

CONTACT INFORMATION

The following is a list of contact information to assist you in making the appropriate contact with the Service departments of Molina Healthcare of Michigan.

Claims Status Inquiry www.molinahealthcare.com

..... 1-888-898-7969, Option 1 then 2

Claims Appeals (technical denials) Fax to: 1-248-925-1768

Eligibility..... 1-888-898-7969

Member Services Option 1, 1 then 2

Interactive Voice Response (IVR) Option 1, 1 then 1

WebPortal (Provider Self Services) www.molinahealthcare.com

Pharmacy Services..... 1-888-898-7969, Option 1 then 5

Fax Number 1-888-373-3059

email address..... MHMcompliance@molinahealthcare.com

Behavioral Health Benefit..... 1-888-898-7969, Option 2 then 3

Fraud and Abuse Prevention..... 1-877-372-5361

Fax Number 1-248-925-1780

Provider Services 1-888-898-7969, ext.155216

Utilization Management 1-888-898-7969, Option 1, then 4

Clinical Appeals (Authorization, Readmissions, Medical Necessity, etc)

Referral and Appeals Fax Number 1-800-594-7404

Claims Address:

Molina Healthcare of Michigan, Inc.
P.O. Box 22668
Long Beach CA 90801

Troy, MI Address:

100 West Big Beaver Road, Suite 600
Troy, MI 48084 - 5209