

Date of State Approval	Section(s)	Page #(s): PDF/Doc	Paragraph	Change
3/20/2018	Health Education and Incentive Programs	23/19	1	Deleted 'and incentive' from name of header
3/20/2018	Health Education and Incentive Programs	23/19	1	Updated verbiage for this section
3/20/2018	Pregnancy Rewards	23/19	1	Deleted last two sentences and replaced with 'For more information call (855) 882-3901'
3/20/2018	Services Covered by Molina Healthcare of SC Grid: Outpatient Services	38/34	n/a	Bullet 11: Updated 'Emergency room use' bullet to 'Emergency room use for emergency conditions'
3/20/2018	Covered Drugs	49/45	1	Changed last sentence to 'We will notify your provider that we have received your request within 24 hours'
3/20/2018	Covered Drugs	49/45	5	Changed 'PDL' acronym to 'Preferred Drug List (PDL)'
3/20/2018	Appeals	57/53	1	Changed 'Notice of Action ("NOA")' to 'Notice of Adverse Benefit Determination ("NOABD")'
3/20/2018	Definitions	65/61	n/a	Updated definition of appeal. The word 'action' was changed to 'adverse benefit determination'
8/24/2018	Health Care is a Journey	PDF: 8; Doc: 4	n/a	Updated verbiage for #3: 'Talk about your health'
8/24/2018	Quick Reference	PDF: 12; Doc: 8	n/a	Added information about contacting Molina via email
8/24/2018	New Enrollment Health Assessment	23/19	n/a	Added new section
8/24/2018	Appointment Guidelines	27/23	1	Added verbiage stating Molina can help schedule doctor's appointment, if needed
8/24/2018	What if I Have a Baby?	27/23	1	Added verbiage: Members may access family planning services from any South Carolina Medicaid enrolled provider regardless of their Molina network status.
8/24/2018	Hysterectomies, Sterilizations and Abortions	28/24	6	Added new section
8/24/2018	Services Covered by MHSC	29/25	n/a	Chiropractic services: Changed visits from 8 to 6 per year
8/24/2018	Services Covered by MHSC	32/28	n/a	Added co-pay information for durable medical equipment
8/24/2018	Services Covered by MHSC	33/29	n/a	Deleted bullet stating we do not cover 'hysterectomy for sterilization reasons' under family planning
8/24/2018	Services Covered by MHSC	34/30	n/a	Added message to female members under health care screenings for adults section
8/24/2018	Services Covered by MHSC	34/30	n/a	Added co-pay information for home health services
8/24/2018	Services Covered by MHSC	35/31	n/a	Deleted hysterectomies, sterilizations and abortions row
8/24/2018	Services Covered by MHSC	38/34	n/a	Deleted verbiage under prescription drugs section pertaining to '4 prescription limit'
8/24/2018	Services Covered by MHSC	38/34	n/a	Added verbiage to physician services row stating how often adult well-visits are covered
8/24/2018	Services Covered by MHSC	40/36	n/a	Added additional verbiage to rehab services for children row, stating 'services include non-hospital related services such as'
8/24/2018	Co-Payments	42/38	1	Added co-payment information for DME, HH and ASC
8/24/2018	Molina Extra Benefits	42/38	1	Deleted DME, ASC and HH from no co-payment section
8/24/2018	Second Opinions	44/40	1	Added verbiage stating 'if you go to an out-of-network provider then prior approval will be required'
8/24/2018	Well-Child Program	46/42	4	Added verbiage: 'for a more detailed schedule, visit MolinaHealthcare.com'
8/24/2018	Covered Drugs	48/44	1	Added verbiage pertaining to timeframes for urgent and non-urgent requests
8/24/2018	Covered Drugs	48/44	6	Added new paragraph: 'As a member, you have access to...'
