

## MyCare Ohio Transportation Quick Reference Guide

**Emergency transportation** (ambulance), provided through the “911” emergency response system, will be covered when medically necessary. Emergency services are services for a medical problem that is so serious it must be treated right away by a provider.

An emergency medical condition is defined as a medical condition manifesting itself by acute symptoms of sufficient severity (including severe pain) such that a prudent layperson, who possesses an average knowledge of health and medicine, could reasonably expect the absence of immediate medical attention to result in any of the following:

- Placing the health of the individual (or, with respect to a pregnant woman, the health of the woman or her unborn child) in serious jeopardy
- Serious impairment to bodily functions
- Serious dysfunction of any bodily organ or part

**Non-emergency medical transportation service** means a service that transports a consumer from one place to another for a non-emergency medical purpose through the use of a provider’s vehicle and driver. Examples of places to which the service may transport a consumer are a doctor’s or dentist’s office.

### **Molina Healthcare’s Transportation Vendor:**

- **For distances greater than 30 miles one way:**  
Molina Healthcare’s Transportation Vendor will be utilized to provide the transportation to Molina Dual Options MyCare Ohio Medicare-Medicaid Plan members. Note: It is important to have your patient(s) call two business days in advance of the appointment to schedule the transportation. One additional passenger or escort is allowed to accompany the member if there is space availability.
- **Value Added Benefits:**  
Members of Molina Dual Options MyCare Ohio receive a supplemental transportation benefit of 30 one-way trips, or legs, at no cost. Members of Molina MyCare Ohio Medicaid only do not receive this value-added benefit.

**Molina Healthcare’s Transportation Vendor:** (844) 491-4761 (TTY 711)

**MyCare Ohio Member Services:** (855) 665-4623

**Local County Department of Job and Family Services Non-Emergency Transportation (NET) program** will need to be utilized by all members who qualify whether they are on a waiver, or not.

If a waiver member is eligible for NET transportation, the member needs to use NET transportation through the county first, as waiver is always payer of last resort. If the member has not completed the application for NET transportation with the county, the Care Manager and Waiver Service Coordinators are to assist with getting the application completed for the member. While the application for NET transportation is pending approval and the member requires transportation, the Care Managers and Waiver Service Coordinators are able to

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approve waiver transportation on a case-by-case basis until the NET application is approved. Once the application is approved, the member must utilize NET transportation for all eligible rides. NET transportation applications are generally approved within one week of receiving the application at the county offices. If NET cannot meet our members' needs, Molina Healthcare may approve the waiver covered benefits. Members may not self-refer for waiver benefits. All waiver services must be approved through Molina Care Managers.

### Skilled Nursing Facility Transportation

Molina Healthcare uses its contracted ambulance network. If your current preferred vendor is non-par, you can direct them to the non-par contract request form at [www.MolinaHealthcare.com](http://www.MolinaHealthcare.com).

### Covered services under state plan benefits for non-ambulatory members only:

#### Wheelchair Transport

- Billing Code – A0130 and S0209
- No PA required for contracted providers
- Provider to call Molina Healthcare participating ambulance provider to schedule transportation

#### Ambulance/Non-wheelchair Transport

- A0426 & A0428 – PA not required
- A0430 & A0431 – PA required
- Provider to call Molina Healthcare participating ambulance provider to schedule transportation
- Ambulance providers call Molina Healthcare for PA
- Eligibility dependent upon meeting criteria specified in OAC 5160-15-03

### Waiver transportation:

During the transition of care period, supplemental transportation will continue to be an inclusive benefit for members on the following waivers of origin:

- Transitions II Aging Carve-Out Waiver
- Ohio Home Care Waiver
- PASSPORT Waiver

When the transition of care period is over, all waiver eligible members will be enrolled in the MyCare Ohio (i.e. ICDS) combined waiver. At this point, waiver transportation will be determined on a case-by-case basis. Waiver transportation will be included in the person-centered service plan that is authorized by the Waiver Service Coordinator/Molina Care Manager. Transportation services must be provided by a transportation provider certified by the Ohio Department of Aging to render this waiver service. Members must utilize NET transportation whenever applicable. If NET cannot meet our members' needs, Molina Healthcare may approve the waiver covered benefits. Members may not self-refer for waiver benefits. All waiver services must be approved through the Molina Care Manager.

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### Waiver transportation billing codes:

Transportation					
T2003	Transport – 1-way trip	UA	U5	Passport	1 one-way trip
	Transport – 1-way trip – 2 <sup>nd</sup> person	UA	U4	Passport	1 one-way trip
T2025	Transport - Round trip	UA	U6	Passport	1 round trip
	Transport - Round trip - 2 <sup>nd</sup> person	UA	U3	Passport	1 round trip
A0100	Non-Medical Transport 1-way	UA		Passport	1 one-way trip
	Non-Medical Transport 1-way – 2 <sup>nd</sup> person	UA	U2	Passport	1 one-way trip
A0200	Non-Medical Transport Round Trip	UA		Passport	1 round trip
	Non-Medical Transport Round Trip – 2 <sup>nd</sup> person	UA	U2	Passport	1 round trip
S0215	Supplemental Transport - per mile			Ohio Home Care	1 mile
	Supplemental Transport - per mile			Transitions II	1 mile
	Waiver Transportation			ICDS	1 mile

Adult Day Services (ADS) Transportation					
A0080	ADS Trans/Mile	UA		Passport	1 mile
	ADS Trans/Mile 2 <sup>nd</sup> person	UA	U2	Passport	1 mile

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Adult Day Services (ADS) Transportation					
	ADS Trans/Mile			ICDS	1 mile
A0090	ADS Trans/Mile	UB		Choices	1 mile
	ADS Trans/Mile – 2 <sup>nd</sup> person	UB	U2	Choices	1 mile
T2003	ADS Trans 1-way	UA		Passport	1-way trip
	ADS Trans 1-way – 2 <sup>nd</sup> person	UA	U2	Passport	1-way trip
	ADS Trans 1-way – 2 <sup>nd</sup> person	UB	U2	Choices	1-way trip