



Your Extended Family.

«Dt»

«LtrMbrNm»

«Address»

«CSZ»

Member ID: «CardId»

Thank you for being part of the Molina Healthcare family. It is our goal to provide you with great care and support.

As part of your Molina benefits, beginning «Date» you will have the chance to receive new Health Home care coordination services. These services are in addition to your Medicaid coverage, or your Medicare and Medicaid coverage if you are receiving both benefits.

What is a Health Home? A Health Home is not a place. It is a set of new care coordination services. These services include:

- Comprehensive care management
- Care coordination and health promotion
- Comprehensive transitional planning: get help when you are discharged from a hospital or other institution, such as a nursing home
- Individual and family support services: educate your family, friends, and caregivers in providing support to help you reach your health goals
- Referral to community and social support services
- Support for your chronic conditions, and assistance in meeting your health goals

How does this affect your current coverage?

- Your current Medicare and Medicaid benefits do not change, including appeal rights
- You can keep the providers you have
- Health Home care coordination services are voluntary additional benefits, available at no cost to you

If you are currently enrolled in any Molina services or are receiving community-based care coordination services, they are listed below. You will have the choice to continue with these services and take part in the new Health Home program. If you decide to opt out of the Health Home program, it will not impact your eligibility.

«CMPrg»

A care representative will be contacting you with more details about the program. If you have questions, please call Molina at (800) 869-7165 (TTY 711), Monday through Friday from 7:30 a.m. to 6:30 p.m.

Please see the enclosed brochure for more information.