## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Molina Healthcare of California: Minimum Coverage HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit MolinaMarketplace.com. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary">https://www.healthcare.gov/sbc-glossary</a>, or call 1-800-318-2596 to request a copy.

Important Questions	Answers	Why This Matters:		
What is the overall deductible?	\$7,900/individual; \$15,800/family	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .		
Are there services covered before you meet your <u>deductible?</u>	Yes. <u>Preventive care</u> and the first three non-preventive office visits for any combination of primary care, <u>urgent</u> <u>care</u> , mental health, or substance abuse services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-carebenefits/</u> .		
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.		
What is the out-of-pocket limit for this plan?\$7,900/individual; \$15,800/family		The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.		
What is not included in the <u>out-of-pocket limit</u> ?	Premiums and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.		
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>MolinaMarketplace.com</u> or call 1-888-858-2150 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.		
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .		

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All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay			
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Includes non-preventive OB/GYN and pediatrician visits.	
If you visit a health care provider's office or	<u>Specialist</u> visit	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Preauthorization may be required, or services not covered.	
clinic	Preventive care/screening/ immunization	No charge; <u>deductible</u> does not apply.	Not covered	Includes most prenatal services. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	X-ray <u>cost sharing</u> also applies to ultrasound services.	
If you have a test	Imaging (CT/PET scans, MRIs)	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	Preauthorization may be required, or services not covered.	
	Tier 1	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	Covers up to a 30-day supply (retail prescription); 31-90 day supply (mail order prescription).	
If you need drugs to treat your illness or	Tier 2	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Maximum <u>cost sharing</u> of \$200 for a 30-day supply of oral chemotherapy drugs, and	
condition More information about prescription drug	Tier 3	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	<u>deductible</u> does not apply. <u>Preauthorization</u> may be required, or services not covered.	
<u>coverage</u> is available at <u>MolinaMarketplace.com/</u> <u>CAformulary2019</u>	Tier 4	0% <u>coinsurance</u> (retail); <u>deductible</u> applies. Not covered (mail order).	Not covered	<u>Cost sharing</u> for any prescription drugs obtained through the use of a discount card or coupon provided by a prescription drug manufacturer will not apply toward any <u>deductible</u> or the <u>out- of-pocket limit</u> .	

		What You Will Pa	ay		
Common Medical Event Services You May N		Participating Provider (You will pay the least) Non-Participating Provider (You will pay the most)		Limitations, Exceptions, & Other Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	Preauthorization may be required, or services	
surgery	Physician/surgeon fees	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	not covered.	
If you need immediate	Emergency room care	0% <u>coinsurance;</u> <u>deductible</u> applies.	0% <u>coinsurance;</u> <u>deductible</u> applies.	This cost does not apply, if admitted directly to the hospital for inpatient services. (Refer to "If you have a hospital stay," for applicable costs.) Non-Participating Provider is covered only until stabilization and arrangement of transfer to a Participating Provider.	
medical attention	Emergency medical transportation	0% <u>coinsurance</u> ; <u>deductible</u> applies.	0% <u>coinsurance;</u> <u>deductible</u> applies.	None.	
	Urgent care	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	None.	
If you have a hospital	Facility fee (e.g., hospital room)	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	Preauthorization is required, or services not	
stay	Physician/surgeon fees	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	covered.	
lf you need mental health, behavioral health, or substance	Outpatient services	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	<u>Preauthorization</u> may be required, or services not covered. Includes individual, group evaluation, counseling, intensive outpatient, day treatment programs.	
abuse services	Inpatient services	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	Preauthorization is required, or services not covered.	
If you are pregnant	Office visits	0% <u>coinsurance</u> , primary care visit or <u>specialist</u> visit; <u>deductible</u> applies. 0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	<u>Cost sharing</u> does not apply to certain <u>preventive services</u> . Depending on the type of services, <u>copay</u> , <u>coinsurance</u> , or <u>deductible</u> may apply. Maternity care may include tests and	
	Childbirth/delivery professional services	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	services described elsewhere in the SBC (i.e. ultrasound). Prior notification is required, or	
	Childbirth/delivery facility services	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	services not covered.	

