

Provider Newsflash



A fax bulletin for the Molina Healthcare of Washington Provider Network

Coming soon! Exciting new Availity Essentials portal functionalities

(Medicaid)

We're excited to announce new functionalities for the Availity Provider Portal that will help improve efficiency and add to a better experience for you. These are just some of the exciting capabilities coming your way!

Claims Correction

 Allows providers to make corrections on submitted claims that are not finalized

E&B Accumulators

 For each member/plan submitted, the tool will provide the Molina plan, amount paid, and benefit/count level accumulated towards the threshold or limit

Member Search

 Availity will return comprehensive Eligibility and Benefits details for subscribers and dependents

Enhanced Member Roster

- PCPs and providers in the same group can customize member search, view various statuses (e.g., needed services, inpatient, new members, etc.)
- Access other functions to view member details, submit claims and request service authorization

New E&B Interface

 Enhanced Eligibility & Benefits module will make finding the benefit information you need easier and quicker

Prior Authorization (PA) Submissions and Status Reviews

- Submit and view authorization status through Availity
- View all-payor Authorization Dashboard
- More streamlined authorization submittal process with ability to add attachments

Claims Overpayments

 Availity will conduct a recovery of all claims identified as overpaid or paid in error based on the specific state guidelines

Automatic PA Requirement Checks

- · Verify instantly if PA is required
- Single Sign On (SSO) for Molina's delegated vendors

Patient Cost Estimator

 View member cost estimate based on their individual member benefits

Claims Re-Evaluation (Appeals)

 Providers can submit claims disputes and view dispute state electronically

Real-Time Authorization Approvals

Real-time approvals for authorization requests for certain services

Authorizations Determination Correspondence

 Near real-time access to authorization status notification material (currently fax/letter)