

# Transportation

## Emergency Transportation:

If you need emergency transportation (an ambulance), call 911.

## Non-Emergency Transportation:

Non-emergency medical transportation is available if you can't get a free ride to a covered service.

## How to Get Non-Emergency Transportation:

Kentucky Medicaid will pay to take some members to get medical services covered by Kentucky Medicaid. If you need a ride, you must talk to the transportation broker in your county to schedule a trip.

Each county in Kentucky has a transportation broker. You can only use the transportation broker for a ride if you can't use your own car or don't have one. If you can't use your car, you have to get a note for the transportation broker that explains why you can't use your car. If you need a ride from a transportation broker and you or someone in your household has a car, you can:

- Get a doctor's note that says you can't drive
- Get a note from your mechanic if your car doesn't run
- Get a note from the boss or school official if your car is needed for someone else's work or school
- Get a copy of the registration if your car is junked
- Kentucky Medicaid doesn't cover rides to pick up prescriptions

**COVID-19 Alert:** Kentucky Medicaid covers transportation to get your vaccine. If you need help finding a ride to get your vaccine, please call us at 1-800-578-0603 (TTY: 711), 7:00 a.m. - 7:00 p.m. EST, Monday through Friday. Kentucky Medicaid will cover transportation to your local vaccine site.

For more information about transportation services, call the Kentucky Transportation Cabinet at **1-888-941-7433** 72 hours before the time that you need the ride.

## Transportation Brokers

Note: This list is current as of April 2021. For the most current listing, visit <https://transportation.ky.gov/TransportationDelivery/Pages/Human-Services-Transportation.aspx>.

Region	Counties	Broker	Toll-Free Number	Local Phone Number
<b>Region 01</b>	Ballard, Calloway, Carlisle, Fulton, Graves, Hickman, Marshall, McCracken	Audubon Area Community Service, Inc (GRITS)	1-800-816-3511	270-686-1651
<b>Region 02</b>	Caldwell, Christian, Crittenden, Hopkins, Livingston, Lyon, Muhlenberg, Todd, Trigg	Pennyrile Allied Community Services (PACS)	1-800-467-4601	270-886-6641
<b>Region 03</b>	Daviess, Hancock, Henderson, McLean, Ohio, Union, Webster	Audubon Area Community Service, Inc (GRITS)	1-800-816-3511	270-686-1651
<b>Region 04</b>	Breckinridge, Grayson, Hardin, Larue, Marion, Meade, Nelson	Audubon Area Community Services, Inc. (GRITS)	1-800-816-3511	270-686-1651
<b>Region 05</b>	Adair, Allen, Barren, Butler, Edmonson, Green, Hart, Logan, Metcalfe, Simpson, Taylor, Warren	LKLP Community Action Council (LKLP)	1-800-245-2826	606-487-1872
<b>Region 06</b>	Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer, Trimble	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989	859-233-0066
<b>Region 08</b>	Anderson, Boyle, Casey, Franklin, Garrard, Jessamine, Lincoln, Mercer, Scott, Washington, Woodford	Bluegrass Community Action Partnership (BGCAP)	1-800-456-6588	502-695-4290
<b>Region 09</b>	Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Pendleton and Owen	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989	859-233-0066
<b>Region 10</b>	Fayette	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989	859-233-0066
<b>Region 11</b>	Bourbon, Clark, Estill, Harrison, Madison, Montgomery, Nicholas, and Powell	Federated Transportation Services of the Bluegrass (FTSB)	1-888-848-0989	859-233-0066
<b>Region 12</b>	Bell, Clinton, Cumberland, Knox, Laurel, McCreary, Monroe, Pulaski, Rockcastle, Russell, Wayne, Whitley	Rural Transit Enterprises Coordinated (RTEC)	1-800-321-7832	606-256-9835
<b>Region 13</b>	Breathitt, Clay, Harlan, Jackson, Knott, Lee, Leslie, Letcher, Owsley, Perry, and Wolfe	LKLP Community Action Council (LKLP)	1-800-245-2826	606-487-1872
<b>Region 14</b>	Floyd, Johnson, Magoffin, Martin, Pike	Sandy Valley Transportation Services (SVTS)	1-800-444-7433	606-886-7039
<b>Region 15</b>	Bath, Boyd, Carter, Elliott, Greenup, Lawrence, Menifee, Morgan and Rowan	LKLP Community Action Council (LKLP)	1-800-245-2826	606-487-1872
<b>Region 16</b>	Bracken, Robertson, Mason, Fleming, and Lewis	Licking Valley Community Action Program (LVCAP)	1-800-327-5196	606-845-0081