

P.O. Box 4004 Bothell, WA 98041

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Questions about your health?

Call Our Nurse Advice Line! 1-888-275-8750 English 1-866-648-3537 Spanish **OPEN 24 HOURS!** Your family's health is our priority!

For the hearing impaired please call TTY/866-735-2929 English TTY/866-833-4703 Spanish When you travel away from your hometown, Molina Healthcare pays for emergency care for you.

You may go to a local emergency room (ER) or an urgent care clinic. Tell them you are a Molina Healthcare member. Show them your Molina Healthcare ID card. But don't forget, routine care is not covered when you travel away from home.



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Controlled Coughing



Controlled coughing (planned coughing sessions) can help you get the mucus out of your lungs so you can breathe better. It is best to do these sessions when you are not already coughing and when your mucus is thin enough to be cough up.

If you have not learned how to do controlled coughing, follow the steps below:

- 1. Sit up, and lean your head forward slightly
- 2. Take a slow, deep breath through your nose, and hold it for two seconds
- 3. Cough once (to loosen mucus). Cough a second time (to move mucus forward). Use small short coughs, and avoid large blasts of air. Try not to inhale between the first and second cough. If you must, inhale very slowly and not too deeply.
- 4. Wait a few seconds. Gently inhale. (A big breath may push mucus back into your lungs and make you cough again.)
- 5. Relax
- 6. Repeat steps 1-5 for a few more times or until you have cleared your airway.

Ask your provider how many times a day you should do your controlled coughing. Do it after taking your inhaled bronchodilator.

Smoking and COPD Do Not Mix

If you need help quitting, Molina Healthcare has a stop smoking program called **Free and Clear**[®]. Call the Washington Tobacco Quit Line at 1-877-270-7867. Quit for Life.

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Check Out the Molina Healthcare Website

Check out the Molina Healthcare website at www.molinahealthcare.com. You can use the Internet for free at most public libraries. "Click" on the member button and drag your mouse down to your state. You can get information on our website about:

- Molina Healthcare's contracted doctors and hospitals
- Your benefits, including copayments and other charges (if they apply)
- What to do if you get a bill or a claim
- FAQs (frequently asked questions and answers)
 Drug formulary (approved drugs that doctors can prescribe)
- How to contact a Nurse to help you with your health care
- How to get primary care, hospital, specialty, and emergency services
- How to get care after normal office hours
- Preventive health guidelines and immunization schedule
- Your rights and responsibilities and the privacy of your information
- Restrictions on benefits or how to obtain care outside the Molina Healthcare service area
- Quality Improvement, Health Education, and Disease Management programs
- How to voice a complaint or appeal a medical decision
- How we decide about using new technology

You can ask for printed copies of anything posted on the website by calling 1-800-869-7165. Your member handbook is also a good resource. You can find it on our website.

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All rights reserved. All information has been written and reviewed by doctors, nurses, health educators, and registered dietitians. All material in this publication is for information only. This does not replace your doctor's advice.

Molina Healthcare does not discriminate in providing medical care on the basis of preexisting health conditions, race, color, religion, age, national origin, disability, or sex.

COPD Action Plan: Rescue Plan

 GOOD CONTROL ^(C) Able to do activities 	Follow your Daily Plan on page 3
Usual shortness of breathMucus that is clear and easy to cough up	
CAUTION 😑	Take the steps your provider has checked:
• More shortness of breath	□ Call your provider today
• More signs such as coughing, thicker mucus, wheezing, forgetting things, or feeling confused	□ Take these medicines: Medicine:How much When to take: How long to take:
	Medicine:How much When to take: How long to take:
	Medicine:How much When to take: How long to take:
	 Other Call your provider again if you are not better after hours.
DANGER 😕	Call your provider now or call 911
 Medicine works only a short time, or not at all Breathing is fast and hard, even after you take medicine It is hard to walk or talk Your heart beats fast or not its regular way You have chest pains 	

Drink Your Fluids

Thick, sticky mucus can cause shortness of breath, wheezing, hacking coughs and infection. To keep mucus thin, drink lots of water or other caffeine-free fluids each day. For most people, this means drinking 8-16 cups of water or other fluids a day.

Some people need to limit their fluids for other health reasons. Ask your health care provider how much fluid is right for you.

Do you have a COPD Action Plan?

Do you have a COPD Action Plan? If not take this form to your provider and fill it out together.

Name:	Date Completed:
COPD Action Plan: DAILY PLAN	
Take these long-term control medicines everyday	:
1)	2)
Take these quick-relief medicines as your provide	er tells you:
1)	3)
2)	4)
Watch for these signs: (check off)	
□ More shortness of breath	□ Wheezing (whistling sound when you breathe)
□ More coughing	□ Feeling tired or drowsy
□ More or thicker mucus	□ Forgetting things or feeling confused
\Box Change in mucus color from clear	□ Other
to yellow or green	□ Other
Avoid these triggers: (check off)	
□ Smoke	\Box Very hot, humid weather and very cold weather
□ Strong smells	\Box People with colds or the flu
\Box Fumes from paint and insect sprays	□ Air pollution
🗆 Dust	□ Other
	□ Other
Follow these food and exercise plans:	

Do not smoke

You are receiving this newsletter as part of the COPD program. If you do not want to receive this newsletter or participate in the COPD program, please call the Molina Health Education Line at 1-800-423-9899, ext. 141428.