

**THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**
**COUNTIES:**

- ☒ Imperial
- ☒ Riverside/San Bernardino
- ☒ Los Angeles
- ☒ Sacramento
- ☒ San Diego

**LINES OF BUSINESS:**

- ☒ Molina Medi-Cal Managed Care
- ☒ Molina Medicare Options Plus
- ☒ Medicare/Medical Program (Cal MediConnect)
- ☒ Molina Marketplace (Covered CA)

**PROVIDER TYPES:**
☐ **Medical Group/ IPA/MSO**
**Primary Care**

- ☐ IPA/MSO
- ☒ Directs
- ☐ MMG

**Specialists**

- ☒ Directs
- ☐ IPA

☐ **Hospitals**
**Ancillary**

- ☐ CBAS
- ☐ SNF/LTC
- ☐ DME
- ☐ Home Health
- ☐ Other

**FOR QUESTIONS CALL PROVIDER SERVICES:**

(855) 322-4075, Extension:

**Los Angeles County**

122233	127685	121934
127690	127657	114378
120104		

**Riverside/San**
**Bernardino Counties**

128007	126215	126556
128010	127709	

**Sacramento County**

127140	126232
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**San Diego County**

121588	120098	126236
121587	126225	

**Imperial County**

126225	128010
121587	128007

**NOTIFICATION: CALIFORNIA PRENATAL SCREENING PROGRAM**

This is an advisory notification to Molina Healthcare of California (MHC) primary care and obstetrics/gynecology providers regarding important changes to the California Prenatal Screening (PNS) Program. Effective **December 1, 2014**, Quest Diagnostics will no longer provide any prenatal specimen collection or laboratory services in Southern California related to the California PNS Program with or without additional lab requests.

MHC has recently been notified that the California Department of Public Health (CDPH) consolidated laboratory services through a competitive bid process and Quest's Southern California laboratory was not selected in the process. This change will impact your Molina Direct members as Quest Diagnostics is the contracted lab for MHC.

The above changes impact the following MHC counties: San Bernardino, Los Angeles, Riverside, San Diego and Imperial. Quest Diagnostics continues to provide services related to the California PNS Program in Northern California at this time.

**To avoid barriers to timely prenatal screening, please:**

- Set up courier service for specimen delivery to the California PNS Program through the state's contracted courier, Golden State Overnight (GSO). Information regarding the setup of this process is included in the attached flyer developed by the California DPNS Program. GSO will supply bags as well as prepaid shipping labels allowing providers to appropriately package the specimens for overnight shipment.
- Request prenatal screening program supplies from the CDPH using the attached form. The supplies will include test tubes and packaging kits specific to the prenatal testing lab specimens.

**If your office is not capable of providing lab draws in the office setting:**

- Obstetrics/gynecology providers should send members requiring prenatal labs to their primary care providers if the courier process is in place. If not, please send members to the nearest MHC contracted hospital to provide the lab draw for California PNS Program related services.
- Primary care providers should send members to the nearest MHC contracted hospital to provide the lab draw for California PNS Program related services.

For a list of Molina's contracted hospitals, please contact your Provider Services Representative.

Please review the attached CDPH notification to providers that contains additional information regarding this issue as well as the *Request for California PNS Program Supplies Form*. If you have further questions or concerns regarding this notice, please do not hesitate to contact your regional provider services representatives.

For more information regarding the California PNS program, please visit:

**[www.cdph.ca.gov/programs/pns](http://www.cdph.ca.gov/programs/pns)**

**To opt out of Just the Fax:** Call (855) 322-4075, ext. 127413.

Please leave provider name and fax number and you will be removed within 30 days.



RON CHAPMAN, MD, MPH  
Director & State Health Officer

State of California—Health and Human Services Agency  
**California Department of Public Health**



EDMUND G. BROWN JR.  
Governor

Dear Sir or Madam,

The California Department of Public Health (CDPH) California Prenatal Screening (PNS) Program is sending this notice as a courtesy to insurance companies who may use Quest Diagnostics for specimen collection and laboratory processing.

Quest Diagnostics has been providing specimen collection and laboratory services for prenatal screening for many years. Recently the CDPH consolidated laboratory services through a competitive bid process and Quest's Southern California laboratory was not selected in the process. As a result, Quest informed the California PNS Program that effective October 1, they would no longer collect PNS specimens from women unless the women are also having other blood specimens collected at the same time and we communicated this to you previously.

