



Molina Healthcare of New Mexico Provider Network Contacts 2023-2024

MHNM Network Management & Services Leadership

Jennifer Sandoval, MHA

Vice President, Network Strategy & Services

Jennifer has oversight and responsibility of MHNM Network Management, which includes credentialing, contracting, provider services and provider data management.

Mobile: (505) 304-5193 • Email: Jennifer.Sandoval2@MolinaHealthcare.com

Stacie Ivers-Mcgraw

Director, Provider Contracting

Stacie oversees provider contracting to ensure a robust network of providers through contract development and the coordination of configuration, credentialing and accuracy of provider data.

Mobile: (505) 506-4914 • Email: Stacie.Ivers-Mcgraw@MolinaHealthcare.com

Lisa Williams

Manager, Provider Quality & Practice Transformation

Lisa oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes partnering with providers on HEDIS and Risk Adjustment education opportunities.

Mobile: (505) 507-7702 • Email: Lisa.Williams@MolinaHealthcare.com

Marlene Driscoll

Manager, Provider Relations

Marlene oversees the establishment and maintenance of collaborative relationships with Molina's health care practitioners and facility providers, which includes provider engagement, education and provider service functions.

Mobile: (505) 264-2962 • Email: Marlene.Driscoll@MolinaHealthcare.com

Sandra Soriano, CPCS

Manager, Provider Relations

Sandra oversees the credentialing process for all network providers and assists in coordinating efforts with Molina's corporate credentialing team.

Email: Sandra.Soriano@MolinaHealthcare.com

Health Systems/Hospitals/Large Provider Groups/Indian Health Care Providers

Jennifer Carlson

Sr. Provider Relations Representative

Phone: (505) 239-2061

Fax: (505) 798-7313

Email: Jennifer.Carlson@MolinaHealthcare.com

Email: MHNM.ProviderServices@MolinaHealthcare.com

Specific Providers: San Juan IPA, SWGI, NMCC, HME, Desert States Physical Therapy, White Sands, XRAM, Optum, Indian Healthcare Providers and School Based.

Hospitals & Hospital Groups Statewide: UNM, Presbyterian, Texas Tech, Sierra Vista, Mountainview (CHS), Christus St. Vincent, Miners Colfax, Union County General, Rehoboth McKinley, Cibola General and Holy Cross.



Molina Healthcare of New Mexico Provider Network Contacts 2023-2024

Behavioral Health Providers Statewide

Denise Garcia

Provider Relations Representative

Phone: (505) 508-9257

Fax: (505) 798-7313

Email: Dee.Garcia@MolinaHealthcare.com Email: MHNM.ProviderServices@MolinaHealthcare.com

Specific Providers: All Behavioral Health Providers Statewide

LTSS and Ancillary Providers Statewide

Open

Sr. Provider Relations Representative

Phone:

Fax:

Email: MHNM.ProviderServices@MolinaHealthcare.com

Specific Providers: All LTSS and Ancillary Providers Statewide

Physical Health Providers (See Territory)

Open

Sr. Provider Relations Representative

Phone:

Fax:

Email: MHNM.ProviderServices@MolinaHealthcare.com

Territory: All physical health providers in Taos, Colfax, Union, Mora, Harding, Santa Fe, San Miguel, Quay, Guadalupe, De Baca, Curry, Roosevelt, Chaves, Lea and Eddy.
A-M in Bernalillo Sandoval, Valencia and Torrance

Physical Health Providers (See Territory)

Cassandra Romero

Sr. Provider Relations Representative

Phone: (505) 595-4867

Fax: (505) 798-7313

Email: Cassandra.Romero@MolinaHealthcare.com

Email: MHNM.ProviderServices@MolinaHealthcare.com

Territory: All physical health providers in San Juan, Rio Arriba, McKinley, Cibola, Catron, Socorro, Lincoln, Sierra, Grant, Hidalgo, Luna, Dona Ana and Otero.
N-Z in Bernalillo, Sandoval, Valencia and Torrance.

