



Adults' Access to Preventative/Ambulatory Health Services

Best Practice

Effective primary care can provide the foundation to improve health care quality and patient satisfaction and reduce health care costs. Molina encourages all its members to establish and maintain a relationship with a primary care physician to promote consistent and coordinated health care.

Wellness Report

Molina Healthcare annually monitors the percentage of members 20 years of age and older who had an ambulatory or preventive care visit.

HEDIS® Measure	2008 Rate	2009 Rate	Goal*
Adult access to preventive services 20 -44	83.33%	84.18%	84.80%
Adult access to preventive services 45 -64	89.19%	90.06%	88.34%
Adult access to preventive services 65 and older	87.64%	86.81%	87.80%

* National NCQA 75th percentile for Medicaid HMO plans.