



Molina Healthcare of New Mexico Medicaid

HEDIS 2010 Executive Fact Sheet

Three-year Trend Analysis

HEDIS 2008 versus HEDIS 2010

- Improved performance on 30 of 50 selected measures from 2008 to 2010 (60%)
- Average improvement of 3.31 percentage points from 2008 to 2010 -- simple average for all reported measures

HEDIS 2009 versus HEDIS 2010

- Improved performance on 24 of 50 selected measures from 2009 to 2010 (48%)
- Average improvement of 3.698 percentage points from 2009 to 2010 -- simple average for all reported measures

Accreditation Benchmark Comparison (2010 Methodology)

- Exceeded 90th percentile for 10 of 25 measures
- Exceeded 75th percentile for 16 of 25 measures

National Benchmark Comparison

- Exceeded 75th percentile for 11 of 50 selected measures
- Of these, 6 exceeded the 90th percentile
- Obtained or exceeded the Molina goal of the 75th percentile for 22% of reported measures

HEDIS Accreditation Analysis

- Estimate HEDIS Accreditation Points to be 27.529 of 32.86 possible points -- 83.8% of available points

CAHPS Accreditation Analysis

- Estimate CAHPS Accreditation Points to be 11.57 of 13 possible points -- 89% of available points

Overall Accreditation Impact under 2010 Methodology: 39.099 of 45.86 points (85.3%)

Note: Submeasures that are discretely independent are counted as separate measures in summary statistics/statements.

For example: Each individual antigen within Childhood Immunization Status counts as one measure.

Molina Healthcare, Inc.
HEDIS 2010 Performance Booklet
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Executive Fact Sheet

Provides high-level summary of performance on HEDIS/CAHPS 2010 measures and rate improvements made over the last year.

Three Year Trending and Benchmark Analysis

Includes information related to three-year trending of selected Effectiveness of Care, Access/Availability of Care and Use of Services measures. In addition, comparison of rates to NCQA Accreditation and National Medicaid Benchmarks are presented. Significant improvement based on the 2010 QI Accreditation Standard Methodology for accreditation measures is identified for HEDIS 2010 versus HEDIS 2009 and HEDIS 2008. Lastly, current year performance meeting or exceeding Molina's internal goal of the 75th percentile is indicated.

Detail Performance Evaluation with Statistical Significance Testing

This report provides information typically used by individuals preparing traditional QIA documentation. Detailed numerator and denominator data for HEDIS 2010 and HEDIS 2009 are provided along with two-tailed Z-test scores and identification of statistically significant change.

HEDIS/CAHPS Accreditation Point Analysis

Estimated accreditation points for both HEDIS and CAHPS components are calculated on this worksheet.

In addition to evaluating Molina plan performance against the accreditation standards, NCQA evaluates how well accredited plans perform on selected audited measures that were in place at the time of the last Full Accreditation Survey (i.e. baseline survey year). NCQA recalculates each Molina plan accreditation score annually by product line/product based on submitted HEDIS results. Recalculations are generally made against the HEDIS/CAHPS measures and point values used during the plan's baseline survey year. NCQA evaluates the relevant Molina plan performance on the required HEDIS measures and the required CAHPS 4.0H Adult Survey questions/composites against applicable benchmarks and thresholds by product line/product. The following worksheet represents the projected HEDIS/CAHPS points that each plan will receive based on this year's performance. The official NCQA accreditation scores should be disseminated by September 2010.

Notes:

- *Accreditation comparisons made with reported rate plus sampling error and regional adjustments.*
- *Only measures that are included in the formal HEDIS measure set for a reporting year are included in this report, although a Plan may have calculated and submitted a rate for additional measures (i.e., optional or state-specific measures).*



