



New Standardized Prior Authorization Forms Now Available!

To assist in simplifying the prior authorization (PA) process for the provider network, Molina Healthcare of Ohio, Inc. (MHO) along with the 6 other Medicaid Care Coordination Plans have developed standardized Prior Authorization Forms for the following medical services:

- ◆ General form for all applicable medical services requiring PA
- ◆ Nursing facility stay
- ◆ Home healthcare
- ◆ Synagis (*coming soon to the Molina provider website but is available at www.ohiohealthcarehome.com*)

All of these documents can be found at www.MolinaHealthcare.com on the “Forms” page of the provider website. The forms are located under the Service Request (Prior Authorization) Resources section.

Effective immediately, MHO will accept the Molina-specific form or the new standardized forms.

All 7 Medicaid Care Coordination Plans also developed a matrix of services that require PA by plan, which was designed to be a quick reference guide for your office. This document is available at www.ohiohealthcarehome.com, Medical & Service Provider Page, Provider Resources & Forms link.

You Can Now Send COB Claims Electronically

Effective immediately, Molina can now accept COB claims through the standard 837 EDI file format. To obtain the Molina Companion Guides, please visit the EDI page of the provider website at www.MolinaHealthcare.com. MHO EDI Payer ID – 20149.

If your office currently files paper claims, consider the benefits of electronic claims submission:

- ❖ Save money by decreasing the cost of postage and printing!
- ❖ Get your money faster!
- ❖ Reduce claims rejections!

We are Here to Serve You

If you have any questions, please call the Provider Services Department. A representative will be available to assist you from 8:00 a.m. – 5:00 p.m, Monday – Friday. Please call toll free at 1-800-642-4168, or TTY: 1-800-750-0750 (or 711).