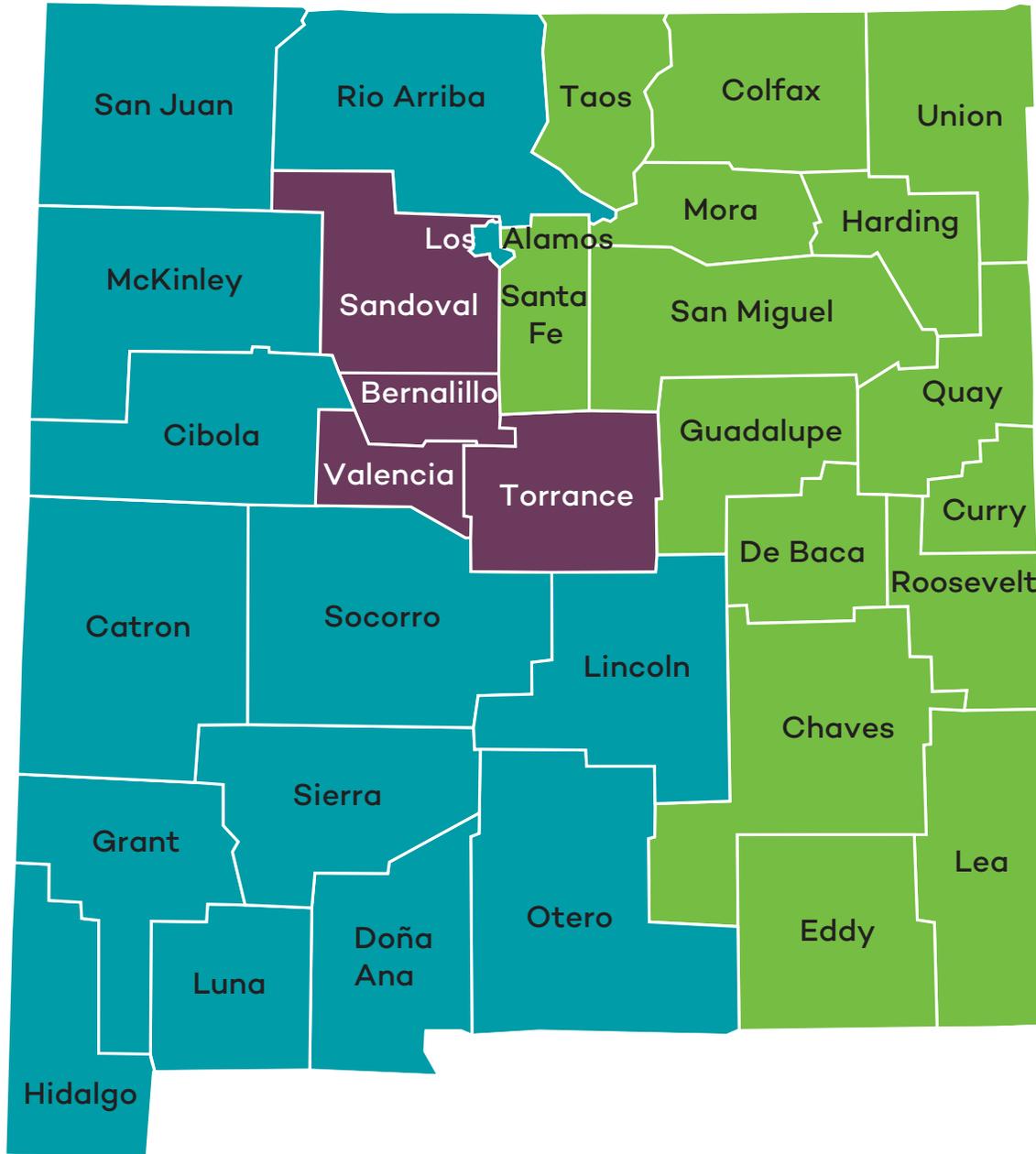
Specific Providers: Ben Archer Health Care, Debaca Family Health, La Clinica de Familia, PMS, First Choice Community, La Casa de Buena Salud, La Familia, El Centro Family Health, Mimbres Memorial & Deming Hospital Corporation, Gila Regional, Memorial Medical Center, Las Cruces Physician Practices, Lovelace, Southwest Medical and All FQHC Providers.



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GENERAL CONTACT INFORMATION	
New Provider contract requests	NMProviderContracting@MolinaHealthcare.com Fax: (505) 798-7313
Adding Providers to existing contracts <ul style="list-style-type: none"> • New provider joining an existing contracted group requires credentialing • New provider joining an existing contracted group and the provider is already credentialed with Molina 	MHNMCredentialing@MolinaHealthcare.com Fax: (505) 348-0932 Please contact your Provider Relations l.c. representative.
General Provider questions/inquiries and Medicare Model of Care (MOC) training attestations	MHNM.ProviderServices@MolinaHealthcare.com or contact your Provider Relations representative.
Provider appeals & grievances	Molina Healthcare of New Mexico PO Box 182273 Chattanooga, TN 37422 Phone: (855) 322-4078 Fax numbers: Claims disputes/reconsiderations: (855) 378-3642 Provider appeals: (855) 378-3643
Molina Healthcare website (Provider updates, newsletters, Provider manual, forms, resources, Provider portal)	MolinaHealthcare.com

2023 Provider services representative area map



Jennifer Carlson
 Sr. Provider
 Relations Rep

IHCP (Statewide)
 Hospitals (Statewide)
 Key Provider Groups

Cassandra Romero
 Sr. Provider
 Relations Rep

Physical Health (Blue)

Dee Garcia
 Provider
 Relations Rep

Behavioral Health
 (Statewide)

Open
 Sr. Provider
 Relations Rep

Physical Health (Green)
 LTSS & Ancillary
 (Statewide)