**Now Quest Diagnostics has revised their policy to indicate that they will no longer draw any specimens related to the California Prenatal Screening Program effective December 1, 2014, with or without additional lab requests.**

All Quest Diagnostics Patient Service Centers in Southern California are impacted in the following counties: San Luis Obispo, Kern, San Bernardino, Santa Barbara, Ventura, Los Angeles, Orange, Riverside, San Diego and Imperial.

While this change is effective December 1<sup>st</sup> for the Southern California counties listed, Quest Diagnostics has notified the California PNS Program that the PNS blood drawing and transport of specimens will continue in Northern California at this time. However, Quest Diagnostics has communicated that this practice could change but they will endeavor to provide CDPH with 30 days advance notice should their policy change again.

The California PNS Program will be sending this same notification to all prenatal care providers, advising them of this change and requesting that clinicians or patients contact their insurance provider for direction as to where to go for collection of their blood specimen for the prenatal screening test.

The California PNS Program regrets the inconvenience this has caused and we are seeking your help to minimize any barriers to care that patients may encounter. As you know, there are time constraints for effective prenatal screening, so please let us know if we can assist your efforts to find alternative solutions for PNS participants. If you have any questions, please contact me at (510) 412-1460 or [Leslie.Gaffney@cdph.ca.gov](mailto:Leslie.Gaffney@cdph.ca.gov) .

Sincerely,



Leslie C Gaffney  
Assistant Division Chief  
Genetic Disease Screening Program

cc: Dennis Hogle, Operations Director  
Quest Diagnostics

## The California Prenatal Screening Program

**Would you like your prenatal screening specimens  
to arrive at the lab just one day after shipment?**

**Would you like to be able to track  
your specimens during shipment?**



**The Program can make this happen for you!  
AT NO COST TO YOU!**



You now have a special opportunity to use a courier, Golden State Overnight (GSO), for specimen delivery to the California Prenatal Screening Program.

While the post office can still be used to mail specimens, the Program would strongly encourage you to start using GSO.

There is **no charge** to clinicians or draw stations for GSO delivery services. This company may be able to pick up samples for your facility, or you can drop them off at a local drop box. See attached flyer for details.

The advantages of using GSO include:

- Just one day in transit, ensuring that blood analytes won't have expired on arrival.
- Ability to track your specimen shipments online.
- Faster turnaround for results

If you are interested in this great opportunity, please complete the enclosed form and fax or email it to GSO: fax # **916.636.5105**, email address **mstewart@gso.com**. Once the complete information is received, you will be contacted by GSO to obtain the necessary, free shipping supplies and instructions.

For any questions about GSO, please contact:  
Molly Stewart  
Phone: 916-636-5137  
Email: mstewart@gso.com

For any questions about the California Prenatal Screening Program, please contact:  
Monica Flessel  
Phone: 510-412-1456  
Email: monica.flessel@cdph.ca.gov

## REQUEST FOR CALIFORNIA PRENATAL SCREENING PROGRAM SUPPLIES FOR CLINICIANS ONLY

**Mailing address:**

California Department of Public Health  
Prenatal Screening Program Supplies  
850 Marina Bay Parkway, F175  
Richmond, CA 94804-6403

**To Order Supplies:**

Toll-free phone: (877) 984-8450  
Toll-free fax : (877) 984-8650  
email: [PNSsupplies@cdph.ca.gov](mailto:PNSsupplies@cdph.ca.gov)

Clinician's license number	Last name	First name	
Organization/department	Telephone number (     )	Fax number (     )	
Address (number, street, suite number)	City	State	ZIP code
Attention	(Optional) e-mail address for confirmation and tracking number		Date

- Please use **Blood Shipping Kits** for blood specimens sent via U.S. mail or GSO. Order *"tubes only"* if using other courier service.
- Please use **one** tray, **one** pouch, and **one** box to send **one** or **two** specimens if they are drawn the same day.

