

THIS CA UPDATE HAS BEEN SENT TO THE FOLLOWING:**COUNTIES:**

- Imperial
- Riverside/San Bernardino
- Los Angeles
- Orange
- Sacramento
- San Diego

LINES OF BUSINESS:

- Molina Medi-Cal Managed Care
- Molina Medicare Options Plus
- Molina Dual Options Cal MediConnect Plan (Medicare-Medicaid Plan)
- Molina Marketplace (Covered CA)

PROVIDER TYPES:

- Medical Group/ IPA/MSO**
 - Primary Care**
 - IPA/MSO
 - Directs
 - Specialists**
 - Directs
 - IPA
- Hospitals**
 - Ancillary**
 - CBAS
 - SNF/LTC
 - DME
 - Home Health
 - Other

Electronic Visit Verification Implementation Requirements APL 22-014

This is an advisory notification to Molina Healthcare of California (MHC) network providers to provide direction on the implementation of the federally mandated Electronic Visit Verification (EVV) requirements.

This notification is based on an All Plan Letter (APL) 22-014, which can be found in full on the Department of Health Care Services (DHCS) website at: <https://www.dhcs.ca.gov/formsandpubs/Documents/MMCDAPLsandPolicyLetters/APL2022/APL22-014.pdf>

BACKGROUND

Section 12006(a) of the 21st Century Cures Act, signed into law on December 13, 2016, added section 1903(l) to the Social Security Act (the Act), which mandates states to require the use of EVV for Medicaid-funded personal care services (PCS) and home health care services (HHCS) for in-home visits by a provider. California implemented EVV for PCS on January 1, 2022 and is required to implement EVV for HHCS by January 1, 2023.

EVV is a federally mandated telephone and computer-based application program that electronically verifies in-home service visits. As a result, this program will aid in reducing fraud, waste, and abuse. The EVV program must verify each type of service performed; the individual receiving the service; the date of the service; the location of service delivery; the individual providing the service; and the time the service begins and ends.

STATE EVV VENDOR:

The State of California contracted with Sandata Technologies, LLC (Sandata) to provide a state sponsored EVV system. Sandata is providing California with an EVV system that includes the ability to capture data elements during the visit, data portals that allow providers to view and report on visit activity, and an EVV Aggregator to provide California with EVV program oversight and analytics. The EVV Aggregator will also receive data from providers that choose to use their existing EVV system, support California's Open EVV model, and provide a meaningful data and analytics dashboard. Additionally, training videos for the Aggregator and the Business Intelligence tool will be available online, which demonstrate functionality and capabilities. All Medi-Cal PCS and HHCS providers must capture and transmit the following six mandatory data components:

1. The type of service performed;
2. The individual receiving the service;
3. The date of the service;
4. The location of service delivery;
5. The individual providing the service; and
6. The time the service begins and ends.

If you are not contracted with Molina and wish to opt out of the Just the Fax, email: mhcprovidedcomm@molinahealthcare.com. Please include provider name and fax number and you will be removed within 30 days.

All Network Providers are required to comply with the EVV requirements when rendering PCS and HHCS, subject to federal EVV requirements.

EVV SYSTEM - PROVIDER SELF-REGISTRATION AND TRAINING:

CalEVV program is going to have a soft go-live starting September 8, 2022 for impacted HHCS subject to EVV. That means, HHCS providers who provide in-home services will have the capability to register into the CalEVV system and begin training before California's HHCS implementation date of **January 1, 2023**.

Step 1: Provider Self-Registration and Training - HHCS providers, who have not already registered to provide EVV for personal care services (PCS), must complete the self-registration process to gain access to the state-sponsored EVV system. Providers of PCS services who also provide HHCS services do not register again. New HHCS providers are to be registered in the online self-registration portal, trained on how to operate the solution, and capture the six data elements with each in-home visit by **January 1, 2023**.

Step 2: Provider Compliance - Per the federal CURES Act, if a provider (enrolled, contracted or subcontracted) renders Medi-Cal services that are subject to EVV that provider is required to be registered, trained, using either the CalEVV system or an Alternate EVV solution, and submitting EVV visit data by no later than **January 1, 2023**. Otherwise, will be considered out of compliance. As a result, DHCS may take disciplinary action(s) to address the non-compliant provider, per [W & I §14043.51](#).

Please take advantage of the soft go-live and register your provider agency on September 8, 2022. This will allow up to three months of technical assistance, outreach, and training on CalEVV.

Information on the self-registration portal and the link can be found on the DHCS website at: <https://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx>

ALTERNATE EVV SYSTEM:

MHC and their Network Providers have the option to implement EVV requirements using an alternate EVV system. Any alternate EVV system must comply with all business requirements and technical specifications, including the ability to capture and transmit the required data elements to the EVV Aggregator. MHC, their Subcontractors, and Network Providers who choose to use an alternate EVV system are required to register in the EVV self-registration portal and must participate in state sponsored training provided by Sandata.

BILLING AND CLAIMS

All claims for PCS and HHCS services must be submitted with allowable Current Procedural Terminology or Healthcare Common Procedure Coding System codes as outlined in the Medi-Cal Provider Manual. MHC and/or providers must also indicate the proper Place of Service Code or Revenue Code on claims and/or encounters to indicate the rendering of PCS or HHCS in a member's home.

QUESTIONS

If you have any questions regarding the notification, please contact your Molina Provider Services Representative. Please refer to the phone numbers listed below:

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Service County Area	Provider Services Representative	Contact Number	Email Address
San Diego/Imperial County	Carlos Liciaga	858-614-1591	Carlos.Liciaga@Molinahealthcare.com
Los Angeles/Orange County	Clemente Arias	562-517-1014	Clemente.Arias@molinahealthcare.com
California Hospital Systems	Deletha Foster	909-577-4351	Deletha.Foster@molinahealthcare.com
Sacramento	Jennifer Rivera Carrasco	562-542-2250	Jennifer.RiveraCarrasco@Molinahealthcare.com
San Bernardino	Luana McIver	909-501-3314	Luana.mciver@molinahealthcare.com
Riverside County	Mary Hernandez	562-542-1550	Mary.Hernandez2@Molinahealthcare.com
California Hospital Systems	Shelly Lilly	858-614-1586	Michelle.Lilly@molinahealthcare.com
Los Angeles/San Bernardino	Vanessa Lomeli	909-577-4355	Vanessa.Lomeli2@Molinehealthcare.com

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