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### JUST THE FAX

November 26, 2014

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#### THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

#### COUNTIES:

- ⋈ Riverside/San Bernardino
- □ Sacramento

#### LINES OF BUSINESS:

- Managed Care
- Ontions Plus
- Program (Cal MediConnect)
- ⋈ Molina Marketplace (Covered CA)

#### **PROVIDER TYPES:**

□ Medical Group/ IPA/MSO

#### **Primary Care**

- □ IPA/MSO
- □ Directs

#### ☐ MMG **Specialists**

- □ Directs
- □ TPA

#### 

#### **Ancillary**

- ☐ CBAS
- □ SNF/LTC
- □ DME
- ☐ Home Health
- □ Other

#### FOR QUESTIONS CALL PROVIDER SERVICES:

(855) 322-4075, Extension:

#### Los Angeles County

121934 127685 122233 127690 127657 114378 120104

#### Riverside/San **Bernardino Counties**

#### 128007 126556 126215

128010 127709

#### Sacramento County

126232 127140

#### San Diego County

121588 120098 126236 121587 126225

#### **Imperial County**

126225	128010
121587	128007

#### NOTIFICATION: CALIFORNIA PRENATAL SCREENING PROGRAM

This is an advisory notification to Molina Healthcare of California (MHC) network hospital providers regarding important changes to the California Prenatal Screening (PNS) Program. Effective **December 1, 2014**, Quest Diagnostics will no longer provide any prenatal specimen collection or laboratory services in Southern California related to the California PNS Program with or without additional lab requests.

MHC has recently been notified that the California Department of Public Health (CDPH) consolidated laboratory services through a competitive bid process and Ouest's Southern California laboratory was not selected in the process.

The above changes impact the following MHC counties of operation: San Bernardino, Los Angeles, Riverside, San Diego and Imperial.

Quest Diagnostics continues to provide services related to the California PNS Program in Northern California at this time.

This change could impact your facility, as Molinamembers may be referred for prenatal lab draw services related to the California PNS Program.

Please refer to your contract as necessary for MHC IPA delegated members that may present to your facility for prenatal lab draw services.

To avoid barriers to timely prenatal screening, please ensure that courier service for specimen delivery to the California PSN Program has been set up through the state's contracted courier service, Golden State Overnight (GSO). Information regarding the setup of this process is included in the attached flyer developed by the California PNS Program. GSO will supply bags as well as prepaid shipping labels allowing providers to appropriately package specimens for overnight shipment.

Please review the attached CDPH notification to providers that contains additional information regarding this issue as well as the Request for California PNS Program Supplies Form. If you have further questions or concerns regarding this notice, please do not hesitate to contact your regional provider services representatives.

For more information regarding the California PNS program, please visit:

www.cdph.ca.gov/programs/pns



## State of California—Health and Human Services Agency California Department of Public Health



Dear Sir or Madam,

The California Department of Public Health (CDPH) California Prenatal Screening (PNS) Program is sending this notice as a courtesy to insurance companies who may use Quest Diagnostics for specimen collection and laboratory processing.

Quest Diagnostics has been providing specimen collection and laboratory services for prenatal screening for many years. Recently the CDPH consolidated laboratory services through a competitive bid process and Quest's Southern California laboratory was not selected in the process. As a result, Quest informed the California PNS Program that effective October 1, they would no longer collect PNS specimens from women unless the women are also having other blood specimens collected at the same time and we communicated this to you previously.

Now Quest Diagnostics has revised their policy to indicate that they will no longer draw any specimens related to the California Prenatal Screening Program effective December 1, 2014, with or without additional lab requests.

All Quest Diagnostics Patient Service Centers in Southern California are impacted in the following counties: San Luis Obispo, Kern, San Bernardino, Santa Barbara, Ventura, Los Angeles, Orange, Riverside, San Diego and Imperial.

