

Interacting with Patients and Persons Under Investigation

- **Limit How Germs Can Enter Your Facility:** Cancel elective procedures, use telemedicine (when available), limit points of entry and visitors to the office.
- **Isolate Symptomatic Patients As Soon As Possible:** Set up separate, well-ventilated triage areas. Ask patients displaying symptoms about any recent travel, especially to an [infected area](#). Place patients with suspected or confirmed COVID-19 in private rooms with the door closed.
- **Protect Healthcare Professionals:** Place extra emphasis on proper hand hygiene, install barriers to limit contact with patients at triage, isolate COVID-19 patients and limit the number of staff providing their care. Healthcare professionals interacting with symptomatic patients should follow contact precautions, including wearing masks, eye protection and other protective equipment.
- **Safely Monitor and Manage Ill Patients:** When possible, implement alternatives to face-to-face encounters. Manage mildly ill COVID-19 patients at home, if possible.



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