- Clinical practice and preventive guidelines
- Disease management programs for asthma, diabetes and pregnancy
- Quality improvement programs
- Member rights and responsibilities
- Privacy notices
- Claims and denials decision information
- Provider manual
- Formulary
- UM affirmative statement (non incentive for under utilization)
- How to obtain copies of UM criteria

Molina Healthcare of Ohio

Please contact Molina Provider Services for written copies of all information on the website or if you need more information please call Provider Services at 1-800-642-4168.

Immunizations Updates and Reminders

Did you know?

The Centers for Disease Control and Prevention (CDC) 2009 Childhood and Adolescent Immunization Schedule has been updated. There are some important changes and reminders we would like to share with you:

- The new schedule calls for routine annual influenza vaccination for children 6 months to 18 years of age. Previously, the CDC only recommended vaccines for children from 6 months through 59 months of age.
- The childhood and adolescent schedule includes a new recommendation for children younger than 9 years of age who are receiving influenza vaccine for the first time, or who were vaccinated for the first time during the previous season but only received one dose. Those children should receive two doses of influenza vaccine at least four weeks apart.
- Rotavirus vaccines recommendations include changes to the maximum age for rotavirus vaccination.
 - The first dose should be given between 6 weeks and 14 weeks of age.
 - Vaccination should not be initiated for infants aged 15 weeks or older.
 - The latest age any dose may be given is 8 months.
 - If the vaccine Rotarix is administered at 2 and 4 months of age, a dose at 6 months is not needed.
- The catch-up vaccination for the human papillomavirus (HPV) vaccine has been clarified. Routine dosing intervals should be used for the series catch up (the second and third doses should be administered 2 and 6 months after the first dose). The third dose should be given at least 24 weeks after the first dose.

- One meningococcal or meningococcal polysaccharide vaccine should be given on or between the member's 11th and 13th birthdays.
- One tetanus, diphtheria toxoids and acellular pertussis vaccine (Tdap) or one tetanus diphtheria toxoids vaccine (Td) should be given on or between the member's 10th and 13th birthdays.
- Please remember that Molina pays for the administration of vaccines obtained through the Vaccines for Children program.

For the full 2009 immunization schedule, please visit, www.cdc.gov/vaccines.



Care for Older Adults

Physicians are focusing more on geriatric care as the baby boomer population ages. The care for this population includes examination for co-morbidities, decreased physical function, decreased cognitive ability and increased pain, all of which can affect the patient's quality of life. Regular assessments can help ensure that this population gets the preventive care they need to prevent or slow the onset of these conditions. When examining adults over the age of 65, include the following:

- **Advance care planning.** Discuss the patient's treatment preferences, including advance directives. It is important to have this conversation with your patients before they become seriously ill.

- **Medication review.** Review all medications that the patient is taking, including prescription medications, over-the-counter medications and herbal therapies.
- **Functional status assessment.** Assessments such as functional independence or loss of independent performance should be done.
- **Pain screening.** Screen patients for the presence or absence of pain, and note in the patient's medical record.

You can help improve your patient's quality of life by including these components in your standard well care practice for older adults.

Be Smart about the Molina Healthcare ID Card!

Here is some important information about the Molina Healthcare Identification (ID) card:

The Molina Healthcare ID card replaces the monthly Medicaid card. It is good for as long as the patient is a member of Molina Healthcare; members do not receive a new card each month as fee-for-service Medicaid recipients do.

Check the assigned PCP listed on the member's Molina Healthcare ID card. If you are seeing a patient and are not listed as the assigned PCP, ask the patient if they would like to change PCPs. If so, give us a call. We can update the information in our system and send the member a new,

updated ID card. This helps Molina Healthcare to ensure that your roster is accurate.

Molina Healthcare has educated members to always bring their ID card and picture identification to all medical appointments. These two pieces of information help protect against fraud, and they help you bill correctly for services.

If a patient has lost their ID card, have them call Molina Healthcare's Member Services Department. We will send the member a new card. If you need to verify eligibility in the meantime, please log on to the ePortal, or call Member Services and we will be happy to assist you.

Body and Mind Connected: Mental Health Matters

Connecting mental health and medical services for our members is one of the goals of Molina Healthcare's Behavioral Health and Case Management Team.