Three Year Trending & Benchmark Analysis

Molina Healthcare of New Mexico

Medicaid	HEDIS Reporting Year			Rate Change*		Medicaid Plans Accreditation Thresholds 2010					NCOA Medicaid Benchmarks -- 2009			
	2008	2009	2010	2008 to 2010	2009 to 2010	25th	50th	75th	90th	Molina Ranking**	50th	75th	90th	Molina Ranking
Childhood Immunization Status														
DT/DTP/DaP	81.88%	82.34%	80.75%	-1.13%	-1.59%						82	85.6	87.5	
OPV/IPV	91.06%	90.07%	90.27%	-0.79%	0.20%						91	93.4	95.7	
Measles, Mumps, & Rubella	94.44%	94.92%	91.37%	-3.07%	-3.55%						92.7	94.9	96.1	
H Influenza Type B	90.34%	96.91%	95.58%	5.24%	-1.33%						95.4	96.9	98.2	Above 50th
Hepatitis B	90.58%	92.49%	89.60%	-0.98%	-2.89%						92.2	94.4	96.2	
Chicken Pox	91.30%	92.94%	90.71%	-0.59%	-2.23%						91.5	93.8	95.9	
Pneumococcal Conjugate	78.26%	81.02%	77.43%	-0.83%	-3.59%						79.3	83.2	86.9	
Combination 2	76.09%	78.37%	74.34%	-1.75%	-4.03%	63	72	79	83	Above 90th	77.9	82	85.4	
Combination 3	71.01%	72.63%	68.58%	-2.43%	-4.05%						71.8	76.4	80.6	
Well Child Care: First 15 Months														
Zero visits	0.93%	0.93%	0.88%	-0.05%	-0.05%						1.5	3	5.3	
One visit	0.93%	0.93%	2.43%	1.50%	1.50%						1.7	3.3	4.6	Above 50th
Two visits	1.16%	1.16%	4.64%	3.48%	3.48%						2.9	4.8	6.4	Above 50th
Three visits	5.32%	5.32%	4.86%	-0.46%	-0.46%						5.4	7.1	8.8	
Four visits	11.81%	11.81%	11.04%	-0.77%	-0.77%						10	12.4	15.2	Above 50th
Five visits	17.13%	17.13%	16.78%	-0.35%	-0.35%						17	19.4	22.4	
Six or more visits	62.73%	62.73%	59.38%	-3.35%	-3.35%						60.6	67.9	73.9	
Well Child Care: Years 3-6	58.74%	67.77%	61.29%	2.55%	-6.48%						70.4	75.9	80.3	
Well Child Care: Adolescent	50.93%	50.93%	52.76%	1.83%	1.83%						45.1	53.2	59.4	Above 50th
Appropriate Testing for Pharyngitis	50.95%	53.58%	55.17%	4.22%	1.59%	54	66	74	82	Above 50th	65.8	73.7	82	
URI Treatment	81.86%	83.94%	82.55%	0.69%	-1.39%	78	84	89	93	Above 90th	85.6	91.1	94.5	
Breast Cancer Screening	47.71%	50.58%	50.78%	3.07%	0.20%	47	54	59	65	Above 75th	50.5	57.4	63	Above 50th
