

Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Molina Healthcare, Apple Health-IMC Great Rivers Region – Behavioral Health Provider Update

Effective January 1, 2020, Integrated Managed Care (IMC) went live in the Great Rivers Region.

Molina obtained the necessary network to support the delivery of behavioral health services (mental health and substance use disorder treatment services) for our members in this region. We committed our efforts to securing 100% of the existing Great Rivers Behavioral Health Organization (BHO) network; however, we were unable to reach agreement with Community Integrated Health Services (CIHS).

Molina is working to provide continuity of care to all members currently receiving services at CIHS that started on or before December 31, 2019. Members will be able to continue to see CIHS providers until June 30, 2020, or they can choose another network provider at any time prior to this date. Approximately 175 Molina IMC and BHSO members are impacted by this network change. Molina will ensure, in collaboration with CIHS, that all members in active treatment are successfully transitioned to a Molina contracted mental health provider prior to June 30, 2020.

To assist Molina members in selecting a new Molina contracted mental health provider, please reference the Great Rivers Behavioral Health Provider List at MolinaHealthcare.com/WABHprovider or instruct members to call Molina Member Services at (800) 869-7165, TTY 711.

If you have any questions about this change in network or the impact to our members, please call us at (855) 322-4082.

Thank you for your continued service to Molina members.