Our Behavioral Health Team works with the Medical Case Management Team to assist our members with complex mental and physical health care needs. The teams work together to help members establish a relationship with a primary care provider and to access appropriate behavioral health services by:

- Providing a medication history for behavioral health admissions.
- Working with the hospital to ensure there is a comprehensive discharge plan for both medical and behavioral health admissions.
- Contacting the member within two days of discharge from the hospital to alleviate any health care barriers.
- Providing assistance with obtaining prescribed medications and promoting medication adherence.
- Assisting members in scheduling a follow-up appointment with a behavioral health provider after discharge from the hospital when admission was for a mental health condition.
- Encouraging the member to schedule a follow-up visit with their PCP after discharge from the hospital.
- Encouraging members to follow up with their PCP after emergency department visits.
- Assisting with ongoing outpatient services:
 - Transportation
 - Finding a doctor
- Obtaining home health services when needed



If you would like to discuss Molina Healthcare's member-centered behavioral health/medical care coordination program, please call Lisa Werner DO, Molina Healthcare's Medical Director at 1-888-562-5442 extension 214345. If you think a member could benefit from our behavioral health case management services, please fax the information to us at: 1-866-553-9262. Or call one of our Behavioral Health Professionals at 1-800-642-4168.

Standardized Prior Authorization Forms Now Available!

To assist in simplifying the prior authorization (PA) process for the provider network, Molina Healthcare, in conjunction with the six other Medicaid Care Coordination Plans, has developed the following standardized Prior Authorization forms:

- General form for all applicable medical services requiring PA
- Nursing facility stay
- Home healthcare
- Synagis

All of these documents can be found at www.MolinaHealthcare.com on the “Forms” page of the provider website. The forms are located under the Service Request (Prior Authorization) Resources section. **Effective immediately, Molina Healthcare will accept the Molina Healthcare-specific form or the new standardized forms.**

The Medicaid Care Coordination Plans also developed a matrix of services that require PA by plan, designed to be a quick reference guide for your office. This document is available at www.ohiohealthcarehome.com on the Medical & Service Provider Page, Provider Resources & Forms link.



Register to Receive Molina Healthcare’s Just the Fax Provider Bulletins

In an effort to share important information with you in a timely manner, Molina Healthcare is now sending regular *Just the Fax* bulletins. The faxes are short and focused on one or two topics to allow for a quick read. We hope that this change will help to improve communication to our provider network.

If you would like to receive the *Just the Fax* bulletins, please email ProviderServices@MolinaHealthcare.com with **Just the Fax** in the subject line. Please include: Provider Name, TIN or NPI, contact number and fax or email (whichever is your preferred method of receipt).

Archived editions of *Just the Fax* are available on the communication page of the provider website at www.MolinaHealthcare.com.

Quality of Care is Important to Us

Molina Healthcare wants to work with you to help ensure that our members receive the highest quality care. Our Quality Improvement (QI) Program strives to improve the quality of care that our members receive and their utilization of recommended medical services.

One way we measure quality is through the evaluation of HEDIS[®] (Healthcare Effectiveness Data and Information Set) scores and other clinical performance measures. These measures indicate the extent to which our members received the preventive care recommended for them. Molina Healthcare implements educational initiatives based on these results to improve our performance.

A recent review of clinical performance scores indicates that your continued support is needed to encourage preventive care in the following areas:

- ✓ Prenatal and Postpartum Care
- ✓ Well Child Visits
- ✓ Use of Appropriate Medications for People with Asthma
- ✓ Lead Screening in Children
- ✓ Cholesterol Management
- ✓ Controlling High Blood Pressure
- ✓ Diabetes Care (including an annual eye exam)
- ✓ Mental Health Follow-Up Care After Hospitalization

Some of the initiatives we have implemented to improve service utilization include:

Provider-Focused	Member-Focused
<ul style="list-style-type: none"> • Preventive Care Guidelines are posted to our provider website. • Diabetes Treatment Checklists are available. • Chlamydia screening initiative for PCPs and OB/Gyns. 	<ul style="list-style-type: none"> • Preventive Care Guidelines are posted to our member website. • Reminder calls for preventive dental care and child immunizations. • Reminder postcards for child immunizations, flu vaccine, prenatal and postpartum care, well child and teen care, asthma and diabetes care.

Molina Healthcare is always looking for ways to partner with providers in our community and welcomes your input on how we can improve the quality of care our members receive. If you have ideas on improving quality of care or want more information about our QI program or any of the initiatives above, please contact your Provider Services Representative.

HEDIS[®] is a registered trademark of the National Committee for Quality Assurance.





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Attention Providers: Refer Your Patients to the Nurse Advice Line



English: 1-888-275-8750
TTY: 1-866-735-2929

Spanish: 1-866-648-3537

The Nurse Advice Line is staffed by registered nurses to serve your patients 24 hours a day, seven days a week. If your patients have any concerns about their health, our specially trained triage nurses are available to listen to their symptoms, provide nursing care advice, and make referrals to an appropriate care setting. **Encourage your patients to call our Nurse Advice Line for assistance with their healthcare concerns.**