Item Description	Quantity Requested (Enough for 6-Month Supply)
<b>First Trimester Prenatal Screening Forms</b> <i>(blue edge)</i>	
<b>Second Trimester Prenatal Screening Forms</b> <i>(green edge)</i>	
<b>Blood Shipping Kit</b> <i>(Kits contain <b>one</b> 3.5ml serum separator tube (SST), <b>one</b> tray, <b>one</b> pouch, and <b>one</b> box to mail the blood specimen in.)</i>	
<b>For individual items, CIRCLE as needed : TUBES / TRAYS / POUCHES / BOXES</b>	

**Indicate (below) the number of booklets/pamphlets needed in each language:**

Prenatal Diagnosis of Birth Defects	English	Spanish	Chinese	Vietnamese	Korean
<b>Patient Booklet</b> (includes Consent Form)					
<b>"Easy-to-Read" Pamphlet</b> <i>(as of June 2009)</i>			*	*	*
<b>Prenatal Diagnosis of Birth Defects</b>			*	*	*
<b>Folate pamphlet</b> <i>"Before and During Pregnancy, You Need Folate"</i>					
<b>Prenatal Screening Program Provider Handbook</b> <i>(One per clinician)</i>					
<b>Important Information About the Newborn Screening Test</b> <i>(English &amp; Spanish combined)</i>					

**Screen Positive Brochures** (Distributed to Prenatal Diagnosis Centers for women with screen positive results):

<b>Down Syndrome</b>	<i>First Trimester</i>			<b>* Screen Positive Booklets in Chinese, Korean, and Vietnamese as well as other Program materials may be found on the Program website at:</b> <a href="http://www.cdph.ca.gov/programs/pns">www.cdph.ca.gov/programs/pns</a>
	<i>Second Trimester</i>			
<b>Trisomy 18</b>	<i>First Trimester</i>			
	<i>Second Trimester</i>			
<b>Neural Tube Defects or Abdominal Wall Defects</b>				<b>How many <u>NEW</u> OB patients per month :</b>
<b>Smith-Lemli-Opitz Syndrome</b>				
<b>Large Nuchal Translucency</b>				
<b>PREGNANCY CALCULATION WHEEL</b>				

**All Prenatal Screening supplies are the property of the State of California. Other use is strictly prohibited.**

**Allow 2-4 Weeks for Delivery**

**For Questions and Concerns: CALL (510) 412-1441**

# REQUEST FOR CALIFORNIA PRENATAL SCREENING PROGRAM SUPPLIES FOR LABORATORIES AND DRAW STATIONS ONLY

(Clinicians Use Other Side)

**Mailing address:**

**California Department of Public Health  
Prenatal Screening Program Supplies  
850 Marina Bay Parkway, F175  
Richmond, CA 94804 -6403**

**To Order Supplies:**

**Toll-free phone: (877) 984-8450  
Toll-free fax : (877) 984-8650  
email: PNSsupplies@cdph.ca.gov**

Name of laboratory/draw station					
Organization/department		Telephone number (     )		Fax number (     )	
Address (number, street, suite number)		City		State	ZIP code
Attention		(Optional) e-mail address for confirmation and tracking number		Date	

- Please use **Blood Shipping Kits** for blood specimens sent via U.S. mail or GSO *Order "tubes only" if using other courier service*
- Please use **one** tray, **one** pouch, and **one** box to send **one** or **two** specimens if they are drawn the same day.

Item Description	Quantity Requested (Enough for 6-Month Supply)
<b>Blood Shipping Kit</b> <i>(Kits contain <b>one</b> 3.5ml serum separator tube (SST), <b>one</b> tray, <b>one</b> pouch, and <b>one</b> box to mail the blood specimen in.)</i>	
<b>For individual items, CIRCLE as needed : TUBES / TRAYS / POUCHES / BOXES</b>	

**Please note:**

1. Prenatal Care Provider will complete Part A of the Prenatal Screening Test Request Form.
2. Phlebotomist at laboratory/draw station must complete Part B of the Prenatal Screening Test Request Form.
3. Please photocopy this supply form for future requests.

The California Prenatal Screening Program bills patients directly for the Program fee. Laboratories may bill patients separately a **reasonable** fee for drawing and handling blood specimens, taking into account that the State Program provides tubes and mailing supplies free of charge to laboratories and draw stations, as well as clinicians.

**Reminder:** Use only Beckton- Dickinson 3.5ml Serum Separator Tubes (SST) with a gold "vacutainer" top as supplied by the Prenatal Screening Program. Screening test results are based upon calibration for these tubes only.

**Important Note:** First Trimester specimens **MUST** be centrifuged or they cannot be analyzed.

Program information and materials may be found on the Program website at:  
***www.cdph.ca.gov/programs/pns***

***All Prenatal Screening supplies are the property of the State of California. Other use is strictly prohibited.***  
**Allow 2 -4 Weeks for Delivery**  
**For Questions and Concerns: CALL (510) 412-1441**