Cervical Cancer Screening	67.48%	64.30%	67.79%	0.31%	3.49%	59	65	74	79	Above 75th	67.6	73.2	79.5	
Chlamydia Screening in Women														
Ages 16 to 20	48.85%	49.02%	46.30%	-2.55%	-2.72%						51.8	59.1	67.3	
Ages 21 to 25	52.59%	56.94%	55.39%	2.80%	-1.55%						59.6	66.3	72.5	
Total	50.43%	51.68%	49.25%	-1.18%	-2.43%	49	55	62	69	Above 50th	54.8	61.6	68.6	
Prenatal/Postpartum Care														
Timeliness of prenatal care ^R	76.34%	83.19%	83.19%	6.85%	0.00%	77	84	89	92	Above 90th	85.6	89.4	92.2	
Postpartum care	49.78%	54.20%	56.89%	7.11%	2.69%	54	60	66	71	Above 90th	63.9	68.4	72.7	
Frequency of Prenatal Care														
Less than 21 percent	18.75%	16.59%	16.00%	-2.75%	-0.59%						8.3	15.6	27.3	Above 75th
21 to 40 percent	10.04%	8.41%	8.67%	-1.37%	0.26%						5.2	8.4	14.4	Above 75th
41 to 60 percent	9.38%	9.96%	5.78%	-3.60%	-4.18%						7.8	11.1	13.5	
61 to 80 percent	16.96%	13.27%	13.78%	-3.18%	0.51%						13.3	17.6	19.9	Above 50th
More than 80 percent	44.87%	51.77%	55.78%	10.91%	4.01%						62.8	73.4	81	
Controlling High Blood Pressure^R	57.74%	46.23%	46.23%	-11.51%	0.00%	47	56	60	66	Above 25th	58	63.3	66.6	
Cholesterol Management														
LDL Screening	80.23%	80.23%	79.31%	-0.92%	-0.92%	71	78	82	87	Above 75th	81.3	85.2	87.2	
LDL < 100	40.68%	40.68%	39.66%	-1.02%	-1.02%						42.5	48.6	54.5	
Comprehensive Diabetes Care														
HbA1c Testing	79.88%	84.82%	85.10%	5.22%	0.28%	70	79	84	89	Above 90th	80.7	86.2	89.3	
HbA1c Control	NA	37.63%	40.86%	NA	3.23%						45.6	52.5	60.1	
HbA1c Poor Control	54.67%	53.85%	49.66%	-5.01%	-4.19%	51	43	35	29		61	50.6	42.6	Above 75th
Eye Exam	55.49%	55.49%	58.69%	3.20%	3.20%	42	54	63	68	Above 75th	55.4	62.3	70.8	Above 50th
LDL-C Screening	70.93%	74.01%	74.94%	4.01%	0.93%	67	73	78	81	Above 90th	76.1	79.5	82.5	
LDL Less than 100	29.07%	29.52%	33.18%	4.11%	3.66%						35.1	40.6	44.7	
Monitoring for Nephropathy	74.59%	75.88%	72.69%	-1.90%	-3.19%	69	77	82	86	Above 50th	78.1	82.2	85.4	