8/24/2018	Ending Your Membership	52/48	1	Deleted sentence: 'If you live in a mandatory enrollment area, you will have to choose another MCO'
8/24/2018	Grievance Procedure	56/52	5	Added sentence: 'Molina needs your permission in writing for someone else to file a grievance for you'
8/24/2018	State Fair Hearing	58/54	1	Updated how SFH may be requested to: '120 calendar days of the date on the notice of appeal resolution'
8/24/2018	Membership Responsibilities	60/56	n/a	Changed formatting from bulleted to numbered list
8/24/2018	Definitions	66/62	n/a	Added definition for 'specialty drugs'
8/24/2018	Managed Care Enrollment of Newborns	27/23	1	Added verbiage 'who is linked to their birth mother'
5/17/2019	Handbook Cover	1	n/a	Updated current calendar year and date of last revision
5/17/2019	Company Name	n/a	n/a	Updated company name throughout Handbook: First reference as Molina Healthcare of South Carolina, and 'Molina' thereafter
5/17/2019	Your Membership	PDF: 9; Doc: 9	n/a	Deleted fax number under Member Services and Medical Management
5/17/2019	New Enrollment Health Assessment	19/19	1	Changed term 'health managers' to 'representatives'
5/17/2019	Care Management	21/21	1	Clarified last sentence by changing to: 'give you extra attention if you have certain conditions that may include'
5/17/2019	Care Management	21/21	1	Added bullets for sickle cell disease and other serious conditions
5/17/2019	Appointment Guidelines	23/23	1	Added sentence: 'All referrals for specialist care should be handled by your PCP'
5/17/2019	Motherhood Matters Pregnancy Program	24/24	1	Changed name of program to 'Pregnancy Program'
5/17/2019	Covered Services: Prior Approval Process	25/25	1 to 3	Lowercased term 'emergency care'; uppercased term 'Prior Approval', and added the word 'below' to 'please refer to the Covered Services chart below' statement
5/17/2019	Services Covered by MHSC	30/30	1st row	Added example of women's health specialist: "(i.e. OB/GYN)"
5/17/2019	References to term 'Well-Child'	n/a	n/a	For consistency, changed all references throughout Handbook to: well-child
5/17/2019	Services Covered by MHSC	37/37	3rd row	Separated 'dental and vision screenings' into two separate bullets

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5/17/2019	Co-Payments	38/38	1	Changed header to Co-payments (co-pays). For consistency, all references after this header say 'co-pay' instead of 'co-payment'.
5/17/2019	Molina Extra Benefits	38/38	n/a	Added services and limitation information for carseat program and breast pumps
5/17/2019	Extra Services Outside the Core Benefits	39/39	n/a	Added 'Medical (Non-Ambulance) Transportation, Continued' to second block for clarification
5/17/2019	Well-Child Program	43/43	n/a	Slightly adjusted formatting
5/17/2019	What is an Emergency?	43/43	1	Added "ER" after FIRST 'emergency room (ER)' reference and changed references thereafter to 'ER'
5/17/2019	Expedited Appeals	53/53	1	Added paragraph breaks
5/17/2019	Appeals and Grievances	52	4	Updated language
5/17/2019	Appeals	53	2	Updated language
5/17/2019	Expedited Appeals	53	2	Updated language
5/17/2019	Appeals	52	1	Changed 'NOABD Letter' to 'Notice of Adverse Benefit Determination Letter ("NOABD") (denial letter)'
5/17/2019	Continuation of Benefits	54	1	Changed 'denial letter' to 'Notice of Adverse Benefit Determination Letter ("NOABD") (denial letter)'
5/17/2019	Services Covered by Molina Healthcare of SC Grid: Podiatry	35	n/a	Added podiatry information. This is still a covered benefit even though it's no longer an enhanced benefit as of July 2019.
5/17/2019	Extra Services Outside the Core Benefits: Certain BH Services	40	n/a	Reordered the coverage items, so they're now grouped by audience
5/17/2019	EPSDT Grid	42 and 43	n/a	Changed adolescents from '7-20 years' to '7-21 years', as requested by CCME
5/17/2019	Get to know your benefits	5	n/a	Deleted 'non-emergency transportation' statement
5/17/2019	ID Cards	7	n/a	Updated image for Healthy Connections ID card
5/17/2019	Care Management	21	1	Changed term 'Care Managers' to 'case managers'
5/17/2019	Managed Care Enrollment of Newborns	23 to 24	1 to 2	Updated verbiage
5/17/2019	Services Covered by Molina: Ancillary Medical Services	26	2nd grid cell	Added ' Includes health services ordered by a provider, including but not limited to, laboratory services, radiology services and physical therapy.'
