

HEDIS® Measure	2008 Rate	2009 Rate	2010 Rate	75th Percentile
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis	19.10%	16.08%	15.72%	29.00%
Adults Access to Preventive/Ambulatory Health Services (Total)	N/A	N/A	85.75%	N/A
20-44 Years	82.46%	83.33%	84.18%	85.58%
45-64 Years	82.50%	89.19%	90.06%	89.62%
65+ Years	N/A	87.64%	86.81%	89.37%
Adult BMI Assessment	N/A	0.07%	29.58%	34.58%
Follow-Up Care for Children Prescribed ADHD Medication				
Initiation Phase	N/A	36.87%	35.29%	42.00%
Continuation and Maintenance Phase	N/A	43.93%	33.84%	48.00%
Annual Dental Visits (Total)	39.32%	43.84%	45.06%	52.79%
2-3 Years	18.37%	22.38%	22.45%	N/A
4-6 Years	46.79%	51.72%	52.91%	N/A
7-10 Years	47.69%	52.65%	54.81%	N/A
11-14 Years	41.33%	46.51%	48.27%	N/A
15-18 Years	35.34%	40.60%	42.57%	N/A
19-21 Years	33.79%	34.98%	36.09%	N/A
Antidepressant Medication Management				
Effective Acute Phase Treatment	N/A	52.45%	46.13%	52.00%
Effective Continuation Phase Treatment	N/A	34.47%	31.19%	38.00%
Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis	N/A	55.48%	52.63%	76.35%
Use of Appropriate Medications for People with Asthma (Combined Rate)	88.46%	86.34%	84.64%	90.00%
Age 5 to 11	N/A	88.56%	90.75%	N/A
Age 12 to 50	N/A	89.01%	81.71%	N/A
Age 18 to 56	N/A	81.27%	N/A	N/A
Adolescent Well-Care Visits	26.49%	32.84%	32.84%	53.08%
Breast Cancer Screening	32.56%	41.17%	44.17%	59.00%
Call Abandonment	3.25%	2.31%	2.21%	1.88%
Childrens and Adolescents Access to Primary Care Practitioners				
12-24 Months	94.03%	81.29%	95.08%	97.85%
25 Months – 6 Years	80.54%	73.32%	86.40%	91.04%
7-11 Years	78.70%	78.38%	87.20%	92.46%
12-19 Years	74.96%	79.84%	84.11%	90.22%
Call Answer Timeliness	77.60%	82.70%	84.32%	86.27%
Controlling High Blood Pressure	N/A	49.56%	60.36%	60.00%
Cervical Cancer Screening	50.33%	54.78%	61.21%	74.00%
Comprehensive Diabetes Care				
HbA1c Testing	71.49%	74.83%	79.50%	84.00%
HbA1c Poor Control	65.26%	61.15%	40.77%	35.00%
HbA1c Good Control	20.49%	34.22%	43.90%	N/A
Eye Exam	40.98%	47.90%	46.01%	63.00%
LDL-C Screening	61.92%	70.42%	74.26%	78.00%
LDL < 100	18.26%	25.39%	31.21%	48.61%
Monitoring for Nephropathy	65.48%	73.95%	73.80%	82.00%
Blood Pressure Control (<140/90)	55.23%	54.08%	58.77%	66.21%
Blood Pressure Control (<130/80)	28.08%	27.37%	29.61%	36.34%
Chlamydia Screening in Women (Total)	45.30%	49.73%	54.03%	62.00%
Ages 16-20	N/A	45.17%	50.92%	N/A
Ages 21-24	N/A	55.47%	57.61%	N/A
Childhood Immunization Status				
DTaP	66.29%	69.98%	70.76%	N/A
IPV	78.79%	80.97%	81.99%	N/A
MMR	87.72%	87.53%	86.86%	N/A
HiB	75.89%	89.01%	89.41%	N/A

