



Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Healthcare's Advanced Imaging Unit Contact Information

Last month we notified you effective July 30, 2012 Molina Healthcare's Advanced Imaging Unit would be responsible for providing prior authorization reviews for all high tech outpatient elective diagnostic imaging procedures for all lines of business.

We also notified you authorizations requests could continue to be submitted through the Web Portal at <https://eportal.molinahealthcare.com/Provider/login> or via fax at (800) 767-7188 or phone at (800) 869-7185 which are the numbers you use for all Molina Healthcare authorization submissions.

We would also like to offer the use of a fax number that can be used to submit imaging requests directly to the imaging unit. The fax number for imaging only is (877) 731-7218. If you spoke to someone in UM who verbally gave you this fax number, please validate what you are using is the fax number listed in this communication. There was a miscommunication regarding the fax number originally and if you received the number verbally it may be incorrect. The benefit of faxing directly to the imaging unit fax number is your request is reviewed more timely. If you would like to continue to submit your imaging request to the UM fax number you can, but the request is then forwarded to the imaging unit for review. The preferred method for authorization submission is via the Web Portal.

You can also call (800) 869-7175 ext. 150841 for questions regarding your imaging request.

If you have any questions or concerns, please contact your Provider Services Representative at (800) 869-7175 Monday through Friday between 8:00 a.m. and 5:00 p.m.

Thank you for your continued service to Molina Healthcare members.