5/17/2019	Services Covered by Molina: Disease Management	27	3rd grid cell	Added examples of Molina's disease management programs
5/17/2019	Molina Extra Benefits	38	4th grid cell	Deleted 'Podiatry-Routine Foot Care' information
5/17/2019	Grievance Procedure	51	1	Changed first sentence to 'If you are unhappy with anything about Molina or its providers, you should contact us as soon as possible. '
5/17/2019	State Fair Hearing	54	3	Updated contact information for DHHS Division of Appeals and Hearings
5/17/2019	Your Membership Responsibilities	57	#14	Updated verbiage to say: 'To keep your health plan, some of you must renew your SC HC coverage every year'
5/17/2019	Your Membership Responsibilities	57	#5	Changed 'state ID card' to 'Medicaid ID card'
5/17/2019	Fraud, Waste and Abuse: Definitions	60	4	Changed 'Medical ID Card' to 'Medicaid ID card'
3/9/2020	Cover	n/a	n/a	Changed year from 2019 to 2020
3/9/2020	Quick Reference	9	n/a	Changed 'South Carolina Department of Health and Human Services (SCDHHS)' to 'South Carolina Healthy Connections Member Contact Center'
3/9/2020	Quick Reference	9	n/a	Updated English phone number for Nurse Advice Line
3/9/2020	Services Covered by Molina: Audiological Services	26	3rd grid cell	Deleted 'covered only for children under 21 years of age' under coverage. This is already listed under limits/exclusions and was redundant information.
3/9/2020	Extra Services Outside the Core Benefits: Medical (Non-Ambulance) Transportation	39	n/a	Updated coverage information and phone numbers
3/9/2020	What is an Emergency?	43	3	Updated English phone number for Nurse Advice Line
3/9/2020	Transportation	20	3	Changed last sentence to: See page 39 'for more information' rather than 'for the phone number by county'
4/17/2020	Appointment Guidelines -BH	23	4th grid cell	Changed timeframe for 'routine care' from 10 calendar days to 10 business days
4/17/2020	Services Covered by Molina Grid -DME	28	n/a	Added "Hearing aids and hearing aid accessories only covered for members under age 21" under limits and exclusions
4/17/2020	Services Covered by Molina Grid -Podiatry	35	3rd grid cell	Changed to say "for members of all ages" instead of "for members ages 19 and older"
4/17/2020	Covered Drugs	44	7	Changed '3 day supply' to 'emergency supply' and removed sentence: "This 3 day time period allows you to have your medications..."
4/17/2020	Fraud, Waste and Abuse	60	2	Added fax number for SCDHHS Medicaid Fraud and Abuse Hotline to mirror website content
7/1/2020	Cover	n/a	n/a	Changed Molina logo to version without 'your extended family' tagline
7/1/2020	Cover	n/a	n/a	Changed date of last revision
7/1/2020	Your Membership	9	n/a	Added Member Services email and fax number
7/1/2020	Your Membership	9	n/a	Removed extra words to make content more concise
7/1/2020	Your Policy: Covered Services Grid	27	1st grid cell	Added BabyNet

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7/1/2020	Your Policy: Covered Services Grid	34	1st grid cell	Added additional information about members who are exempt from co-payments
7/1/2020	Appeals	52	1	Added address for sending a written appeal
7/1/2020	Appeals	52	1	Added sentence: 'A provider can appeal on your behalf if you have agreed...'
7/1/2020	Appeals	53	3	Added statement about member being able to access case file at any time
9/1/2020	Cover	n/a	n/a	Updated date of last revision
9/1/2020	Covered Drugs	23/17	3	Changed URL for where to find list of preferred drugs
9/1/2020	Your Extras: Molina Mobile App	25/19	4	Added QR code and instructions for use of QR code
9/1/2020	Your Extras: Teladoc	25/19	n/a	Added new language about Teladoc benefit
9/1/2020	Appeals	59/53	4	Added additional language about requesting an appeals case file
9/1/2020	Back Cover	72	n/a	Hyperlinked social media icons
1/5/2021	Front Cover	n/a	n/a	Updated date of last revision and calendar year
1/5/2021	Entire Handbook	n/a	n/a	Reformatted with new design to meet current company marketing guidelines
1/5/2021	ID Cards	13/7	n/a	Changed 'Member Services' contact info to 'Nurse Advice Line' contact info
1/5/2021	Your Membership	15/9	n/a	Lowercased some words and reformatted text
1/5/2021	Your Doctor	19/13	n/a	Changed photo
1/5/2021	Covered Drugs	23/17	n/a	Changed photo
1/5/2021	Your Extras: Molina Mobile App	25/19	3 and 4	Hyperlinked App Store and Google Play. Updated QR code with new image.