While this change is effective December 1<sup>st</sup> for the Southern California counties listed, Quest Diagnostics has notified the California PNS Program that the PNS blood drawing and transport of specimens will continue in Northern California at this time. However, Quest Diagnostics has communicated that this practice could change but they will endeavor to provide CDPH with 30 days advance notice should their policy change again.

The California PNS Program will be sending this same notification to all prenatal care providers, advising them of this change and requesting that clinicians or patients contact their insurance provider for direction as to where to go for collection of their blood specimen for the prenatal screening test.

The California PNS Program regrets the inconvenience this has caused and we are seeking your help to minimize any barriers to care that patients may encounter. As you know, there are time constraints for effective prenatal screening, so please let us know if we can assist your efforts to find alternative solutions for PNS participants. If you have any questions, please contact me at (510) 412-1460 or <a href="Leslie.Gaffney@cdph.ca.gov">Leslie.Gaffney@cdph.ca.gov</a>.

Sincerely,

Leslie C Gaffney

**Assistant Division Chief** 

Leshi C Gaffney

Genetic Disease Screening Program

cc: Dennis Hogle, Operations Director

**Quest Diagnostics** 

#### The California Prenatal Screening Program

# Would you like your prenatal screening specimens to arrive at the lab just one day after shipment?

# Would you like to be able to track your specimens during shipment?



## The Program can make this happen for you! AT NO COST TO YOU!



You now have a special opportunity to use a courier, Golden State Overnight (GSO), for specimen delivery to the California Prenatal Screening Program.

While the post office can still be used to mail specimens, the Program would strongly encourage you to start using GSO.

There is **no charge** to clinicians or draw stations for GSO delivery services. This company may be able to pick up samples for your facility, or you can drop them off at a local drop box. See attached flyer for details.

The advantages of using GSO include:

- Just one day in transit, ensuring that blood analytes won't have expired on arrival.
- Ability to track your specimen shipments online.
- Faster turnaround for results

If you are interested in this great opportunity, please complete the enclosed form and fax or email it to GSO: fax # 916.636.5105, email address mstewart@gso.com. Once the complete information is received, you will be contacted by GSO to obtain the necessary, free shipping supplies and instructions.

For any questions about GSO, please contact:

Molly Stewart

Phone: 916-636-5137 Email: mstewart@gso.com

For any questions about the California Prenatal Screening Program, please contact:

Monica Flessel

Phone: 510-412-1456

Email: monica.flessel@cdph.ca.gov

### REQUEST FOR CALIFORNIA PRENATAL SCREENING PROGRAM SUPPLIES FOR CLINICIANS ONLY

Mailing address:
California Department of Public Health
Prenatal Screening Program Supplies
850 Marina Bay Parkway, F175
Pichmond, CA 94894 6493

To Order Supplies: Toll-free phone: (877) 984-8450 Toll-free fax: (877) 984-8650 email:PNSsupplies@cdph.ca.gov

