



## Get Ready for the New Statewide Open Enrollment Period

**Beginning this year, the month of November will be the statewide open enrollment period (OEP) for Ohio Medicaid.** ODJFS is implementing a single statewide open enrollment month to simplify the open enrollment process for Medicaid recipients.

In August, ODJFS mailed a notice of the November statewide OEP to all Medicaid enrollees. Because of the requirement to hold OEPs every twelve months, the previously scheduled OEPs for 2009 have been held as planned. This means that most Medicaid enrollees will have two OEPs in the 2009 calendar year. Starting in 2010, all Medicaid enrollees in all regions will have one annual OEP in November.

Region*	Aged, Blind or Disabled/Covered Families & Children Consumers	2009 OEP	2010 OEP
Southwest	ABD	January/November	November
West Central	ABD	February/November	November
Southeast	ABD	April/November	November
Central	ABD	May/November	November
Southwest	CFC	July/November	November
West Central	CFC	July/November	November
Southeast	CFC	August/November	November
Central	CFC	November	November

\* For a region map, visit [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com), select Ohio, click Contact Us, click Service Area Map.

During open enrollment, Medicaid consumers have the option to change their managed care plan. Medicaid recipients will be required to call the Ohio Managed Care Enrollment Center (MCEC) to make any enrollment changes. If members elect to make a change on or before November 23, their membership will be effective on December 1. Changes made between November 24 and November 30 will be effective on January 1, 2010. If no choice is made, the member's enrollment will remain unchanged.

### We are Here to Help!

If a Medicaid recipient has questions about the OEP, please refer them to Molina Member Services. If you have any questions, please call the Provider Services Department.

### Contact Information

Molina Member and Provider Services  
 1-800-642-4168, or TTY: 1-800-750-0750 or 711  
 Monday – Friday, 7:00 a.m. – 7:00 p.m.

Managed Care Enrollment Center  
 1-800-605-3040 or TDD/TTY 1-800-292-3572  
 Monday - Friday, 8:00 a.m. to 8:00 p.m.

## Have Questions?

Molina's Provider Service Representatives are ready to assist you.

Abe Aziz .....(614) 458-8303

*Montgomery County*

Brenda Tucker .....(614) 284-5196

*Franklin County*

Donna Ebert-Bunning .....(740) 341-7310

*Belmont, Carroll, Columbiana, Guernsey, Harrison, Jefferson, Monroe, Morgan, Noble, and Tuscarawas Counties; WV: Brooke, Hancock, Marshall, Ohio, and Wetzel Counties*

Erica Dean .....(513) 262-6063

*Hamilton County*

Jeremy Sampson .....(614) 205-4802

*Fayette, Pickaway, Pike, Ross, and Scioto Counties; Vision Providers*

Jodi Buschjost .....(614) 507-8276

*Allen, Auglaize, Champaign, Clark, Darke, Mercer, Miami, Preble, and Shelby Counties; IN: Delaware, Fayette, Randolph, Shelby and Wayne Counties*

Karen Argabrite .....(614) 264-1653

*Marion County; Out-of-State Providers; DME and Home Infusion Providers*

Karen Kearns .....(614) 312-6440

*Athens, Gallia, Jackson, Lawrence, Meigs, Vinton and Washington Counties; KY: Boyd and Greenup Counties; WV: Cabell, Jackson, Mason, Pleasants, Tyler, Wayne, and Wood Counties*

Kim Dokes .....(614) 557-3044

*Crawford, Coshocton, Delaware, Hardin, Holmes, Knox, Logan, Madison, Morrow, Richland, Union, and Wyandot Counties*

Kristal Campbell .....(614) 746-7248

*Cincinnati Children's Hospital; Butler, Clinton and Warren Counties; IN: Dearborn and Franklin Counties*

Misty Nahay .....(614) 312-6423

*TriHealth and Mercy Health Partners; Adams, Brown, Clermont, and Highland Counties; KY: Boone, Bracken, Campbell, Highland, Fleming, Kenton, Lewis, Mason, and Pendleton Counties*

Taffie Abrams .....(740) 644-8580

*Fairfield, Hocking, Licking, and Perry Counties; Dental Providers*