1/5/2021	Your Extras: Transportation	26/20	n/a	Changed photo
1/5/2021	Appeals	58/52	3	Added paragraph about filing appeal in person
1/5/2021	Your Policy: Your Membership Rights	63/57	1	Adjusted #20 bullets d and e
Notification on 3/8/21	Covered Drugs	29	3	Updated URL to a vanity URL: MolinaPDL.com/SC
Notification on 3/8/21	Mental Health and/or Substance Abuse Services	63	1	URL changed from MolinaHealthcare.com to MolinaProviderDirectory.com/SC
7/13/2021	Front Cover	1	n/a	Updated date of last revision
7/13/2021	Transportation	34	4	Updated vendor name from LogistiCare to ModivCare
7/13/2021	How do members enroll?	41	1	Lowercased the word 'department'
7/13/2021	Entire Handbook	n/a	n/a	Updated number references to meet AP style guidelines (i.e. twenty one (21) TO 21)
7/13/2021	Extra Services Outside the Core Benefits	56	4	Updated vendor name from LogistiCare to ModivCare
7/13/2021	Covered Drugs	62	3	Changed the order of sentences in last paragraph for added clarity
7/13/2021	Appeals	70	6	Reworded first sentence from "be sure to let us know any new information" to "you have the right to send us any information"
1/19/2022	Cover	n/a	n/a	Updated year and date of last revision
1/19/2022	ID Cards	15	n/a	Updated ID card image
1/19/2022	Find Your Doctor	21	1	Added "an in-network doctor" to second sentence
1/19/2022	Molina Network	27	1	Updated Provider Directory URL
1/19/2022	Molina Mobile App	33	1 and 4	Updated name of app to My Molina Mobile App and updated QR code
1/19/2022	Teladoc Virtual Care	34	1	Removed the word 'Teladoc'. Added "an in-network" language. Updated name of Mobile App. Deleted last sentence: Visit...for more information"
1/19/2022	Entire Handbook	n/a	n/a	Added or removed punctuation where needed. Removed extra words like "to" and "that" for reading flow. Lowercased or uppercased certain words, like 'department' (i.e. Member Services department). Corrected minor spacing issues. Made minor formatting updates.
1/19/2022	Covered Services: Prior Approval Process	41	3	Reworded paragraph for reading flow but kept same message
1/19/2022	Your Policy: Autism Spectrum Disorder	43	1	Updated coverage information to mirror ASD Provider Manual
1/19/2022	Your Policy: Disease Management	44	1	Changed the word 'regarding' to 'about'
1/19/2022	Your Policy: Home Health Services	47	2	Deleted 'from time to time'
1/19/2022	Your Policy: Outpatient Services	50	1	Deleted psychiatric assessment and substance abuse assessment
1/19/2022	Your Policy: Psychiatric Assessment/Treatment Services	52	2	Deleted this row from grid
1/19/2022	Your Policy: PRTF Services	52	3	Deleted "alcohol and drug services, monitoring of medical conditions such as diabetes and waiver services not otherwise specified"
1/19/2022	Molina Extra Benefits	55	1	Added: "To learn about more benefits that are available to qualifying members, visit..."
1/19/2022	Molina Extra Benefits	55	1	Deleted newborn circumcision
1/19/2022	Your Policy: Certain Behavioral Health Services	57	1	Deleted this service/description from grid
1/19/2022	Your Policy: How to Choose a PCP	58	2	Added 'an in-network' language
1/19/2022	Your Policy: How to Get Specialty Care and Referrals	58	2	Reworded sentence for reading flow: 'If Molina denies a request for specialty care'
1/19/2022	What is post stabilization?	61	1	Changed "your visit to" TO "you visit"
1/19/2022	Access to Behavioral Health	62	1	Deleted the sentence: "You don't need a referral to see a doctor"

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1/19/2022	What if I Get a Bill?	65	2	Reworded sentence for reading flow: 'At the top of the page, these statements note...'
