



PROVIDER BULLETIN

A bulletin for the Molina Healthcare of Ohio provider networks

Molina Healthcare Transitioning to Secure Transportation

Information for transportation providers

Molina Healthcare of Ohio is partnering with a new transportation services vendor. Secure Transportation will replace the transportation services formerly provided by Logisticare effective:

- **Medicaid:** Nov. 1, 2015
- **MyCare Ohio:** Jan. 1, 2016
- **Medicare:** Jan. 1, 2016

This transition will **not** impact transportation providers directly contracted with Molina Healthcare.

- Molina Healthcare will still maintain and contract directly with transportation providers for wheelchair transport, ambulance services and stretcher services. Secure Transportation's network will **not** replace or take over the trips currently provided by those providers.
- The transportation services provided by Logisticare will transition to and be provided by Secure Transportation. For example, if a member must travel more than 30 miles one way to see a contracted provider, Secure Transportation will arrange the ride.
- Secure Transportation will reach out to contract with transportation providers, such as medical transportation companies and taxi cab companies, to supplement the services they provide.

The following policies will remain the same:

- To best serve our MyCare Ohio members, Molina Healthcare will continue to use a direct-contracted network of transportation providers, except in the following circumstances:
 - If a member must travel more than 30 miles one way to see a contracted provider, or
 - If a member uses the value-added transportation benefit offered to our Molina Dual Options MyCare Ohio Medicare-Medicaid Plan (MMP) members
- For Molina Dual Options MyCare Ohio (opt-in) members, prior authorization is required for an ambulance provider to schedule transportation.
- For Molina MyCare Ohio Medicaid (opt-out) members' Medicare Part B benefits, the provider is responsible for working with the primary Medicare carrier for payment and Molina Healthcare will cover as a secondary payer.
- Molina MyCare Ohio Medicaid (opt-out) members still have full access to all medically necessary covered services previously covered under the member's state plan Medicaid benefits.

Questions?

Call Provider Services
(855) 322-4079 – 8 a.m. to 6 p.m.
Monday through Friday

Connect with Us

ItMatters@MolinaHealthcare.com
www.facebook.com/MolinaHealth
www.twitter.com/MolinaHealth

Join Our Email Distribution List

To learn how to receive this bulletin via email or view our bulletin archives, visit www.MolinaHealthcare.com/Providers/OH and click "Provider Bulletin" in the "Communications" tab.