*Shading indicates significance according to current NCOA accreditation guidelines

**Using 5 point and appropriate regional adjustments

^RRotated measure; ^Age cohorts modified to 5-50



Three Year Trending & Benchmark Analysis

Molina Healthcare of New Mexico

Medicaid	HEDIS Reporting Year			Rate Change*		Medicaid Plans Accreditation Thresholds 2010					NCOA Medicaid Benchmarks -- 2009			
	2008	2009	2010	2008 to 2010	2009 to 2010	25th	50th	75th	90th	Molina Ranking**	50th	75th	90th	Molina Ranking
Appropriate Medication for Asthma^														
Ages 5 to 11	NA	NA	89.96%	NA	NA									
Ages 12 to 50	NA	NA	82.83%	NA	NA									
Combined Rate	85.31%	84.97%	86.20%	0.89%	1.23%	84	87	90	93	Above 90th	89.2	91.2	92.1	
Antidepressant Medication Management														
Effective Acute Phase Treatment	NA	NA	NA	NA	NA	40	45	52	65		47.3	52.6	59	
Effective Continuation Phase Treatment	NA	NA	NA	NA	NA	22	32	38	46		31.7	35.6	39.4	
Follow-up Visit after MH Hospitalization														
Follow Up within 30 Days	NA	NA	NA	NA	NA						44.5	56.6	64.2	
Follow Up within 7 Days	NA	NA	NA	NA	NA	32	45	58	66		64.3	75.7	81.2	
Initiation/Engagement of AOD Services														
Initiation - Total	NA	NA	NA	NA	NA									
Engagement - Total	NA	NA	NA	NA	NA									
Childrens Access to Primary Care														
Ages 12-24 mos.	97.64%	97.93%	97.56%	-0.08%	-0.37%						96.3	97.8	98.4	Above 50th
Ages 25 mos to 6 yrs.	89.25%	90.05%	89.97%	0.72%	-0.08%						88.3	91.0	92.6	Above 50th
Ages 7-11 yrs.	92.61%	93.24%	93.34%	0.73%	0.10%						89.0	92.5	94.6	Above 75th
Ages 12-19 yrs.	91.71%	91.88%	92.03%	0.32%	0.15%						87.2	90.5	92.2	Above 75th
Adult Access to Preventive Care														
Ages 20-44	84.38%	84.13%	84.45%	0.07%	0.32%						81.5	85.6	88.4	Above 50th
Ages 45-64	88.34%	88.31%	86.28%	-2.06%	-2.03%						87.5	89.7	91.1	
Ages 65 and older	82.38%	87.67%	86.43%	4.05%	-1.24%						87.0	89.4	93.7	
Annual Dental Visit														
Ages 2-3	46.41%	42.28%	50.32%	3.91%	8.04%						29.9	32.8	41.9	Above 90th
Ages 4-6	71.04%	64.22%	72.53%	1.49%	8.31%						54.6	61.0	69.0	Above 90th
Ages 7-10	77.30%	69.41%	77.65%	0.35%	8.24%						58.2	62.7	72.8	Above 90th
Ages 11-14	71.90%	64.96%	72.19%	0.29%	7.23%						52.1	57.2	67.3	Above 90th
Ages 15-18	58.30%	54.41%	59.71%	1.41%	5.30%						43.8	48.3	55.1	Above 90th
Ages 19-21	40.79%	32.78%	40.32%	-0.47%	7.54%						33.6	37.6	40.6	Above 75th
Combined	66.01%	59.83%	67.28%	1.27%	7.45%						47.1	52.8	59.8	Above 90th
Advice to Quit Smoking														
	63.82%	64.94%	69.23%	5.41%	4.29%	65	68	72	76	Above 90th				
Adolescent Immunization Status														
Meningococcal	NA	NA	45.70%	NA	NA									
Tdap/Td	NA	NA	65.56%	NA	NA									
Combination #1	NA	NA	43.93%	NA	NA									
Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis														
	12.32%	20.85%	16.14%	3.82%	-4.71%	21	25	29	34	Above 25th	23.7	28.1	33.4	
Imaging Studies for Low Back Pain														
	78.21%	71.12%	74.33%	-3.88%	3.21%	75	78	83	85	Above 90th	76.2	79.7	81.6	
Persistence of Beta-Blocker Tx After a Heart Attack														
	NA	NA	NA	NA	NA	68	76	81	85		75.7	80.8	85	
Use of Spirometry Testing in the Assessment & Diagnosis of COPD														
	24.71%	22.61%	24.07%	-0.64%	1.46%	23	28	33	40	Above 75th	28.5	34.4	42.6	
Follow-Up Care for Children Prescribed ADHD Medication														
Initiation Phase	33.70%	30.38%	35.89%	2.19%	5.51%	28	35	42	47	Above 75th	35.5	42.2	46.8	Above 50th
Continuation and Maintenance Phase	36.17%	29.17%	49.23%	13.06%	20.06%	30	42	48	54	Above 90th	41.9	48.4	53.8	Above 75th

