

IMPORTANT!

Molina Provider News:



Electronic Visit Verification (EVV) Update

As per Federal and State regulations effective December 1, 2019, Medicaid Home Health claims must be monitored and validated via an Electronic Visit Verification (EVV) system.

For dates of service on or after **June 21, 2021**, Molina Healthcare will deny all claims for Personal Care Services and Home Health Services submitted outside of Molina's EVV vendor, HHAExchange.

Claims for Personal Care Services and Home Health Services may be processed outside of HHAExchange ***only*** on a case-by-case basis where there is a documented HHAExchange system issue that prevents the provider from submission.

When there are technical issues between providers and HHAExchange, providers must advise Molina Healthcare immediately by contacting Provider Networking at 855-322-4076.

For more information on HHAExchange please visit: www.hhaexchange.com or contact 855-400-4429

If you have questions, please contact Molina Healthcare Network Management at: 855-322-4076

Thank you for your continued care to our members!

Molina Healthcare of Florida