850 Marina Bay Richmond, CA	Parkway, F175	иррпеѕ				ema			dph.ca.gov	
Clinician's license number		ne				First name				
Organization/department				Teleph	one number		Fax number			
Address (number, street, s	Address (number, street, suite number)			City			State	State ZIP code		
Attention		(Optional) e-mail	address for	confirr	nation and tracki	ng number	Date			
<ul><li>Please use Blood St</li><li>Please use one tray,</li></ul>								er courie	r service.	
Item Description							Quantity Request ed (Enough for 6-Month Supply)			
First Trimester Pren	natal Screening	Forms (blue	edge)							
Second Trimester P										
<b>Blood Shipping Kit</b>		e 3.5ml serum sept the blood specime		SST),	one tray, one p	ouch, and				
For individual items	s, CIRCLE as ne	eded : TUBE	S / TRAYS	S / P	DUCHES / BO	OXES				
Indicate (below)	the number of	booklets/pa	mphlets	nee	ded in each	language:				
Prenatal Diagnosis	of Birth Defect	S	Englis	h	Spanish	Chinese	Chinese Vietnames		K orean	
Patient Booklet (inc	cludes Consent	F orm)								
"Easy-to-Read" Par	"Easy-to-Read" Pamphlet (as of June 2009)					*	*		*	
Prenatal Diagnosis	renatal Diagnosis of Birth Defects					*	*		*	
Folate pamphlet "Before and During Pre	gnancy, You Need	Folate"								
Prenatal Screening Provider Handbook	(One per clinicial									
Important Information Screening Test (Eng										
Screen Positi	ve Brochures	(Distributed to F	Prenatal Dia	agnos	sis Centers for	women with s	creen positive	e results	):	
Down Syndrome	First Trimester						* Screen PositiveBooklets in Chinese, Korean, and Vietnameseas well asother Program			
•	Second Trimester					materials m	materials may be found on the Program website at:			
Trisomy 18	First Trimester					www.cdph.ca.gov/programs/pns			ms/pns	
Name I T. J. D. C. J.	Second Trimester					How ma	How many <u>NEW</u> OB			
Neural Tube Defects		II Detects					patients per month:			
Smith-Lemli-Opitz Syndrome					_					
Large Nuchal Translucency PREGNANCY CALCULATION WHEEL										
FREGNANCT CALCU	LATION WHEEL									

All Prenatal Screening supplies are the property of the State of California. Other use is strictly prohibited.

Allow 2-4 Weeks for Delivery

For Questions and Concerns: CALL (510) 412-1441

## REQUEST FOR CALIFORNIA PRENATAL SCREENING PROGRAM SUPPLIES FOR LABORATORIES AND DRAW STATIONS ONLY

(Clinicians Use Other Side)

Mailing address:
California Department of Public Health
Prenatal Screening Program Supplies
850 Marina Bay Parkway, F175
Richmond, CA 94804-6403

To Order Supplies: Toll-free phone: (877) 984-8450 Toll-free fax: (877) 984-8650 email:PNSsupplies@cdph.ca.gov

Name of laboratory/draw station							
Organization/department		Telephone number	Fax number				
Address (number, street, suite number)		City	State	ZIP code			
Attention	(Optional) e-mail address	for confirmation and tracking number	Date				
<ul> <li>Please use Blood Shipping Kits for blood specimens sent via U.S. mail or GSO Order "tubes only" if using other courier service</li> <li>Please use one tray, one pouch, and one box to send one or two specimens if they are drawn the same day.</li> </ul>							
Item Description			Quantity Requested (Enough for 6-Month Supply)				
Blood Shipping Kit	one 3.5ml serum separator tub nail the blood specimen in.)	e (SST), one tray, one pouch, and					
For individual items, CIRCLE as	needed: TUBES / TRA	YS / POUCHES / BOXES					

#### Please note:

- 1. Prenatal Care Provider will complete Part A of the Prenatal Screening Test Request Form.
- 2. Phlebotomist at laboratory/draw station must complete Part B of the Prenatal Screening Test Request Form.
- 3. Please photocopy this supply form for future requests.

The California Prenatal Screening Program bills patients directly for the Program fee. Laboratories may bill patients separately a *reasonable* fee for drawing and handling blood specimens, taking into account that the State Program provides tubes and mailing supplies free of charge to laboratories and draw stations, as well as clinicians.

**Reminder:** Use only Beckton-Dickinson 3.5ml Serum Separator Tubes (SST) with a gold "vacutainer" top as supplied by the Prenatal Screening Program. Screening test results are based upon calibration for these tubes only.

Important Note: First Trimester specimens MUST be centrifuged or they cannot be analyzed.

Program information and materials may be found on the Program website at: <a href="https://www.cdph.ca.gov/programs/pns">www.cdph.ca.gov/programs/pns</a>

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Allow 2 -4 Weeks for Delivery

For Questions and Concerns: CALL (510) 412-1441

CDPH 4453 (1/13)