*Shading indicates significance according to current NCOA accreditation guidelines

**Using 5 point and appropriate regional adjustments

R Rotated measure; ^Age cohorts modified to 5-50



Statistical Significance Testing

Molina Healthcare of New Mexico

Medicaid	HEDIS Reporting Year						Rate Change	Z Score	Statistical Significance*
	2009			2010					
	Num	Den	Rate	Num	Den	Rate			
Childhood Immunization Status									
DT/DTP/DTaP	373	453	82.34%	365	452	80.75%	-1.59%	-0.62	
OPV/IPV	408	453	90.07%	408	452	90.27%	0.20%	0.10	
Measles, Mumps, & Rubella	430	453	94.92%	413	452	91.37%	-3.55%	-2.12	Significant
H Influenza Type B	439	453	96.91%	432	452	95.58%	-1.33%	-1.05	
Hepatitis B	419	453	92.49%	405	452	89.60%	-2.89%	-1.53	
Chicken Pox	421	453	92.94%	410	452	90.71%	-2.23%	-1.22	
Pneumococcal Conjugate	367	453	81.02%	350	452	77.43%	-3.59%	-1.33	
Combination 2	355	453	78.37%	336	452	74.34%	-4.03%	-1.43	
Combination 3	329	453	72.63%	310	452	68.58%	-4.05%	-1.34	
Well Child Care: First 15 Months									
Zero visits	4	432	0.93%	4	453	0.88%	-0.05%	-0.07	
One visit	4	432	0.93%	11	453	2.43%	1.50%	1.73	
Two visits	5	432	1.16%	21	453	4.64%	3.48%	3.07	Significant
Three visits	23	432	5.32%	22	453	4.86%	-0.46%	-0.31	
Four visits	51	432	11.81%	50	453	11.04%	-0.77%	-0.36	
Five visits	74	432	17.13%	76	453	16.78%	-0.35%	-0.14	
Six or more visits	271	432	62.73%	269	453	59.38%	-3.35%	-1.02	
Well Child Care: Years 3-6	286	422	67.77%	247	403	61.29%	-6.48%	-1.95	
Well Child Care: Adolescent	220	432	50.93%	239	453	52.76%	1.83%	0.55	
Appropriate Testing for Pharyngitis	1160	2165	53.58%	1254	2273	55.17%	1.59%	1.06	
URI Treatment	4557	5429	83.94%	1039	5955	82.55%	-1.39%	-1.48	
Breast Cancer Screening	789	1,560	50.58%	682	1,343	50.78%	0.20%	0.11	
Cervical Cancer Screening	254	395	64.30%	282	416	67.79%	3.49%	1.05	
Chlamydia Screening in Women									
Ages 16 to 20	827	1687	49.02%	852	1840	44.00%	-5.02%	-2.98	Significant
Ages 21 to 25	484	850	56.94%	488	881	52.05%	-4.89%	-2.05	Significant
Total	1,311	2,537	51.68%	1,340	2,721	47.35%	-4.33%	-3.13	Significant
Prenatal/Postpartum Care									
Timeliness of prenatal care ^R	376	452	83.19%	376	452	83.19%	0.00%		
Postpartum care	245	452	54.20%	256	450	56.89%	2.69%	0.81	
Frequency of Prenatal Care									
Less than 21 percent	75	452	16.59%	72	450	16.00%	-0.59%	-0.24	
21 to 40 percent	38	452	8.41%	39	450	8.67%	0.26%	0.14	
41 to 60 percent	45	452	9.96%	26	450	5.78%	-4.18%	-2.33	Significant
61 to 80 percent	60	452	13.27%	62	450	13.78%	0.51%	0.22	
More than 80 percent	234	452	51.77%	251	450	55.78%	4.01%	1.21	
Controlling High Blood Pressure^R	221	478	46.23%	221	478	46.23%	0.00%	0.00	
Cholesterol Management									
LDL Screening	142	177	80.23%	92	116	79.31%	-0.92%	-0.19	
LDL < 100	72	177	40.68%	46	116	39.66%	-1.02%	-0.17	
Comprehensive Diabetes Care									
HbA1c Testing	408	481	84.82%	377	443	85.10%	0.28%	0.12	
HbA1c Control	181	481	37.63%	181	443	40.86%	3.23%	1.00	
HbA1c Poor Control	259	481	53.85%	220	443	49.66%	-4.19%	-1.27	
Eye Exam	273	492	55.49%	260	443	58.69%	3.20%	0.99	
LDL-C Screening	356	481	74.01%	332	443	74.94%	0.93%	0.32	
LDL Less than 100	142	481	29.52%	147	443	33.18%	3.66%	1.20	
Monitoring for Nephropathy	365	481	75.88%	322	443	72.69%	-3.19%	-1.11	