1/19/2022	Choosing a New Plan	66	1	Changed 'shall have' to 'has'
1/19/2022	Accidental Injury or Illness (Subrogation)/State Fair Hearing	68 and 73	n/a	Deleted the word 'department' to say 'Member Services'
1/19/2022	Expedited Appeals	71	2	Changed 'it will be resolved' to 'resolve it' for reading flow
1/19/2022	State Fair Hearing	72	1	Changed 'prior to' to 'before'
1/19/2022	Continuation of Benefits	72	1	Changed 'services that were previously approved' to 'previously approved services'
1/19/2022	State Fair Hearing	73	1	Changed 'it is not approved by SCDHHS' to 'SCDHHS did not approve it' for reading flow
1/19/2022	Your Membership Rights	74	1	Added 'in paper form without charge'
1/19/2022	Advance Directives	77	1	Changed 'lack the capacity to' TO 'cannot'
1/19/2022	Fraud, Waste and Abuse	78	1	Changed 'promptly' to 'quickly'
1/19/2022	Fraud, Waste and Abuse	79	1	Changed 'cost' to 'costs'
1/19/2022	Fraud, Waste and Abuse	79	3	Changed 'obtain' to 'get'
8/10/2022	Cover	n/a	n/a	Updated date of last revision
8/10/2022	Quick Reference	14	n/a	Deleted name and phone line
8/10/2022	Your Doctor	19	n/a	Deleted sentence: "The new ID card will show the date you can start seeing the new doctor."
8/10/2022	Site of Care Program	23	1	New content
8/10/2022	Molina Extra Benefits	45	1	Updated URL to a vanity URL: MolinaHealthcare.com/SC/ValueAdds
8/10/2022	Your Policy: Appeals	59	2	Added phone number for filing an appeal
8/10/2022	Your Policy: Appeals	59	5	Deleted two sentences: "If you call to file an oral appeal, then you must send us a written..."
8/10/2022	Your Policy: Expedited Appeals	60	2	Deleted sentence: "If you request an expedited appeal, you do not have to follow up with a written request."
8/10/2022	FAQ Regarding Advanced Directives	66	1	Formatting correction
8/10/2022	Fraud, Waste and Abuse	67	1	Deleted duplicate header
11/3/2022	Cover	0	0	Deleted "of South Carolina" and added company phone, physical address, and mailing address.
11/3/2022	Cover	0	0	Updated date of last revision to September 2022
11/3/2022	Entire Handbook	n/a	n/a	Changed TTY/TDD: 711 references to (TTY: 711). Added parentheses around all TTY references.
11/3/2022	Entire Handbook	n/a	n/a	Changed co-pay to copay AND co-payments to copayments
11/3/2022	Entire Handbook	n/a	n/a	Changed well-visit to well visit
11/3/2022	Entire Handbook	n/a	n/a	Changed 24 hours to 24-hours
11/3/2022	Your Policy	42	n/a	Changed Nurse Practitioner to nurse practitioner
11/3/2022	Molina Extra Benefits	45	1	Changed one (1) TO one AND two (2) TO two
11/3/2022	Ending Your Membership	54	1	Changed ninety (90) TO 90
11/3/2022	Accidental Injury or Illness/State Fair Hearing	57	2	Changed "Worker's" to "Worker"
11/3/2022	Entire Handbook	n/a	n/a	Changed "Appeal" to "appeal"
12/19/2022	Cover	n/a	n/a	Updated year and date of last revision
12/19/2022	ID Cards	13	n/a	Updated ID card image
2/23/2023	Cover	1	n/a	revised date updated
2/23/2023	Your Policy	50	4	updated time frames to 24 hours
2/23/2023	Your Extras	27	n/a	added bullet in Community Resources: Help Finder: Helps you find basic needs, like housing, food, and clothing. Go to molinahelpfinder.com
7/6/2023	Entire Handbook	n/a	n/a	Changed MolinaHealthcare.com to molinahealthcare.com/sc
7/6/2023	Cover	0	0	Updated date of last revision to May 2023
7/6/2023	Appointment Guidelines	29	1	Routine Care - Changed from 10 business days to 10 calendar days
7/6/2023	Health Care Screenings for Adults	36	1	Replaced "Influenza, pneumococcal, and hepatitis vaccines" with "vaccine services" with examples
7/6/2023	Mental Health and/or Substance Abuse Services	52	1	Added "the providers or" to the last sentence
7/6/2023	Grievance Procedure	58	2	Deleted "defined as" to make less wordy
7/6/2023	Grievance Procedure	58	6	Added address and fax info for filing a grievance and what to include in a letter/form when filing grievance
7/6/2023	Grievance Procedure	58	7	Added, "When you file a grievance, we will let you know we received it within 5 business days."
