

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**
**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Sacramento
- San Diego

**LINES OF BUSINESS:**

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Medicare/Medical Program (Cal MediConnect)
- Molina Marketplace (Covered CA)

**PROVIDER TYPES:**
 **Medical Group/ IPA/MSO**
**Primary Care**

- IPA/MSO
- Directs
- MMG

**Specialists**

- Directs
- IPA

 **Hospitals**
**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**

(855) 322-4075, Extension:

**Los Angeles County**

122233	127685	121934
127690	127657	114378
120104		

**Riverside/San Bernardino Counties**

128007	126215	126556
128010	127709	

**Sacramento County**

127140	126232
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**San Diego County**

121588	120098	126236
121587	126225	

**Imperial County**

126225	128010
121587	128007

**NOTIFICATION: CALIFORNIA PRENATAL SCREENING PROGRAM**

This is an advisory notification to Molina Healthcare of California (MHC) contracted Medical Groups/Independent Physician Organizations (IPAs) regarding important changes to the California Prenatal Screening (PNS) Program. Effective **December 1, 2014**, Quest Diagnostics will no longer provide any prenatal specimen collection or laboratory services in Southern California related to the California PNS Program with or without additional lab requests.

MHC has recently been notified that the California Department of Public Health (CDPH) consolidated laboratory services through a competitive bid process and Quest's Southern California laboratory was not selected in the process. This change will impact your members if you use Quest Diagnostics for prenatal screening blood collection.

The above changes impact the following MHC counties of operation: San Bernardino Los Angeles, Riverside, San Diego and Imperial. Quest Diagnostics continues to provide services related to the California PNS Program in Northern California at this time.

If your Medical Group/IPA is contracted with Quest Diagnostics for these applicable services, please consider the below in order to prevent delays in care and members receiving timely prenatal screening.

1. Encourage primary care providers to provide lab draws within their office setting.
2. Ensure that providers have courier service for specimen delivery to the California PNS Program set up through the state's contracted courier, Golden State Overnight (GSO). Information regarding the setup of this process is included in the attached flyer developed by the California PNS Program. GSO will supply bags as well as prepaid shipping labels allowing providers to appropriately package the specimens for overnight shipment.
3. Encourage providers without the capability of providing lab draws in their office to send members to the nearest contracted hospital to provide lab draw services related to the California PNS Program.

If you are contracted with a lab other than Quest Diagnostics, please ensure that your contracted lab is set up to send specimens to the selected CDPH lab.

Please review the attached information from CDPH regarding specimen delivery services as well as the CDPH notification to providers regarding this issue. If you have further questions or concerns regarding this notice, please do not hesitate to contact your regional provider services representatives.

For more information regarding the California PNS program, please visit:  
[www.cdph.ca.gov/programs/pns](http://www.cdph.ca.gov/programs/pns)

## The California Prenatal Screening Program

Would you like your prenatal screening specimens  
to arrive at the lab just one day after shipment?

Would you like to be able to track  
your specimens during shipment?



The Program can make this happen for you!  
**AT NO COST TO YOU!**



You now have a special opportunity to use a courier, Golden State Overnight (GSO), for specimen delivery to the California Prenatal Screening Program.

While the post office can still be used to mail specimens, the Program would strongly encourage you to start using GSO.

There is **no charge** to clinicians or draw stations for GSO delivery services. This company may be able to pick up samples for your facility, or you can drop them off at a local drop box. See attached flyer for details.

The advantages of using GSO include:

- Just one day in transit, ensuring that blood analytes won't have expired on arrival.
- Ability to track your specimen shipments online.
- Faster turnaround for results

If you are interested in this great opportunity, please complete the enclosed form and fax or email it to GSO: fax # **916.636.5105**, email address **mstewart@gso.com**. Once the complete information is received, you will be contacted by GSO to obtain the necessary, free shipping supplies and instructions.

For any questions about GSO, please contact:  
Molly Stewart

Phone: 916-636-5137

Email: [mstewart@gso.com](mailto:mstewart@gso.com)

For any questions about the California Prenatal Screening Program, please contact:

Monica Flessel

Phone: 510-412-1456

Email: [monica.flessel@cdph.ca.gov](mailto:monica.flessel@cdph.ca.gov)

The California Prenatal Screening Program ♦ California Department of Public Health ♦ Genetic Disease Screening Program  
850 Marina Bay Parkway, F175, Richmond, CA 94804

**To opt out of Just the Fax:** Call (855) 322-4075, ext. 127413.  
Please leave provider name and fax number and you will be removed within 30 days.



RON CHAPMAN, MD, MPH  
Director & State Health Officer

State of California—Health and Human Services Agency  
California Department of Public Health



EDMUND G. BROWN JR.  
Governor

Dear Sir or Madam,

The California Department of Public Health (CDPH) California Prenatal Screening (PNS) Program is sending this notice as a courtesy to insurance companies who may use Quest Diagnostics for specimen collection and laboratory processing.

Quest Diagnostics has been providing specimen collection and laboratory services for prenatal screening for many years. Recently the CDPH consolidated laboratory services through a competitive bid process and Quest's Southern California laboratory was not selected in the process. As a result, Quest informed the California PNS Program that effective October 1, they would no longer collect PNS specimens from women unless the women are also having other blood specimens collected at the same time and we communicated this to you previously.

**Now Quest Diagnostics has revised their policy to indicate that they will no longer draw any specimens related to the California Prenatal Screening Program effective December 1, 2014, with or without additional lab requests.**

All Quest Diagnostics Patient Service Centers in Southern California are impacted in the following counties: San Luis Obispo, Kern, San Bernardino, Santa Barbara, Ventura, Los Angeles, Orange, Riverside, San Diego and Imperial.

While this change is effective December 1<sup>st</sup> for the Southern California counties listed, Quest Diagnostics has notified the California PNS Program that the PNS blood drawing and transport of specimens will continue in Northern California at this time. However, Quest Diagnostics has communicated that this practice could change but they will endeavor to provide CDPH with 30 days advance notice should their policy change again.

The California PNS Program will be sending this same notification to all prenatal care providers, advising them of this change and requesting that clinicians or patients contact their insurance provider for direction as to where to go for collection of their blood specimen for the prenatal screening test.

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Newborn & Prenatal Screening Programs/Genetic Disease Screening Program/Center for Family Health  
850 Marina Bay Parkway, Room F175, Richmond, CA 94804  
Phone 510/412-1502 • Fax 510/412-1548  
Internet Address: [www.cdph.ca.gov/GDSP](http://www.cdph.ca.gov/GDSP)

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Please leave provider name and fax number and you will be removed within 30 days.