*Critical value = +/- 1.96

^RRotated measure

[^]Age cohorts modified to 5-50



Statistical Significance Testing

Molina Healthcare of New Mexico

Medicaid	HEDIS Reporting Year						Rate Change	Z Score	Statistical Significance*
	2009			2010					
	Num	Den	Rate	Num	Den	Rate			
Appropriate Medication for Asthma[^]									
Ages 5 to 11	NA	NA	NA	403	448	89.96%			
Ages 12 to 50	NA	NA	NA	415	501	82.83%			
Combined Rate	786	925	84.97%	818	949	86.20%	1.23%	0.76	
Antidepressant Medication Management									
Effective Acute Phase Treatment	NA	NA	NA	NA	NA	NA			
Effective Continuation Phase Treatment	NA	NA	NA	NA	NA	NA			
Follow-up Visit after MH Hospitalization									
Follow Up within 30 Days	NA	NA	NA	NA	NA	NA			
Follow Up within 7 Days	NA	NA	NA	NA	NA	NA			
Initiation/Engagement of AOD Services									
Initiation - Total	NA	NA	NA	NA	NA	NA			
Engagement - Total	NA	NA	NA	NA	NA	NA			
Childrens Access to Primary Care									
Ages 12-24 mos.	2464	2516	97.93%	2994	3069	97.56%	-0.37%	-0.93	
Ages 25 mos to 6 yrs.	11950	13271	90.05%	12921	14361	89.97%	-0.08%	-0.21	
Ages 7-11 yrs.	7285	7813	93.24%	9101	9750	93.34%	0.10%	0.26	
Ages 12-19 yrs.	8223	8950	91.88%	10073	10945	92.03%	0.15%	0.39	
Adult Access to Preventive Care									
Ages 20-44	5008	5953	84.13%	5110	6051	84.45%	0.32%	0.49	
Ages 45-64	2395	2712	88.31%	2076	2406	86.28%	-2.03%	-2.18	Significant
Ages 65 and older	128	146	87.67%	121	140	86.43%	-1.24%	-0.31	
Annual Dental Visit									
Ages 2-3	2424	5733	42.28%	3106	6172	50.32%	8.04%	8.79	Significant
Ages 4-6	4984	7761	64.22%	6126	8446	72.53%	8.31%	11.38	Significant
Ages 7-10	6350	9148	69.41%	7621	9815	77.65%	8.24%	12.87	Significant
Ages 11-14	4960	7636	64.96%	5931	8216	72.19%	7.23%	9.82	Significant
Ages 15-18	3592	6602	54.41%	4229	7083	59.71%	5.30%	6.26	Significant
Ages 19-21	295	900	32.78%	423	1049	40.32%	7.54%	3.44	Significant
Combined	22605	37780	59.83%	27,436	40,781	67.28%	7.45%	21.69	Significant
Advice to Quit Smoking									
	NA	NA	NA	NA	NA	NA	NA		
Adolescent Immunization Status									
Meningococcal	NA	NA	NA	207	453	45.70%			
Tdap/Td	NA	NA	NA	297	453	65.56%			
Combination #1	NA	NA	NA	199	453	43.93%			
Avoidance of Antibiotic Treatment									
	69	331	20.85%	265	316	16.14%	-4.71%	-1.20	
Imaging Studies for Low Back Pain									
	298	419	71.12%	106	413	74.33%	3.21%	0.93	
Persistence of Beta-Blocker Tx									
	NA	NA	NA	NA	NA	NA	NA		
Use of Spirometry Testing in the Assessment & Diagnosis of COPD									
	26	115	22.61%	26	108	24.07%	1.46%	0.26	
Follow-Up Care for Children Prescribed ADHD Medication									
Initiation Phase	89	293	30.38%	131	365	35.89%	5.51%	1.49	
Continuation and Maintenance Phase	14	48	29.17%	32	65	49.23%	20.06%	2.15	Significant

*Critical value = +/- 1.96

^RRotated measure

[^]Age cohorts modified to 5-50

Molina Healthcare of New Mexico

HEDIS & CAHPS Accreditation 2010 Analysis (Baseline Survey Year)

Medicaid

HEDIS Component

Measure	2010 Results	Accreditation Score	Scoring Percentile	Point Estimate
Childhood Immunization -- Combo 2	74.34%	83.34%	90	1.606
Avoidance of Antibiotic Treatments in Adults with Acute Bronchitis	16.14%	21.14%	25	0.643
Breast Cancer Screening	50.78%	59.78%	75	1.414
Cervical Cancer Screening	67.79%	77.79%	75	1.414
Prenatal/Postpartum Care			Average =	1.606
<i>Timeliness of prenatal care - rotated*</i>	83.19%	92.19%	90	1.606
<i>Postpartum care</i>	56.89%	71.89%	90	1.606
Advise to Quit Smoking	69.23%	76.23%	90	1.606
Comprehensive Diabetes Care			Average X 2 =	2.859
<i>HbA1c Testing</i>	85.10%	93.10%	90	1.606
<i>Eye Exam</i>	58.69%	63.69%	75	1.414
<i>LDL-C Screening</i>	74.94%	81.94%	90	1.606
<i>Monitoring for Nephropathy</i>	72.69%	77.69%	50	1.092
Comprehensive Diabetes Care - Poor Control	49.66%	42.66%	50	1.092
Follow-up for Hospitalization for Mental Health -- 7 Days	NA	NA		
Controlling High Blood Pressure-rotated	46.23%	54.23%	25	0.643
Cholesterol Management (Screening)	79.31%	86.31%	75	1.414
Appropriate Medications for Asthma			90	1.606
<i>Combined* (raw rate=86.2%)</i>				
Antidepressant Medication Management			Average =	
<i>Acute Phase</i>	NA	NA		
<i>Continuation Phase</i>	NA	NA		
Appropriate Testing for Children with Pharyngitis	55.17%	68.17%	50	1.092
Appropriate Treatment for Children with URI*	82.55%	96.55%	90	1.606
Use of Imaging Studies for Low Back Pain	74.33%	85.33%	90	1.606
Persistence of Beta-Blocker Treatment After a Heart Attack	NA	NA		
			Point Estimate (25.7 possible):	20.207
			% of Available Points:	78.6%

