

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:

COUNTIES:

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**

Primary Care

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

Hospitals

Ancillary

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

Initial Health Appointment (IHA) for Children, Adults, and Seniors

This is an advisory notification to Molina Healthcare of California (MHC) network providers.

Effective 1/1/2023, the completion of the IHEBA/SHA is no longer a required component of the Initial Health Appointment.

In accordance with regulatory requirements and increased focus from the California Department of Health Care Services, **new members must receive a comprehensive Initial Health Appointment (IHA) within the first 120 days of enrollment** with Molina, or within periodicity timelines established by the American Academy of Pediatrics for ages two and younger whichever is less.

A compliant Initial Health Appointment consists of:

- Comprehensive History must be sufficiently comprehensive to assess and diagnose acute and chronic conditions which includes, but is not limited to the following:
 - History of Present Illness
 - Past Medical History (Physical and Mental Health)
 - Social History
 - Review of Organ Systems (Physical Systems) and Mental Systems
 - Identification of risks
 - Assessment of need for preventive screens or services
 - Health Education
 - Diagnosis and plan for treatment of any diseases
- **Comprehensive Physical and Mental Exam:** The exam must be sufficient to assess and diagnose acute and chronic conditions and develop a plan of care. The plan of care must include follow-up activities. Include all exams that the member received.
- **Dental Exam:** In Initial Health Assessment (all ages)
- **Dental Referral:** (for age 3 to < 21 only)

For billing of services associated with the completion of the Comprehensive IHA, please note the following CPT codes:

Medi-Cal Member Population	CPT Billing Codes	ICD-10 Reporting Codes
Preventative Visit, New Patient	99381 - 99387	No Restriction
Preventative Visit, Established Patient	99391 - 99397	No Restriction
Office Visit, New Patient	99204 - 99205	No Restriction
Office Visit, Established Patient	99215	Z00.00, Z00.01, Z00.110, Z00.111, Z00.121, Z00.129, Z01.401, Z01.419, Z00.9, Z02.1, Z02.3, Z02.89

To submit a completed IHA you may:

- **Mail:**
Molina Healthcare of California
200 Oceangate, Suite 100
Attention: Quality Improvement Long Beach, CA 90802
- **Email:** MHCHEDISDepartment@molinahealthcare.com
- **Fax:** (562) 499-6159

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
Please include provider name and fax number and you will be removed within 30 days.