

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Marketplace (Covered CA)

PROVIDER TYPES: **Medical Group/ IPA/MSO****Primary Care**

- IPA/MSO
- Directs

Specialists

- Directs
- IPA

 Hospitals**Ancillary**

- CBAS
- SNF/LTC
- DME
- Home Health
- Other

May Electronic Visit Verification Webinars

This is an advisory notification to Molina Healthcare of California (MHC) network providers. The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team will be hosting three webinars during the month of May to discuss process around EVV registration, training, and visit maintenance.

What you need to know:

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits. The purpose of this webinar is to allow Providers the opportunity to ask our EVV teams about registration, training, EVV data submission, and any additional inquiries. This webinar will be an interactive conversation between Providers and our EVV teams.

When this is happening:

Please see **page 2** for webinar dates and registration details for the month of May.

What you need to do:

Please visit the DHCS EVV website and review the Provider Types and Codes document to determine which providers are impacted by EVV requirements. The Provider Types and Codes document can be found at: <https://www.dhcs.ca.gov/provgovpart/Documents/EVV-Provider-Types-Codes.pdf>.

Please email our team at EVV@dhcs.ca.gov with any questions in advance of the webinar to allow our team time to prepare responses and possible live demonstrations.

For more information on EVV and to access meeting materials, visit the DHCS EVV webpage: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>.

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format.

To request alternate format or language services, please email EVV@dhcs.ca.gov or write to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

Electronic Visit Verification Webinars

Option 1:

- **Date:** May 10, 2023
- **Time:** 10:00 a.m. – 11:00 a.m.
- **Webinar Register Link:**
[https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/rc88daab2db5b2b649fcaacd9fd88db45_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUuBuD3FX\\$](https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/rc88daab2db5b2b649fcaacd9fd88db45_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUuBuD3FX$)

Option 2:

- **Date:** May 24, 2023
- **Time:** 11:00 a.m. – 12:00 p.m.
- **Webinar Register Link:**
[https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/r50a37bbcf60db2a47428d10356e2e12a_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUuK03EyD\\$](https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/r50a37bbcf60db2a47428d10356e2e12a_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUuK03EyD$)

Option 3:

- **Date:** May 26, 2023
- **Time:** 1:00 p.m. – 2:00 p.m.
- **Webinar Register Link:**
[https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/r42ed1fb9aa99fc6a71b2b5322d6370d1_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUUjw7sdR\\$](https://urldefense.com/v3/https://dhcs.webex.com/weblink/register/r42ed1fb9aa99fc6a71b2b5322d6370d1_!!DOW_8Fim!ILtegaMChVuJ19f_zf3q2M4jI3zegnKTwcK9oaYKKGNNwNdDrqvsEWbqi0abQOBKFzj9QRQL11QUUjw7sdR$)

What if you need assistance?

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

Service County Area	Provider Services Representative	Contact Number	Email Address
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Los Angeles	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
	Christian Diaz	562-549-3550	Christian.Diaz@molinahealthcare.com
Los Angeles / Orange County	Maria Guimoye	562-549-4390	Maria.Guimoye@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.Mciver@molinahealthcare.com
San Bernardino / Riverside County	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@molinahealthcare.com
Riverside County	Mimi Howard	562-549-3532	Smimi.Howard@molinahealthcare.com
San Diego / Imperial County	Briana Givens	562-549-4403	Briana.Givens@molinahealthcare.com
	Carlos Liciaga	858-614-1591	Carlos.Liciaga@molinahealthcare.com
	Salvador Perez	562-549-3825	Salvador.Perez@molinahealthcare.com

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcproviderjustthefax@molinahealthcare.com
 Please include provider name and fax number and you will be removed within 30 days.