*full points awarded for rates at or above 75th percentile

CAHPS Component

Question/Composite	3 pt. Scale	Accreditation Score	Scoring Percentile	Point Estimate
Rating of Personal Doctor/Nurse	2.5681	2.6381	90	1.625
Rating of Specialist Seen Most Often	2.4342	2.5042	75	1.430
Rating of All Health Care	2.3375	2.4075	90	1.625
Rating of Health Plan	2.4852	2.5552	90	3.250
Getting Needed Care	2.2512	2.3012	50	1.105
Getting Care Quickly	2.3097	2.3597	50	1.105
How Well Doctors Communicate	2.5869	2.6369	75	1.430
Customer Service	NA	NA		NA
			Point Estimate (13 possible):	11.570
			% of Available Points:	89.0%

Percentile increase over last year

Percentile decrease from last year

Estimated HEDIS Accreditation Performance : 31.777 of 38.7 possible points (82.1%)

Molina Healthcare of New Mexico
HEDIS & CAHPS Accreditation 2010 Analysis (2010 Standards)
Medicaid

HEDIS Component

Measure	2010 Results	Accreditation Score	Scoring Percentile	Point Estimate
Childhood Immunization -- Combo 2	74.34%	83.34%	90	1.826
Avoidance of Antibiotic Treatments in Adults with Acute Bronchitis	16.14%	21.14%	25	0.730
Breast Cancer Screening	50.78%	59.78%	75	1.606
Cervical Cancer Screening	67.79%	77.79%	75	1.606
Prenatal/Postpartum Care			Average =	1.826
<i>Timeliness of prenatal care - rotated*</i>	83.19%	92.19%	90	1.826
<i>Postpartum care</i>	56.89%	71.89%	90	1.826
Advise to Quit Smoking	69.23%	76.23%	90	1.826
Comprehensive Diabetes Care			Average X 2 =	3.250
<i>HbA1c Testing</i>	85.10%	93.10%	90	1.826
<i>Eye Exam</i>	58.69%	63.69%	75	1.606
<i>LDL-C Screening</i>	74.94%	81.94%	90	1.826
<i>Monitoring for Nephropathy</i>	72.69%	77.69%	50	1.241
Comprehensive Diabetes Care - Poor Control	49.66%	42.66%	50	1.241
Follow-up for Hospitalization for Mental Health -- 7 Days	NA	NA		
Controlling High Blood Pressure-rotated	46.23%	54.23%	25	0.730
Cholesterol Management (Screening)	79.31%	86.31%	75	1.606
Appropriate Medications for Asthma				
<i>Combined* (raw rate=86.2%)</i>	90.00%		90	1.826
Antidepressant Medication Management			Average =	
<i>Acute Phase</i>	NA	NA		
<i>Continuation Phase</i>	NA	NA		
Appropriate Testing for Children with Pharyngitis	55.17%	68.17%	50	1.241
Appropriate Treatment for Children with URI*	82.55%	96.55%	90	1.826
Use of Imaging Studies for Low Back Pain	74.33%	85.33%	90	1.826
Use of Spirometry Testing in the Assessment and Diagnosis of COPD	24.07%	34.07%	75	1.606
Chlamydia Screening in Women - Total Rate	49.25%	57.25%	50	1.241
Follow-up for Children Prescribed ADHD Meds			Average =	1.716
<i>Initiation Phase</i>	35.89%	44.89%	75	1.606
<i>Continuation and Maintenance Phase</i>	49.23%	57.23%	90	1.826
			Point Estimate (32.86 possible):	27.529
			% of Available Points:	83.8%

*full points awarded for rates at or above 75th percentile

CAHPS Component

Question/Composite	3 pt. Scale	Accreditation Score	Scoring Percentile	Point Estimate
Rating of Personal Doctor/Nurse	2.5681	2.6381	90	1.625
Rating of Specialist Seen Most Often	2.4342	2.5042	75	1.430
Rating of All Health Care	2.3375	2.4075	90	1.625
Rating of Health Plan	2.4852	2.5552	90	3.250
Getting Needed Care	2.2512	2.3012	50	1.105
Getting Care Quickly	2.3097	2.3597	50	1.105
How Well Doctors Communicate	2.5869	2.6369	75	1.430
Customer Service	NA	NA		NA
			Point Estimate (13 possible):	11.570
			% of Available Points:	89.0%

