

Provider Notice

Thank you for being a Molina Complete Care (MCC) network provider and helping us provide high quality healthcare services to our members.

To ensure our members receive the most beneficial array of supports, we're amending our review process for Crisis Stabilization services. We will no longer authorize a standard number of days and units to allow for a more individualized clinical approach. This will let us consider not only our members' current presentation but also their service history and medical needs. Our goal is to provide members more flexibility to address their current needs for crisis services in a comprehensive and holistic manner.

Please call us at the number below or email bhummccofva@magellanhealth.com if you have any questions.

- CCC Plus: 1-800-424-4524
- Medallion 4.0: 1-800-424-4518