		What You Will Pa		Limitations, Exceptions, & Other Important Information	
Common Medical Event	Services You May Need	Participating Provider (You will pay the least)	Non-Participating Provider (You will pay the most)		
	Home health care	0% <u>coinsurance; deductible</u> applies.	Not covered	<ul> <li>Limited to: <ul> <li>100 visits/year.</li> <li>2 hours/visit for a nurse, medical social worker, or physical, occupational, or speech therapist.</li> <li>4 hours/visit for a home health aide.</li> </ul> </li> <li>Preauthorization is required, or services not covered.</li> </ul>	
If you need help recovering or have	Rehabilitation services	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Preauthorization is required, or services not	
other special health needs	Habilitation services	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	covered.	
	Skilled nursing care	0% <u>coinsurance;</u> <u>deductible</u> applies.	Not covered	100 days/year limit. <u>Preauthorization</u> is required, or services not covered.	
	Durable medical equipment	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Preauthorization is required for durable medical equipment over \$500, or services not covered.	
	Hospice services	0% <u>coinsurance</u> ; <u>deductible</u> applies.	Not covered	Prior notification is required.	
	Children's eye exam	No charge; <u>deductible</u> does not apply.	Not covered	1 exam/year limit.	
If your child needs dental or eye care	Children's glasses	No charge; <u>deductible</u> does not apply.	Not covered	Limited to 1 pair of prescription glasses (frames and lenses), or contact lenses in lieu of glasses, every 12 months. Greater quantities are available for certain kinds of contact lenses.	
	Children's dental check-up	No charge; <u>deductible</u> does not apply.	Not covered	<u>Plan</u> pays 100% for preventive exams twice per year. See your policy or <u>plan</u> document for additional information about services.	

Excluded Services & Other Covered Services:		
Services Your Plan Generally Does NOT Cover (Chec	k your policy or plan document for more informatior	n and a list of any other <u>excluded services</u>
Chiropractic care	Infertility treatment	<ul> <li>Private duty nursing</li> </ul>
Cosmetic surgery	Long-term care	<ul> <li>Routine eye care (Adult)</li> </ul>
Dental care (Adult)	<ul> <li>Non-emergency care when traveling outside the</li> </ul>	Routine foot care
Hearing aids	U.S.	Weight loss programs
Other Covered Services (Limitations may apply to th	ese services. This isn't a complete list. Please see yo	our <u>plan</u> document.)
Abortion	<ul> <li>Acupuncture (if prescribed for nausea or chronic pain)</li> </ul>	Bariatric surgery

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Managed Health Care at 1 (888) HMO-2219 (1-888-466-2219) or <u>hmohelp.ca.gov</u>, and Covered California at 1 (800) 300-1506 or <u>coveredca.com</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Department of Managed Health Care at 1 (888) HMO-2219 (1-888-466-2219) or <u>hmohelp.ca.gov</u>.

## Does this plan provide Minimum Essential Coverage? Yes.

If you don't have <u>Minimum Essential Coverage</u> for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in-network care of a well- controlled condition)		Mia's Simple Fracture (in-network emergency room visit and follow up care)	
<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$7,900 0% 0% 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$7,900 0% 0% 0%	<ul> <li>The <u>plan's</u> overall <u>deductible</u></li> <li><u>Specialist copayment</u></li> <li>Hospital (facility) <u>coinsurance</u></li> <li>Other <u>coinsurance</u></li> </ul>	\$7,900 0% 0% 0%
This EXAMPLE event includes servi Specialist office visits ( <i>prenatal care</i> ) Childbirth/Delivery Professional Servic Childbirth/Delivery Facility Services Diagnostic tests ( <i>ultrasounds and bloc</i> Specialist visit ( <i>anesthesia</i> )	es	This EXAMPLE event includes service Primary care physician office visits ( <i>includisease education</i> ) Diagnostic tests ( <i>blood work</i> ) Prescription drugs Durable medical equipment ( <i>glucose me</i> )	Iding	This EXAMPLE event includes see Emergency room care <i>(including m supplies)</i> Diagnostic test <i>(x-ray)</i> Durable medical equipment <i>(crutch</i> Rehabilitation services <i>(physical the</i>	edical es)
Total Example Cost	\$12,700	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
Deductibles	\$7,900	Deductibles	\$7,300	Deductibles	\$1,900
Copayments	\$0	Copayments	\$0	Copayments	\$0
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$60	Limits or exclusions	\$0
The total Peg would pay is	\$7,960	The total Joe would pay is	\$7,360	The total Mia would pay is	\$1,900





## Your Extended Family.

Molina Healthcare (Molina) complies with all Federal civil rights laws that relate to healthcare services. Molina offers healthcare services to all members and does not discriminate based on race, color, national origin, ancestry, age, disability, or sex.

Molina also complies with applicable state laws and does not discriminate on the basis of creed, gender, gender expression or identity, sexual orientation, marital status, religion, honorably discharged veteran or military status, or the use of a trained dog guide or service animal by a person with a disability.

To help you talk with us, Molina provides services free of charge in a timely manner:

- Aids and services to people with disabilities
  - Skilled sign language interpreters
  - Written material in other formats (large print, audio, accessible electronic formats, Braille)

• Language services to people who speak another language or have limited English skills

- Skilled interpreters
- Written material translated in your language

If you need these services, contact Molina Member Services. The Molina Member Services number is on the back of your Member Identification card. (TTY: 711).

