Molina Healthcare of New Mexico, Inc.: Molina Gold

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 01/01/2017-12/31/2017

Coverage for: Individual + Family | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.MolinaMarketplace.com or by calling 1-888-295-7651.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Individual \$1,025 Family of 2 or more \$2,050 . Applies only to Outpatient Hospital/Facility and Inpatient Hospital/Facility Services	You must pay all the costs up to the deductible amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the deductible starts over (usually, but not always, January 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the deductible .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-pocket</u> <u>limit</u> on my expenses?	Yes. \$7,150 Individual, per year \$14,300 Family, per year	The out-of-pocket limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billed charges, and non-covered care	Even though you pay these expenses, they don't count toward the out-of- pocket limit
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a <u>network</u> of <u>providers</u> ?	Yes. For a list of participating providers, see www.MolinaMarketplace.com , or call 1-888-295-7651 .	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers
Do I need a referral to see a specialist?	No.	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on pages 6. See your policy or plan document for additional information about excluded services .

Questions: Call 1-888-295-7651 or visit us at www.MolinaMarketplace.com If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.cms.gov/cciio/ or call 1-888-295-7651 to request a copy.

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- <u>Copayments</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use participating **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non- Participating Provider	Limitations & Exceptions
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$15 Copay/visit	Not Covered	none
	Specialist visit	\$35 Copay/visit	Not Covered	Prior authorization is required, or services may be not covered.
	Other practitioner office visit	\$15 Copay/visit	Not Covered	Chiropractic and Acupuncture Complimentary Limit of 20 visits per Calendar Year for specified medical conditions with no PA, unless for habilitative or rehabilitative purpose
	Preventive care/screening/immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for.
If you have a test	Diagnostic test x-ray, blood work	\$35 Copay/x-ray \$15 Copay/blood work	Not Covered	none
	Imaging (CT/PET scans, MRIs)	20% Coinsurance	Not Covered	Prior authorization is required, or services may be not covered.
If you need drugs to treat your illness or condition	Tier 1 - Generic drugs	\$15 Copay (retail)	Not Covered	Prior authorization may be required, or services may be not covered. Up to 30-day
More information about	Tier 2 - Preferred brand drugs	\$50 Copay (retail)	Not Covered	supply retail. Up to 90-day supply mail order offered at two times the 30-day retail Cost
prescription drug coverage is available at	Tier 3 - Non-preferred brand drugs	30% Coinsurance (retail)	Not Covered	Sharing.

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Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non- Participating Provider	Limitations & Exceptions
www.molinahealthcare.com /members/nm/en-	Tier 4 - Specialty drugs	30% Coinsurance	Not Covered	Prior authorization is required, or services may be not covered.
US/PDF/Marketplace/for mulary-2017.pdf	Tier 5 - Preventive drugs	No Charge	Not Covered	Prior authorization may be required, or services may be not covered. Up to 30-day supply retail. Up to 90-day supply mail order.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% Coinsurance After Deductible	Not Covered	Prior authorization may be required, or services may be not covered.
	Physician/surgeon fees	20% Coinsurance After Deductible	Not Covered	
If you need immediate medical attention	Emergency room services	\$300 Copay/visit	\$300 Copay/visit	Does not apply, if admitted to the hospital
	Emergency medical transportation	20% Coinsurance/per trip	20% Coinsurance/pe r trip	none
	Urgent care	\$60 Copay/visit	\$60 Copay/visit	none
If you have a hospital stay	Facility fee (e.g., hospital room)	20% Coinsurance After Deductible	Not Covered	Prior authorization may be required, or services may be not covered.
	Physician/surgeon fee	20% Coinsurance After Deductible	Not Covered	
You have mental health, behavioral health, or	Mental/Behavioral health outpatient services	\$15 Copay/visit	Not Covered	Prior authorization may be required, or services may be not covered.
substance abuse needs	Mental/Behavioral health inpatient services	20% Coinsurance After Deductible	Not Covered	Prior authorization is required, or services may be not covered.
	Substance use disorder outpatient services	\$15 Copay/visit	Not Covered	Prior authorization may be required, or services may be not covered.
	Substance use disorder inpatient services	20% Coinsurance After Deductible	Not Covered	Prior authorization is required or services may be not covered.
If you are pregnant	Prenatal and postnatal care	No Charge	Not Covered	none

