



Just the Fax

A fax bulletin for Molina Healthcare of Washington Providers • February 2012

Change in Prior Authorization Requirements for Pain Management

Molina Healthcare of Washington is changing the prior authorization requirements for pain management services. All pain management procedures will require prior authorization effective April 1, 2012.

To request prior authorization you can go to the Molina Healthcare website at: <https://eportal.molinahealthcare.com/Provider/login> or you can fax the prior authorization request to (800) 767-7188.

The changes are necessary to streamline all Molina Healthcare plans to one prior authorization platform across all lines of business. This standardization will enable Molina Healthcare to move towards a new automated authorization submission process in the future.

As always our goal is to provide you with excellent customer service. We will continue our commitment to provide high quality support and services to our provider network.

If you have any questions or concerns, please contact your Provider Services Representative at (800) 869-7175 Monday through Friday between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.