Percentile increase over last year
Percentile decrease from last year

Estimated HEDIS Accreditation Performance : 39.099 of 45.86 possible points (85.3%)

Executive Fact Sheet

Measure/Rate Inclusion Documentation

Measure	Improved Performance Count	Accreditation Measures	National Benchmark Comparison	Statistical Significance Rates	Statistical Significance Measures
Childhood Immunization Status					
DT/DTP/DTaP	X		X	X	X
OPV/IPV	X		X	X	X
Measles, Mumps, & Rubella	X		X	X	X
H Influenza Type B	X		X	X	X
Hepatitis B	X		X	X	X
Chicken Pox	X		X	X	X
Pneumococcal Conjugate	X		X	X	X
Combination 2	X	X	X	X	X
Combination 3	X		X	X	X
Well Child Care: First 15 Months					
Zero visits				X	
One visit				X	
Two visits				X	
Three visits				X	
Four visits				X	
Five visits				X	
Six or more visits	X		X	X	X
Well Child Care: Years 3-6	X		X	X	X
Well Child Care: Adolescent	X		X	X	X
Appropriate Testing for Pharyngitis	X	X	X	X	X
URI Treatment	X	X	X	X	X
Breast Cancer Screening	X	X	X	X	X
Cervical Cancer Screening	X	X	X	X	X
Chlamydia Screening in Women					
Ages 16 to 20				X	
Ages 21 to 25				X	
Total	X	X	X	X	X
Prenatal/Postpartum Care					
Timeliness of prenatal care ^R	X	X	X		
Postpartum care	X	X	X	X	X
Frequency of Prenatal Care					
Less than 21 percent				X	
21 to 40 percent				X	
41 to 60 percent				X	
61 to 80 percent				X	
More than 80 percent	X		X	X	X
Controlling High Blood Pressure ^R	X	X	X	X	X
Cholesterol Management					
LDL Screening	X	X	X	X	X
LDL < 100	X		X	X	X
Comprehensive Diabetes Care					
HbA1c Testing	X	X	X	X	X
HbA1c Control				X	
HbA1c Poor Control	X	X	X	X	X
Eye Exam	X	X	X	X	X
LDL-C Screening	X	X	X	X	X
LDL Less than 100	X		X	X	X
Monitoring for Nephropathy	X	X	X	X	X
Appropriate Medication for Asthma[^]					
Ages 5 to 11					
Ages 12 to 50					

[^]Age cohorts modified to 5-50

Executive Fact Sheet

Measure/Rate Inclusion Documentation

Measure	Improved Performance Count	Accreditation Measures	National Benchmark Comparison	Statistical Significance Rates	Statistical Significance Measures
Combined Rate	X	X	X	X	X
Antidepressant Medication Management					
Effective Acute Phase Treatment		X			
Effective Continuation Phase Treatment		X			
Follow-up Visit after MH Hospitalization					
Follow Up within 30 Days					
Follow Up within 7 Days		X			
Initiation/Engagement of AOD Services					
Initiation - Total					
Engagement - Total					
Childrens Access to Primary Care					
Ages 12-24 mos.	X		X	X	X
Ages 25 mos to 6 yrs.	X		X	X	X
Ages 7-11 yrs.	X		X	X	X
Ages 12-19 yrs.	X		X	X	X
Adult Access to Preventive Care					
Ages 20-44	X		X	X	X
Ages 45-64	X		X	X	X
Ages 65 and older	X		X	X	X
Annual Dental Visit					
Ages 2-3	X		X	X	X
Ages 4-6	X		X	X	X
Ages 7-10	X		X	X	X
Ages 11-14	X		X	X	X
Ages 15-18	X		X	X	X
Ages 19-21	X		X	X	X
Combined	X		X	X	X
Advice to Quit Smoking	X	X	X		
Adolescent Immunization Status					
Meningococcal					
Tdap/Td					
Combination #1					
Avoidance of Antibiotic Treatment in					
Adults with Acute Bronchitis	X	X	X	X	X
Imaging Studies for Low Back Pain	X	X	X	X	X
Persistence of Beta-Blocker Tx After a					
Heart Attack					
Use of Spirometry Testing in the					
Assessment & Diagnosis of COPD	X	X	X	X	X
Follow-Up Care for Children Prescribed					
ADHD Medication					
Initiation Phase	X	X	X	X	X
Continuation and Maintenance Phase	X	X	X	X	X

^Age cohorts modified to 5-50