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Hepatitis A	N/A	N/A	30.93%	N/A
Hepatitis B	79.46%	83.94%	81.57%	N/A
VZV	83.48%	85.41%	86.44%	N/A
Pneumococcal Conjugate	63.84%	67.44%	65.89%	N/A
Rotavirus	N/A	N/A	41.95%	N/A
Influenza	N/A	N/A	29.24%	N/A
Combination 2	58.93%	65.33%	66.10%	79.00%
Combination 3	52.23%	60.04%	59.96%	N/A
Cholesterol Management for Patients with Cardiovascular Conditions				
LDL-C Screening Performed	N/A	67.53%	79.16%	82.00%
LDL-C Control (<100 mg/dL)	N/A	35.06%	43.90%	N/A
Appropriate Testing for Children with Pharyngitis	63.78%	63.44%	62.85%	74.00%
Frequency of Ongoing Prenatal Care				
<21%	5.76%	5.12%	3.81%	N/A
21-40%	2.22%	1.49%	4.87%	N/A
41-60%	4.21%	5.54%	8.26%	N/A
61-80%	11.53%	11.09%	12.92%	N/A
81+%	76.27%	76.76%	70.13%	73.42%
Follow-Up After Hospitalization for Mental Illness				
Follow-Up within 30 Days	N/A	N/A	25.31%	71.00%
Follow-Up within 7 Days	N/A	N/A	13.81%	58.00%
Initiation and Engagement of AOD Dependence Treatment				
Initiation 13-17 Years	N/A	18.92%	33.92%	51.06%
Engagement 13-17 Years	N/A	1.35%	2.34%	21.03%
Initiation 18+ Years	N/A	36.16%	43.01%	51.69%
Engagement 18+ Years	N/A	2.37%	2.98%	16.29%
Initiation Total	N/A	35.22%	42.62%	51.16%
Engagement Total	N/A	2.31%	2.95%	16.78%
Immunizations for Adolescents				
Meningococcal	N/A	N/A	30.87%	N/A
Tdap/ Td	N/A	N/A	35.31%	N/A
Combo 1	N/A	N/A	26.22%	N/A
Use of Imaging Studies for Low Back Pain	73.10%	68.42%	70.40%	83.00%
Lead Screening in Children	58.48%	63.21%	58.90%	79.32%
Annual Monitoring for Patients on Persistent Medications (Combined Rate)	75.36%	83.55%	85.06%	91.00%
ACE or ARB	77.68%	85.65%	87.29%	N/A
Digoxin	N/A	90.24%	89.04%	N/A
Diuretics	75.55%	86.95%	87.78%	N/A
Anticonvulsants	61.39%	64.48%	65.32%	N/A
Persistence of Beta-Blocker Treatment After a Heart Attack	N/A	81.03%	84.62%	81.00%
Pharmacotherapy Management of COPD Exacerbation				
Systemic Corticosteroids	79.49%	68.56%	73.82%	70.56%
Bronchodilators	88.46%	84.53%	88.70%	85.71%
Prenatal and Postpartum Care				
Timeliness of Prenatal Care	88.91%	87.21%	86.44%	89.00%
Postpartum Care	62.53%	61.41%	58.69%	66.00%
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	N/A	N/A	29.94%	33.00%
Appropriate Treatment for Children with URI	75.68%	79.71%	79.42%	91.23%
Well Child Visits 0 to 15 Months				
0 Visits	2.88%	7.19%	3.17%	3.15%
1 Visit	2.65%	5.29%	2.54%	N/A
2 Visits	6.19%	7.19%	4.86%	N/A
3 Visits	9.07%	6.34%	6.55%	N/A

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4 Visits	14.38%	9.30%	10.78%	N/A
5 Visits	17.26%	12.05%	13.95%	N/A
6+ Visits	47.57%	52.64%	58.14%	67.39%
Well Child Visits in the Third, Fourth, Fifth and Sixth Years of Life	53.45%	56.66%	59.20%	75.86%
Weight Assessment and Counseling for Nutrition and Physical Activity for				
BMI Percentile	N/A	16.56%	19.21%	30.02%
Counseling for Nutrition	N/A	31.79%	30.24%	N/A
Counseling for Physical Activity	N/A	N/A	23.40%	N/A