7/6/2023	Appeals	59-61	n/a	Simplified language to make easier to understand (i.e., authorized changed to approved; determine to decide). Added line breaks to create new paragraphs. Added bullets for reading ease. Minor punctuation and grammatical corrections.
7/6/2023	Appeals	59	3	Added "Molina Healthcare" to address for sending written appeals

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7/6/2023	Expedited Appeals	60	3	Changed sentence, "The letter will also include information about your right to file a grievance for not expediting your appeal" TO "You may file a grievance with us if you are unhappy about the decision not to handle your appeal as expedited."
7/6/2023	Appointment Guidelines	29	1	Moved Routine Specialist Care under a new speciality header and updated appointment time standard
7/6/2023	If You Need to See a Doctor that is Not Part of Molina	48	1	Added additional information about seeing an out-of-network provider and changed paragraph header title
9/15/2023	Cover	Cover	n/a	Updated cover photo
9/15/2023	Cover	Cover	n/a	Updated date of last revision and Molina's physical address
9/15/2023	NonDiscrimination Notice	n/a	n/a	Updated URL for complaint forms and date of last revision
9/15/2023	Table of Contents/Intro	9	2	Changed "We may have it printed in other languages" to "We can also print it in other languages".
9/15/2023	Health is a Journey	10	n/a	Slightly adjusted the formatting, and added a statement about enrollment kit requests
9/15/2023	Get to know your child's PCP	11	2	Changed "he or she" to "they"
9/15/2023	Quick Reference	14-15	n/a	Reformatted table and minor punctuation adjustments
9/15/2023	You must see a doctor that is part of Molina	19	3	Changed "because of moral or religious reasons" to "due to their personal moral or religious beliefs"
9/15/2023	Health education programs	26	2	Changed "expectant mothers" to "pregnant members"
9/15/2023	Appointment Guidelines	29	n/a	Slightly reformatted grid. Added additional standards for specialist provider care. Moved emergency provider care information into its own section.
9/15/2023	What if I Have a Baby?	29	1	Changed "avoid pregnancy" to "avoid becoming pregnant"
9/15/2023	Pregnancy Program	30	1	Changed "pregnant women" to "pregnant members" and "women" to "members"
9/15/2023	Covered Services: Prior Approval Process	31	2	Changed "him or her" to "your PCP"
9/15/2023	Services Covered by Molina: Audiological Services	32	4	Changed to say "who are hearing-impaired or to determine if they are hearing-impaired"
9/15/2023	Prescription Drugs	41	1	Changed "excludes" to "does not include". Changed "additional" to "more".
9/15/2023	Molina Extra Benefits	45	1	Lowercased some words for style consistency
9/15/2023	How to Get Specialty Care and Referrals	47	1	Changed "he or she" to "they"
9/15/2023	Emergency Behavioral Health Services	52	n/a	Changed header to "Behavioral and Mental Health Support" and updated language. Removed "Mental Health and/or Substance Abuse Services" and combined this section with BH and Mental Health Support.
9/15/2023	Your Rights and Protections Against Surprise Medical Bills	54	1	New content
9/15/2023	Appeals	60	3	Changed physical address
9/15/2023	Appeals	61	1	Deleted "that tells you" to make less wordy/lower readability score
9/15/2023	State Fair Hearing	62	4	Deleted physical address
9/15/2023	Your Membership Rights/Frequently Asked Questions Regarding Advanced Directives	63	4	Changed "regarding" to "about"
9/15/2023	Advance Directives	67	2 and 4	Changed "ensures that your wishes regarding" to "ensure your wishes about." Changed "regarding" to "about".
9/15/2023	Definitions: Preventive Health Care	70	4	Deleted the word "and" for clarity
11/3/2023	Cover	n/a	n/a	Changed date of last revision and updated Molina's physical office address
11/3/2023	Transplant Services	44	1	Added information about kidney and corneal transplants not requiring prior approval
11/3/2023	Behavioral and mental health support	52	1	Updated verbiage to make more clear
11/3/2023	Grievance Procedure	59	5	Updated address for mailing letter or form to Molina
11/3/2023	Appeals	60	3	Updated address for mailing letter or form to Molina
12/5/2023	Cover	n/a	n/a	Updated date of last revision, calendar year, and State approval code ID
12/5/2023	Appeals	60	4	Updated Molina office address
12/5/2023	Grievance Procedure	59	4	Corrected bullet formatting