Common Medical Event	Services You May Need	Your Cost If You Use a Participating Provider	Your Cost If You Use a Non- Participating Provider	Limitations & Exceptions
	Delivery and all inpatient services	20% Coinsurance After Deductible	Not Covered	For delivery, notification only is required, and prior authorization is not required. Pregnancy termination services are subject to restrictions and state law, and prior authorization may be required, or services may be not covered.
If you need help recovering or have other special health needs	Home health care	No Charge	Not Covered	Limit is 100 visits per calendar year, Prior Authorization is required, or services may be denied.
	Rehabilitation services	20% Coinsurance	Not Covered	Prior authorization is required, or services may be denied.
	Habilitation services	20% Coinsurance	Not Covered	Prior authorization is required, or services may be denied.
	Skilled nursing care	20% Coinsurance After Deductible	Not Covered	Limited to 60 days per calendar year. Prior authorization is required, or services may be not covered
	Durable medical equipment	20% Coinsurance After Deductible	Not Covered	Prior authorization may be required, or services may be not covered.
	Hospice service	No Charge	Not Covered	Notification only; prior authorization is not required.
If your child needs dental or eye care	Eye exam	No Charge	Not Covered	One screening/exam per calendar year
	Glasses	No Charge	Not Covered	Limited to one pair of prescription lenses per calendar year.
	Dental check-up	Not Covered	Not Covered	Not Applicable. Coverage can be purchased as a standalone product, it is not covered by this policy

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy of	or plan document for other excluded services.)
Cosmetic surgery	Long-term care	Routine eye care (Adult)
 Dental care (Adult) 	 Non-emergency care when traveling 	 Routine foot care (Unless you are Diabetic)
 Dental Check-up (Child) 	outside the U.S.	
Other Covered Services (This isn't a compl	ete list. Check your policy or plan document for o	ther covered services and your costs for these services.)
• Acupuncture (Max 20 visits/year)	Chiropractic Care (Max 20)	Infertility treatment (Diagnosis and medically indicated)
Bariatric Surgery (1 procedure per	visits/year)	treatments for physical conditions causing infertility)
lifetime)	 Hearing Aids (Child Only) 	

Your Rights to Continue Coverage:

Federal and State laws may provide protections that allow you to keep this health insurance coverage as long as you pay your **premium**. There are exceptions, however, such as if:

- You commit fraud
- The insurer stops offering services in the State
- You move outside the coverage area

For more information on your rights to continue coverage, contact the insurer at 1-888-295-7651. You may also contact your state insurance department at the New Mexico Office of Superintendent of Insurance 1-855-427-5674.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact: 1-888-295-7651.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$5,230
- Patient pays \$2,310

Sample care costs:

Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540

Patient pays:

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Deductibles	\$1,030
Copays	\$240
Coinsurance	\$890
Limits or exclusions	\$150
Total	\$2,310

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$3,400
- Patient pays \$2,000

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Total	\$2,000
Limits or exclusions	\$80
Coinsurance	\$180
Copays	\$720
Deductibles	\$1,020

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Language Access

If you, or someone you're helping, have questions about Molina Marketplace, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 888-295-7651.

Arabic	إن كان لديك أو لدى شخص تساعده أسئلة بخصوص (Molina Marketplace)، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة. للتحدث مع مترجم اتصل بـ (7651-888-1).
Chinese	如果您,或是您正在協助的對象,有關於[插入 SBM 項目的名稱 (Molina Marketplace)]方面的問題,您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員,請撥電話 [在此插入數字 1-888-295-7651。
French	Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Molina Marketplace, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-888-295-7651.
German	Falls Sie oder jemand, dem Sie helfen, Fragen zum [Molina Marketplace] haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-888-295-7651 an.
Hindi	यदि आपके ,या आप द्वारा सहायता किए जा रहे किसी व्यक्ति के Molina Marketplace के बारे में प्रश्न हैं ,तो आपके
	पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। किसी दुभाषिए से बात करने के लिए ,1-
	888-295-7651 पर कॉल करें।
Italian	Se tu o qualcuno che stai aiutando avete domande su Molina Marketplace, hai il diritto di ottenere aiuto e informazioni
	nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-888-295-7651.
Japanese	ご本人様、またはお客様の身の回りの方でも、Molina Marketplace、についてご質問がございましたらご 希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、1-888-295-7651 までお電話ください。
Korean	만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Molina Marketplace 에 관해서 질문이 있다면 귀하는 그러한 도움과
	정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-888-295-7651 로 전화하십시오.
Navajo	
	Díí kwe'é atah nílínígií Molina Marketplace haada yit'éego bína'ídíłkidgo éí doodago háida bíká anilyeedígií t'áadoo le'é yina'ídíłkidgo beehaz'áanii hóló díí t'áá hazaadk'ehjí háká a'doowołgo bee haz'á doo bááh ílínígóó. Ata' halne'ígií koji' bich'i' hodíílnih 1 (888) 295-7651.
Russian	Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Molina Marketplace, то вы имеете право
	на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-888-295-7651.
Spanish	Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Molina Healthcare tiene derecho a obtener
	ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-888-295-7651.
Tagalog	Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Molina Marketplace, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-888-295-7651.

Thai	หากคุณ หรือคนที่คุณกำลังช่วยเหลือมีคำถามเกี่ยวกับ Molina Marketplace
	คุณมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของคุณได้โดยไม่มีค่าใช้จ่าย พูดคุยกับล่าม โทร 1-888-295-7651
Vietnamese	Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Molina Marketplace, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-888-295-7651.
Persian-Farsi	اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد [Molina Marketplace] ، داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را به طور رایگان دریافت نمایید. 1-888-295-7651 تماس حاصل نمایید.