If you think that Molina failed to provide these services or discriminated based on your race, color, national origin, age, disability, or sex, you can file a complaint. You can file a complaint in person, by mail, fax, or email. If you need help writing your complaint, we will help you. Call our Civil Rights Coordinator at (866) 606-3889, or TTY: 711.

Mail your complaint to: Civil Rights Coordinator, 200 Oceangate, Long Beach, CA 90802.

You can also email your complaint to civil.rights@molinahealthcare.com.

You can also file your complaint with Molina Healthcare AlertLine, twenty four hours a day, seven days a week at: <u>https://molinahealthcare.alertline.com</u>.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. You can mail it to:

U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201

You can also send it to a website through the Office for Civil Rights Complaint Portal at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf.

If you need help, call (800) 368-1019; TTY (800) 537-7697.

**Grievances** – The grievance procedure is available in the section of the Agreement titled "Complaints and Appeals." Please refer to that section for how to file a grievance, including the name of the plan representative and the telephone number, address, and email address of the plan representative who may be contacted about the grievance, and how to submit the grievance to the DMHC for review after completing the grievance process or participating in the process for at least 30 days.

You have the right to get this information in a different format, such as audio, Braille, or large font due to special needs or in your language at no additional cost. Usted tiene derecho a recibir esta información en un formato distinto, como audio, braille, o letra grande, debido a necesidades especiales; o en su idioma sin costo adicional.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call Member Services. The number is on the back of your Member ID card. (English)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a Servicios para Miembros. El número de teléfono está al reverso de su tarjeta de identificación del miembro. (Spanish)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電會員服務。電話號碼載於您的會員證背面。(Chinese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Hãy gọi Dịch vụ Thành viên. Số điện thoại có trên mặt sau thẻ ID Thành viên của ban. (Vietnamese)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa Mga Serbisyo sa Miyembro. Makikita ang numero sa likod ng iyong ID card ng Miyembro. (Tagalog) 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 회원 서비스로 전화하십시오. 전화번호는 회원 ID 카드 뒷면에 있습니다. (Korean)

(Arabic) تنبيه: إذا كنت تستخدم اللغة العربية، نتاح خدمات المساعدة اللغوية، مجانًا، لك. اتصل بقسم خدمات الأعضاء. ورقم الهاتف هذا موجود خلف بطاقة تعريف العضو الخاصة بك. (Arabic) ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele Sèvis Manm. W ap jwenn nimewo a sou do kat idantifikasyon manm ou a. (French Creole)

ВНИМАНИЕ: Если вы говорите на русском языке, вы можете бесплатно воспользоваться услугами переводчика. Позвоните в Отдел обслуживания участников. Номер телефона указан на обратной стороне вашей ID-карты участника. (Russian)

ՈՒՇԱԴՐՈՒԹՅՈՒՆ. Եթե դուք խոսում եք հայերեն, կարող եք անվձար օգտվել լեզվի օժանդակ ծառայություններից։ Զանգահարե՛ք Հաձախորդների սպասարկման բաժին։ Հեռախոսի համարը նշված է ձեր Անդամակցության նույնականացման քարտի ետևի մասում։ (Armenian)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。 会員サービスまでお電話ください。電話番号は会員IDカードの裏面に記載されております。(Japanese)

> توجه؛ اگر به زبان فارسی صحبت میکنید، خدمات کمک زبانی، بدون هزینه در دسترس شما هستند. با خدمات اعضا تماس بگیرید شماره تلفن روی پشت کارت شناسایی عضویت شما درج شده است. (Farsi)

ਧਿਆਨ ਦਿਓ: ਜੇਕਰ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਤੁਹਾਡੇ ਲਈ ਭਾਸ਼ਾ ਸਹਾਇਤਾ ਸੇਵਾਵਾਂ ਮੁਫ਼ਤ ਉਪਲਬਧ ਹਨ। ਮੈਂਬਰ ਸਰਵਿਸਿਜ

(Member Services) ਨੂੰ ਫੋਨ ਕਰੋ। ਨੰਬਰ ਤੁਹਾਡੇ Member ID (ਮੈਂਬਰ ਆਈ.ਡੀ.) ਕਾਰਡ ਦੇ ਪਿਛਲੇ ਪਾਸੇ ਹੈ। (Punjabi)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Wenden Sie sich telefonisch an die Mitgliederbetreuungen. Die Nummer finden Sie auf der Rückseite Ihrer Mitgliedskarte. (German)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez les Services aux membres. Le numéro figure au dos de votre carte de membre. (French)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Cov npawb xov tooj nyob tom qab ntawm koj daim npav tswv cuab. (Hmong)