



Change to Cardiology Prior Authorization Process - Effective April 1, 2021 (Medicaid and Marketplace)

Effective April 1, 2021, Molina Healthcare of Washington will begin its collaboration with New Century Health (NCH), a cardiology quality management company, to administer prior authorizations. NCH will simplify the administrative process for providers to support the effective delivery of quality patient care.

As of April 1st, cardiology services will require a prior authorization from NCH before services are provided in either a provider office, outpatient setting, inpatient setting or ambulatory surgical center. This prior authorization requirement applies to Medicaid members ages 19+ and Marketplace members ages 18+ for the following services:

- Non-Invasive Cardiology
- Non-Invasive Vascular
- Cardiac Cath and Interventional Cardiology
- Vascular Radiology and Intervention
- Vascular Surgery
- Thoracic Surgery
- Cardiac Surgery
- Electrophysiology

The benefits of Molina Healthcare of Washington partnering with NCH for cardiology services include:

- The use of clinical criteria, based on nationally recognized guidelines, to promote quality care
- Increased collaboration with physician offices to foster a team approach
- Physician discussions with true peers, cardiologists who can understand and better discuss treatment plans
- A provider web portal to:
 - Obtain real-time approvals when selecting evidence-based NCH treatment care pathways
 - Determine which clinical documentation is necessary for medical review
 - View all submitted requests for authorization in one location
 - Check member eligibility

Prior Authorization Process

The requesting physician must complete an authorization request using one of the following methods:

- Logging into the NCH Provider Web Portal: <https://my.newcenturyhealth.com>
- Calling (888) 999-7713, Cardiology – Option 3
- Fax intake: (877) 622-6879

NCH may approve cardiac treatment for a period up to 90 days.

Authorizations issued by Molina Healthcare of Washington before 4/1/2021 are effective until the authorization end date. Upon expiration, please submit authorization requests to the NCH portal using the drop-down Molina Healthcare of Washington. If continued authorization is not obtained from NCH, affected claims may be denied.

Should you have any questions or need access/training on the NCH provider portal, please call NCH Network Operations department at 1-888-999-7713, Option 6. You may also contact Molina Healthcare of Washington at 1-800-869-7175.

You can view the list of CPT codes impacted by this implementation on our provider website at:

<https://provider.molinahealthcare.com/Provider/ProviderForms>. We look forward to offering you this program and hope that it will enhance your experience with cardiology service authorizations.